

Town of Snowmass Village Community Survey

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Cross-Tabular
Data

Submitted to the Town of Snowmass Village

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

August 2017





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Section 1

Question 1

Q1. Which of the following best describes you?

N=891

Q1. What best describes you					Total
Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...		

Q1. What best describes you

Guest of Snowmass Village (Non-Resident)	100.0%	0.0%	0.0%	0.0%	2.4%
Year-round resident (10+ months per year)	0.0%	100.0%	0.0%	0.0%	48.2%
Part-time resident of Snowmass Village	0.0%	0.0%	100.0%	0.0%	25.3%
Roaring Fork Valley Resident (outside of Snowmass Village)	0.0%	0.0%	0.0%	100.0%	24.1%

Q1a. Are you an employee within Snowmass Village?

N=870	Q1. What best describes you			Total
	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q1a. Are you an employee within Snowmass Village

Yes	55.5%	3.6%	39.8%	37.9%
No	44.5%	96.4%	60.2%	62.1%

Q1b. Are you a business owner/operator within Snowmass Village?

N=870	Q1. What best describes you			Total
	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q1b. Are you a business owner/operator within Snowmass Village

Yes	21.6%	2.7%	13.7%	14.6%
No	78.4%	97.3%	86.3%	85.4%

Q2. Overall, do you feel that the sense of community in Snowmass Village is: (without "don't know/no opinion")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q2. What do you think the sense of community in Snowmass Village is

Improving	11.1%	45.0%	42.4%	46.0%	43.8%
Getting worse	11.1%	15.9%	18.6%	8.6%	14.8%
Staying the same	77.8%	39.2%	39.0%	45.5%	41.4%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q3a. Overall quality of services provided by the Town</u>					
Very satisfied	36.8%	24.6%	15.4%	18.2%	21.3%
Satisfied	52.6%	51.0%	60.1%	56.3%	54.4%
Neutral	5.3%	17.2%	17.3%	19.8%	17.5%
Dissatisfied	5.3%	6.7%	4.3%	5.2%	5.8%
Very dissatisfied	0.0%	0.5%	2.9%	0.5%	1.1%
<u>Q3b. Overall value that you receive for your tax & fees</u>					
Very satisfied	17.6%	19.4%	12.3%	12.7%	16.3%
Satisfied	41.2%	39.8%	42.5%	43.3%	40.9%
Neutral	29.4%	27.3%	26.9%	33.3%	28.5%
Dissatisfied	11.8%	10.6%	8.0%	9.3%	9.8%
Very dissatisfied	0.0%	2.9%	10.4%	1.3%	4.6%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q3c. Overall image of the Town</u>					
Very satisfied	47.6%	18.2%	14.8%	17.2%	17.8%
Satisfied	38.1%	45.6%	49.1%	57.8%	49.0%
Neutral	4.8%	21.8%	22.7%	15.7%	20.4%
Dissatisfied	4.8%	12.9%	10.6%	7.4%	10.9%
Very dissatisfied	4.8%	1.4%	2.8%	2.0%	1.9%
<u>Q3d. Overall quality of life</u>					
Very satisfied	57.1%	52.5%	38.9%	36.0%	45.0%
Satisfied	28.6%	38.1%	49.1%	51.8%	43.9%
Neutral	9.5%	6.7%	10.2%	9.1%	8.5%
Dissatisfied	4.8%	2.4%	0.9%	1.5%	1.8%
Very dissatisfied	0.0%	0.2%	0.9%	1.5%	0.7%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q3e. Overall feeling of safety</u>					
Very satisfied	66.7%	70.3%	59.4%	61.8%	65.6%
Satisfied	28.6%	25.4%	37.4%	31.4%	29.7%
Neutral	0.0%	2.4%	2.3%	4.9%	3.0%
Dissatisfied	4.8%	1.4%	0.9%	1.5%	1.4%
Very dissatisfied	0.0%	0.5%	0.0%	0.5%	0.3%
<u>Q3f. Overall quality of representation you receive from Town Council</u>					
Very satisfied	15.4%	13.5%	8.7%	11.2%	12.0%
Satisfied	23.1%	34.0%	24.3%	32.2%	30.7%
Neutral	46.2%	32.5%	46.2%	46.9%	39.2%
Dissatisfied	7.7%	14.0%	6.9%	7.0%	10.7%
Very dissatisfied	7.7%	6.1%	13.9%	2.8%	7.4%

Q4. Do you own or rent your residence? (without "not provided")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q4. Do you own or rent your residence

Own free-market unit	0.0%	36.6%	89.7%	40.0%	51.0%
Own deed-restricted unit	0.0%	24.1%	4.7%	20.0%	17.3%
Own a "fractional" unit	0.0%	0.2%	1.9%	1.1%	0.8%
Rent free-market unit	0.0%	17.2%	2.3%	24.9%	14.4%
Rent Town-owned unit	0.0%	20.9%	0.0%	4.3%	11.0%
Other	100.0%	1.0%	1.4%	9.7%	5.4%

Q4a. Own-Deed Restricted ONLY: If an affordable alternative was offered, would you be interested in down-sizing from your current residence to a smaller deed-restricted home? (without "not provided")

N=144

Q1. What best describes you			Total
Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q4a. Would you be interested in down-sizing from your current residence to a smaller deed-restricted home

Yes	19.2%	12.5%	29.0%	21.4%
No	80.8%	87.5%	71.0%	78.6%

Q5. Would you be interested in potentially living in Town housing?

N=428

	Q1. What best describes you			Total
	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q5. Would you be interested in potentially living in Town housing

Yes-rental	4.1%	1.0%	5.3%	3.0%
Yes-own	17.2%	3.6%	28.9%	12.9%
No	80.0%	95.9%	68.4%	85.3%

Q5a. How large of a unit would you be interested in renting?

N=13

	Q1. What best describes you			Total
	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q5a. How large of a unit would you be interested in renting

Studio	16.7%	0.0%	0.0%	7.7%
One-bedroom	33.3%	0.0%	25.0%	23.1%
Two-bedroom	83.3%	50.0%	50.0%	61.5%
Three-bedroom	33.3%	100.0%	50.0%	53.8%

Q6. Which of the following TOSV housing guidelines and qualifications apply to you?

N=445

Q1. What best describes you			Total
Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q6. What TOSV housing guidelines & qualifications apply to you

I work within Town of Snowmass Village more than 1400 hours/year	60.0%	4.8%	28.8%	47.6%
I work in Pitkin County, outside of Snowmass Village, more than 1400 hours/year	33.6%	0.0%	58.3%	39.6%
I work within Town of Snowmass Village part-time, less than 1400 hours/year	6.4%	23.8%	9.4%	8.3%
I do not presently work in Pitkin County	5.4%	71.4%	10.8%	10.3%

Q7. The Town is considering building additional deed-restricted homes for ownership at Rodeo Place. Which of the following units would you be interested in purchasing, if any?

N=175

Q1. What best describes you			Total
Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q7. Which deed-restricted homes would you be interested in purchasing

Single-family home	61.2%	54.5%	74.6%	65.7%
2-bedroom duplex	26.2%	18.2%	28.8%	27.4%
3-bedroom duplex	31.1%	18.2%	27.1%	29.7%
I am not interested in owning a deed-restricted home at Rodeo Place	24.3%	36.4%	10.2%	20.6%

Q8. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items regarding Town rental housing: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q8a. Quality of housing</u>					
Very satisfied	0.0%	10.7%	0.0%	0.0%	10.0%
Satisfied	0.0%	44.0%	0.0%	33.3%	43.3%
Neutral	0.0%	19.0%	0.0%	16.7%	18.9%
Dissatisfied	0.0%	15.5%	0.0%	50.0%	17.8%
Very dissatisfied	0.0%	10.7%	0.0%	0.0%	10.0%
<u>Q8b. Level of service & unit upkeep</u>					
Very satisfied	0.0%	12.0%	0.0%	0.0%	11.2%
Satisfied	0.0%	38.6%	0.0%	33.3%	38.2%
Neutral	0.0%	20.5%	0.0%	33.3%	21.3%
Dissatisfied	0.0%	24.1%	0.0%	33.3%	24.7%
Very dissatisfied	0.0%	4.8%	0.0%	0.0%	4.5%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q10a. Overall quality of service provided by Town Manager's Office

Very satisfied	0.0%	16.4%	9.9%	21.5%	15.8%
Satisfied	53.8%	39.1%	41.4%	41.7%	40.2%
Neutral	38.5%	34.9%	36.8%	33.3%	35.3%
Dissatisfied	7.7%	8.4%	4.6%	1.4%	6.0%
Very dissatisfied	0.0%	1.2%	7.2%	2.1%	2.8%

Q10b. Overall quality of service provided by Town Clerk's Department

Very satisfied	0.0%	20.6%	15.3%	15.9%	18.3%
Satisfied	54.5%	47.4%	48.6%	45.5%	46.8%
Neutral	36.4%	28.8%	34.0%	34.8%	31.7%
Dissatisfied	9.1%	2.6%	1.4%	2.3%	2.5%
Very dissatisfied	0.0%	0.6%	0.7%	1.5%	0.8%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q10c. Availability of Town personnel to address your needs</u>					
Very satisfied	40.0%	18.7%	11.9%	13.9%	16.6%
Satisfied	26.7%	46.1%	49.0%	49.0%	46.7%
Neutral	26.7%	28.2%	33.8%	34.4%	31.1%
Dissatisfied	6.7%	5.5%	4.0%	1.3%	4.3%
Very dissatisfied	0.0%	1.4%	1.3%	1.3%	1.3%
<u>Q10d. Ease & efficiency of license application processes (business or liquor licenses)</u>					
Very satisfied	0.0%	16.3%	5.9%	16.0%	14.5%
Satisfied	57.1%	36.5%	37.3%	24.7%	33.2%
Neutral	42.9%	41.6%	45.1%	54.3%	46.2%
Dissatisfied	0.0%	3.9%	7.8%	2.5%	4.0%
Very dissatisfied	0.0%	1.7%	3.9%	2.5%	2.2%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q10e. Availability of/access to public records

Very satisfied	0.0%	15.7%	5.8%	13.5%	13.3%
Satisfied	42.9%	35.0%	36.2%	38.5%	35.6%
Neutral	57.1%	43.1%	50.7%	45.8%	46.0%
Dissatisfied	0.0%	4.1%	5.8%	1.0%	3.5%
Very dissatisfied	0.0%	2.0%	1.4%	1.0%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q12a. Increasing amount of affordable housing in the Village</u>					
Extremely important	47.4%	51.2%	10.3%	46.8%	40.2%
Very important	15.8%	16.5%	17.0%	30.3%	20.2%
Important	26.3%	21.1%	28.9%	18.9%	22.4%
Less important	10.5%	6.1%	24.2%	2.5%	9.6%
Not important	0.0%	5.1%	19.6%	1.5%	7.6%
<u>Q12b. Increasing opportunities for effective communication with the Town Council</u>					
Extremely important	6.3%	23.3%	14.4%	17.8%	19.4%
Very important	56.3%	30.6%	29.9%	34.4%	31.8%
Important	25.0%	38.2%	43.3%	38.9%	39.1%
Less important	6.3%	6.8%	9.6%	7.8%	8.0%
Not important	6.3%	1.0%	2.7%	1.1%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q12c. Increasing amount of community spaces (i.e. library, plaza, etc.) to create more community focused interaction

Extremely important	21.1%	27.1%	19.0%	30.2%	26.0%
Very important	26.3%	27.6%	22.5%	30.2%	26.5%
Important	36.8%	29.3%	32.5%	29.1%	29.9%
Less important	10.5%	11.9%	15.0%	9.0%	12.1%
Not important	5.3%	4.1%	11.0%	1.5%	5.4%

Q12d. Maintain & increase public safety for pedestrians, bike riders, & transit users by enhancing our connectivity

Extremely important	25.0%	37.6%	31.6%	38.6%	36.1%
Very important	35.0%	30.3%	29.1%	39.1%	32.0%
Important	30.0%	22.8%	28.6%	16.3%	23.1%
Less important	5.0%	7.0%	7.8%	5.4%	6.8%
Not important	5.0%	2.2%	2.9%	0.5%	2.0%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q12e. Improving the Town's resiliency & environmental sustainability

Extremely important	38.9%	38.7%	22.4%	41.1%	35.4%
Very important	27.8%	26.9%	28.6%	31.7%	28.2%
Important	22.2%	23.2%	34.4%	20.3%	25.0%
Less important	0.0%	8.0%	9.9%	5.4%	7.9%
Not important	11.1%	3.1%	4.7%	1.5%	3.5%

Q12f. Working regionally with local partners to solve significant issues (e.g. transit, housing, etc.)

Extremely important	16.7%	42.4%	26.0%	49.0%	39.5%
Very important	44.4%	29.0%	33.2%	32.2%	31.1%
Important	33.3%	22.2%	31.1%	17.3%	23.5%
Less important	5.6%	4.6%	8.2%	1.0%	4.6%
Not important	0.0%	1.7%	1.5%	0.5%	1.3%

Q13. Are there any issues not included in the Town Council's Strategic Goals listed above that you feel should be one of the Town's top priorities? (without "don't know")

N=891

Q1. What best describes you					Total
Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...		

Q13. Are there any issues not included in the Town Council's Strategic Goals that you feel should be one of the Town's top priorities

Yes	20.0%	32.6%	39.1%	20.0%	30.7%
No	80.0%	67.4%	60.9%	80.0%	69.3%

Q15. Have you utilized Community Development Department services (building & planning) within the past 12 months? (without "not provided")

N=891

Q1. What best describes you					Total
Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...		

Q15. Have you utilized Community Development Department services (building & planning) within past 12 months

Yes	0.0%	14.5%	10.1%	14.1%	13.0%
No	100.0%	85.5%	89.9%	85.9%	87.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q1. What best describes you			Total
	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q15a-a. Courtesy of staff

Very satisfied	37.7%	14.3%	35.7%	33.9%
Satisfied	44.3%	52.4%	50.0%	46.4%
Neutral	13.1%	14.3%	10.7%	12.5%
Dissatisfied	3.3%	14.3%	3.6%	5.4%
Very dissatisfied	1.6%	4.8%	0.0%	1.8%

Q15a-b. Fairness of staff

Very satisfied	27.1%	10.0%	32.1%	26.6%
Satisfied	49.2%	60.0%	46.4%	49.5%
Neutral	15.3%	5.0%	17.9%	13.8%
Dissatisfied	6.8%	0.0%	3.6%	4.6%
Very dissatisfied	1.7%	25.0%	0.0%	5.5%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q1. What best describes you			Total
	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q15a-c. Adequacy of staffing in the department

Very satisfied	23.7%	10.5%	21.4%	21.3%
Satisfied	44.1%	42.1%	25.0%	38.0%
Neutral	15.3%	31.6%	32.1%	22.2%
Dissatisfied	15.3%	10.5%	21.4%	16.7%
Very dissatisfied	1.7%	5.3%	0.0%	1.9%

Q15a-d. Timeliness & efficiency

Very satisfied	27.1%	11.1%	14.3%	21.5%
Satisfied	39.0%	44.4%	46.4%	41.1%
Neutral	16.9%	27.8%	25.0%	20.6%
Dissatisfied	13.6%	11.1%	14.3%	14.0%
Very dissatisfied	3.4%	5.6%	0.0%	2.8%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q1. What best describes you			Total
	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q15a-e. Providing clear expectations of the process

Very satisfied	31.1%	10.0%	10.7%	22.5%
Satisfied	39.3%	55.0%	50.0%	45.0%
Neutral	16.4%	0.0%	25.0%	15.3%
Dissatisfied	11.5%	10.0%	14.3%	11.7%
Very dissatisfied	1.6%	25.0%	0.0%	5.4%

Q15a-f. Amount of information required in applications

Very satisfied	23.6%	0.0%	14.3%	18.2%
Satisfied	45.5%	78.6%	28.6%	45.5%
Neutral	20.0%	7.1%	32.1%	21.2%
Dissatisfied	7.3%	14.3%	17.9%	11.1%
Very dissatisfied	3.6%	0.0%	7.1%	4.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

Q1. What best describes you			Total
Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q15a-g. Permit application process

Very satisfied	24.1%	0.0%	14.8%	18.9%
Satisfied	40.7%	75.0%	29.6%	42.1%
Neutral	25.9%	8.3%	40.7%	27.4%
Dissatisfied	5.6%	16.7%	14.8%	9.5%
Very dissatisfied	3.7%	0.0%	0.0%	2.1%

Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions? Snowmass Village is... (without "don't know/no opinion")

N=114

Q1. What best describes you			Total
Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q15b. How does the process of working with the department in Snowmass Village compare to other Jurisdictions

Better	11.1%	29.4%	13.0%	15.1%
Same	20.0%	23.5%	39.1%	25.6%
Worse	68.9%	47.1%	47.8%	59.3%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q17a. Overall street maintenance</u>					
Very satisfied	42.1%	41.2%	29.4%	30.7%	35.9%
Satisfied	36.8%	49.2%	60.7%	57.3%	53.3%
Neutral	15.8%	7.7%	7.5%	10.9%	8.9%
Dissatisfied	5.3%	1.9%	2.3%	0.5%	1.8%
Very dissatisfied	0.0%	0.0%	0.0%	0.5%	0.1%
<u>Q17b. Snow removal</u>					
Very satisfied	52.6%	48.0%	38.8%	33.5%	42.4%
Satisfied	31.6%	44.8%	54.2%	54.1%	48.8%
Neutral	10.5%	3.4%	2.8%	9.8%	5.3%
Dissatisfied	5.3%	2.4%	3.7%	1.5%	2.6%
Very dissatisfied	0.0%	1.4%	0.5%	1.0%	1.1%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q17c. Solid waste & recycling services</u>					
Very satisfied	22.2%	41.2%	24.6%	22.7%	32.7%
Satisfied	61.1%	46.6%	54.4%	52.6%	49.7%
Neutral	11.1%	7.1%	11.3%	20.1%	11.3%
Dissatisfied	5.6%	3.4%	8.2%	3.9%	4.8%
Very dissatisfied	0.0%	1.7%	1.5%	0.6%	1.4%
<u>Q17d. Availability of information on solid waste & recycling services</u>					
Very satisfied	15.4%	26.4%	13.2%	21.0%	21.8%
Satisfied	30.8%	44.6%	40.1%	42.0%	42.2%
Neutral	46.2%	21.4%	37.1%	31.5%	28.0%
Dissatisfied	7.7%	5.5%	7.2%	5.6%	6.3%
Very dissatisfied	0.0%	2.1%	2.4%	0.0%	1.7%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q17e. Adequacy of information on how to properly dispose of solid waste</u>					
Very satisfied	7.7%	25.8%	14.3%	22.0%	21.9%
Satisfied	46.2%	41.8%	37.9%	38.6%	39.8%
Neutral	38.5%	23.1%	34.8%	34.8%	28.8%
Dissatisfied	7.7%	7.2%	12.4%	3.8%	8.1%
Very dissatisfied	0.0%	2.1%	0.6%	0.8%	1.4%
<u>Q17f. Cleanliness/upkeep of public facilities</u>					
Very satisfied	38.1%	41.8%	25.5%	26.4%	34.0%
Satisfied	52.4%	46.5%	60.5%	60.6%	53.2%
Neutral	4.8%	8.6%	12.0%	11.4%	10.4%
Dissatisfied	4.8%	2.4%	1.5%	1.0%	1.9%
Very dissatisfied	0.0%	0.7%	0.5%	0.5%	0.6%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

Q1. What best describes you					Total
Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...		

Q17g. Level of service provided for the rates/fees paid

Very satisfied	6.7%	25.4%	13.6%	13.9%	20.2%
Satisfied	46.7%	43.7%	47.5%	47.4%	44.8%
Neutral	40.0%	24.1%	31.1%	31.4%	27.9%
Dissatisfied	6.7%	5.5%	4.0%	5.8%	5.1%
Very dissatisfied	0.0%	1.3%	4.0%	1.5%	1.9%

Q18. Composting in Snowmass Village: The Town is exploring composting options for residents. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins? (without "not provided")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q18. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services & bins</u>					
Yes	35.7%	51.7%	30.5%	66.4%	48.6%
No	64.3%	48.3%	69.5%	33.6%	51.4%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q20a. Animal services</u>					
Very satisfied	35.7%	51.7%	33.1%	32.5%	43.4%
Satisfied	21.4%	31.5%	37.9%	42.4%	34.7%
Neutral	35.7%	11.3%	20.0%	21.9%	16.1%
Dissatisfied	7.1%	4.2%	2.8%	1.3%	3.3%
Very dissatisfied	0.0%	1.3%	6.2%	2.0%	2.4%
<u>Q20b. Friendliness & approachability</u>					
Very satisfied	52.6%	67.6%	53.1%	50.8%	59.7%
Satisfied	31.6%	26.0%	36.2%	40.2%	31.8%
Neutral	10.5%	4.6%	9.7%	6.3%	6.5%
Dissatisfied	5.3%	1.2%	0.5%	1.6%	1.3%
Very dissatisfied	0.0%	0.5%	0.5%	1.1%	0.6%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q20c. Trustworthiness</u>					
Very satisfied	36.8%	63.6%	50.0%	46.6%	55.6%
Satisfied	47.4%	26.8%	39.7%	41.3%	33.7%
Neutral	10.5%	7.6%	8.8%	10.1%	8.8%
Dissatisfied	5.3%	1.5%	0.5%	1.6%	1.3%
Very dissatisfied	0.0%	0.5%	1.0%	0.5%	0.6%
<u>Q20d. Department's efforts to prevent crime</u>					
Very satisfied	37.5%	52.2%	36.7%	43.4%	46.1%
Satisfied	37.5%	39.4%	41.8%	40.7%	40.1%
Neutral	18.8%	7.4%	18.6%	13.7%	12.1%
Dissatisfied	6.3%	0.5%	1.1%	1.6%	1.0%
Very dissatisfied	0.0%	0.5%	1.7%	0.5%	0.8%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q20e. Enforcement of local traffic laws</u>					
Very satisfied	36.8%	46.1%	31.1%	36.4%	40.0%
Satisfied	47.4%	40.2%	48.9%	44.0%	43.2%
Neutral	10.5%	9.3%	17.9%	14.7%	12.6%
Dissatisfied	5.3%	3.9%	1.1%	3.8%	3.3%
Very dissatisfied	0.0%	0.5%	1.1%	1.1%	0.9%
<u>Q20f. How quickly personnel respond to emergencies</u>					
Very satisfied	42.9%	57.1%	47.1%	46.5%	52.2%
Satisfied	28.6%	34.9%	37.5%	38.9%	35.8%
Neutral	21.4%	7.5%	14.0%	13.9%	11.1%
Dissatisfied	7.1%	0.6%	0.7%	0.0%	0.6%
Very dissatisfied	0.0%	0.0%	0.7%	0.7%	0.3%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q20g. Overall quality of police services

Very satisfied	38.9%	61.0%	40.8%	46.4%	52.2%
Satisfied	44.4%	33.0%	52.4%	44.3%	40.3%
Neutral	11.1%	5.0%	6.3%	8.2%	6.3%
Dissatisfied	5.6%	0.5%	0.0%	0.5%	0.6%
Very dissatisfied	0.0%	0.5%	0.5%	0.5%	0.5%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q21a. Traffic patrol

Too high	5.9%	10.1%	5.1%	10.1%	8.9%
Just right	82.4%	84.4%	92.0%	82.1%	85.5%
Too low	11.8%	5.4%	2.9%	7.8%	5.6%

Q21b. Residential patrol

Too high	0.0%	3.3%	1.3%	2.4%	2.6%
Just right	90.9%	89.7%	77.8%	90.2%	87.1%
Too low	9.1%	7.0%	20.9%	7.3%	10.3%

Q21c. Retail/business patrol

Too high	0.0%	2.7%	1.0%	2.2%	2.2%
Just right	83.3%	92.9%	89.3%	90.6%	91.5%
Too low	16.7%	4.4%	9.7%	7.2%	6.3%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q21d. Presence at special events

Too high	0.0%	6.1%	3.0%	5.9%	5.2%
Just right	93.8%	92.1%	89.1%	89.8%	91.0%
Too low	6.3%	1.8%	7.9%	4.3%	3.8%

Q21e. Liquor-serving establishments

Too high	0.0%	4.9%	0.0%	5.7%	3.9%
Just right	81.8%	89.6%	86.6%	85.7%	88.0%
Too low	18.2%	5.5%	13.4%	8.6%	8.1%

Q23. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village? (without "none of above")

N=620

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q23. Programs and/or transportation alternatives you would utilize to driving your own vehicle

Car share program (Car To Go)	33.3%	24.1%	23.8%	26.0%	24.8%
Bike share program (We-Cycle)	40.0%	29.5%	27.3%	39.0%	31.6%
Ride share programs (Carpools)	33.3%	18.0%	4.9%	29.2%	18.2%
Ride hailing apps (Uber, Downtowner)	66.7%	60.7%	67.1%	57.1%	61.1%
Dedicated bike lanes	60.0%	64.1%	63.6%	59.7%	62.7%

Q23a. Do you ride the Village Shuttle? (without "not provided")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q23a. Do you ride the Village Shuttle

Yes	66.7%	83.4%	71.5%	78.5%	78.9%
No	33.3%	16.6%	28.5%	21.5%	21.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q23b-a. Timely/punctual service

Very satisfied	61.5%	53.3%	47.4%	41.4%	49.0%
Satisfied	38.5%	38.1%	50.6%	50.0%	44.1%
Neutral	0.0%	5.7%	1.9%	8.0%	5.3%
Dissatisfied	0.0%	1.4%	0.0%	0.0%	0.7%
Very dissatisfied	0.0%	1.4%	0.0%	0.6%	0.9%

Q23b-b. Shuttle driver courtesy/helpfulness

Very satisfied	64.3%	54.3%	53.2%	42.6%	51.7%
Satisfied	35.7%	37.1%	41.0%	44.4%	39.6%
Neutral	0.0%	7.1%	4.5%	10.5%	7.1%
Dissatisfied	0.0%	1.1%	0.6%	1.2%	1.2%
Very dissatisfied	0.0%	0.3%	0.6%	1.2%	0.6%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q23b-c. Ease of access/location of stops & routes</u>					
Very satisfied	50.0%	48.4%	41.1%	37.0%	43.7%
Satisfied	50.0%	43.3%	47.0%	48.1%	45.4%
Neutral	0.0%	5.4%	6.0%	11.1%	7.1%
Dissatisfied	0.0%	2.0%	4.6%	2.5%	2.8%
Very dissatisfied	0.0%	0.9%	1.3%	1.2%	1.0%
<u>Q23b-d. Schedules in handouts/at bus stops</u>					
Very satisfied	50.0%	42.2%	39.3%	31.8%	39.1%
Satisfied	50.0%	42.2%	39.3%	48.3%	43.2%
Neutral	0.0%	13.0%	17.8%	13.2%	14.0%
Dissatisfied	0.0%	2.1%	2.2%	4.6%	2.6%
Very dissatisfied	0.0%	0.6%	1.5%	2.0%	1.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q23b-e. Information on website (snowmasstransit.com)

Very satisfied	40.0%	38.1%	36.4%	29.9%	36.1%
Satisfied	60.0%	43.3%	41.4%	51.2%	44.9%
Neutral	0.0%	15.3%	18.2%	15.7%	15.8%
Dissatisfied	0.0%	3.3%	3.0%	3.1%	3.1%
Very dissatisfied	0.0%	0.0%	1.0%	0.0%	0.2%

Q23b-f. Service hours & frequency

Very satisfied	28.6%	38.6%	32.9%	26.6%	34.5%
Satisfied	71.4%	44.3%	49.0%	51.9%	47.7%
Neutral	0.0%	10.6%	16.1%	16.2%	12.8%
Dissatisfied	0.0%	4.9%	2.1%	5.2%	4.2%
Very dissatisfied	0.0%	1.7%	0.0%	0.0%	0.9%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q23b-g. Sense of safety

Very satisfied	71.4%	60.5%	50.3%	46.8%	55.3%
Satisfied	28.6%	37.2%	43.6%	44.3%	40.1%
Neutral	0.0%	1.7%	5.4%	7.0%	3.7%
Dissatisfied	0.0%	0.6%	0.7%	0.6%	0.6%
Very dissatisfied	0.0%	0.0%	0.0%	1.3%	0.3%

Q23b-h. Comfort & cleanliness of shuttles

Very satisfied	50.0%	62.0%	45.6%	41.1%	53.2%
Satisfied	50.0%	34.3%	42.9%	48.7%	39.7%
Neutral	0.0%	2.9%	10.2%	7.0%	5.4%
Dissatisfied	0.0%	0.9%	0.7%	1.9%	1.2%
Very dissatisfied	0.0%	0.0%	0.7%	1.3%	0.4%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q24a. Availability of parking in the winter

Very satisfied	13.3%	11.0%	8.0%	7.3%	9.5%
Satisfied	33.3%	38.9%	44.8%	33.7%	38.6%
Neutral	20.0%	27.1%	22.4%	30.6%	26.3%
Dissatisfied	33.3%	18.7%	14.9%	23.3%	19.7%
Very dissatisfied	0.0%	4.3%	10.0%	5.2%	6.0%

Q24b. Availability of parking in the summer

Very satisfied	22.2%	18.4%	15.1%	18.5%	17.6%
Satisfied	50.0%	50.4%	53.8%	52.3%	51.3%
Neutral	22.2%	19.2%	20.1%	19.0%	19.7%
Dissatisfied	5.6%	9.2%	7.0%	7.2%	8.2%
Very dissatisfied	0.0%	2.8%	4.0%	3.1%	3.2%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q24c. Parking permit fees

Very satisfied	9.1%	13.1%	6.9%	5.3%	9.9%
Satisfied	27.3%	34.7%	37.5%	29.8%	33.6%
Neutral	54.5%	32.8%	35.4%	43.7%	36.1%
Dissatisfied	9.1%	14.6%	13.2%	15.9%	14.7%
Very dissatisfied	0.0%	4.9%	6.9%	5.3%	5.6%

Q24d. Availability of parking information

Very satisfied	7.1%	11.7%	7.9%	6.7%	9.6%
Satisfied	28.6%	40.4%	40.2%	31.8%	37.6%
Neutral	57.1%	35.4%	32.3%	42.5%	36.9%
Dissatisfied	7.1%	9.4%	14.6%	16.2%	12.5%
Very dissatisfied	0.0%	3.2%	4.9%	2.8%	3.4%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q26a. Appeal of special events offered

Very satisfied	38.9%	18.5%	14.1%	27.3%	20.0%
Satisfied	38.9%	47.8%	51.0%	51.3%	49.2%
Neutral	16.7%	17.8%	24.2%	16.6%	18.9%
Dissatisfied	5.6%	13.8%	8.6%	4.3%	10.1%
Very dissatisfied	0.0%	2.3%	2.0%	0.5%	1.7%

Q26b. Promotion of Snowmass Village through marketing, advertising, public relations, etc.

Very satisfied	11.8%	16.0%	11.4%	21.7%	16.3%
Satisfied	58.8%	45.3%	44.9%	53.4%	47.3%
Neutral	11.8%	20.9%	27.6%	20.6%	22.5%
Dissatisfied	17.6%	11.0%	13.5%	2.1%	9.4%
Very dissatisfied	0.0%	6.8%	2.7%	2.1%	4.5%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q26c. Group sales & lodge bookings generated for Snowmass properties

Very satisfied	14.3%	16.2%	10.4%	20.6%	16.1%
Satisfied	42.9%	41.5%	30.4%	39.7%	38.3%
Neutral	28.6%	29.2%	34.4%	33.3%	31.3%
Dissatisfied	14.3%	10.6%	16.0%	4.0%	10.6%
Very dissatisfied	0.0%	2.5%	8.8%	2.4%	3.8%

Q26d. Guest services at Town Park Station & Ice Age Discovery Center

Very satisfied	25.0%	22.5%	14.2%	21.2%	20.7%
Satisfied	37.5%	40.0%	44.9%	51.7%	43.8%
Neutral	25.0%	30.5%	33.1%	23.8%	29.2%
Dissatisfied	12.5%	5.4%	4.7%	0.7%	4.2%
Very dissatisfied	0.0%	1.6%	3.1%	2.6%	2.1%

Q26a. Based on your experience, please indicate if you feel the current amount of special events hosted in Snowmass Village is "too much", "not enough", or "just right." (without "don't know")

N=891

Q1. What best describes you					Total
Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...		

Q26a-a. Number of special events offered

Too much	5.6%	10.2%	4.2%	8.6%	8.3%
Just right	61.1%	56.5%	62.4%	59.7%	58.7%
Not enough	33.3%	33.3%	33.3%	31.7%	33.0%

Q27. What is the best way for you to receive information about Tourism events and activities?

N=859

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q27. What is the best way for you to receive information about tourism events & activities

Tourism website (gosnowmass.com)	68.4%	49.1%	49.1%	53.5%	50.5%
Guest service centers (Town Park or Ice Age Discovery Center)	31.6%	12.2%	13.9%	13.6%	13.5%
Newspapers	21.1%	61.8%	52.8%	65.7%	59.1%
Radio	0.0%	20.2%	9.3%	31.8%	19.8%
E-blasts (emails)	31.6%	44.0%	63.0%	37.4%	47.1%
Posters/fliers	21.1%	36.0%	15.3%	30.8%	28.9%
Mailers	10.5%	10.5%	7.9%	5.1%	9.0%
Social media	57.9%	46.5%	22.2%	64.6%	44.9%
Other	0.0%	2.9%	0.5%	2.5%	2.2%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q29a. Trail etiquette exhibited by other trail users

Very satisfied	33.3%	24.0%	15.8%	15.6%	20.3%
Satisfied	33.3%	46.2%	54.5%	46.4%	48.0%
Neutral	22.2%	16.4%	14.9%	27.4%	18.6%
Dissatisfied	11.1%	9.8%	6.9%	8.9%	8.9%
Very dissatisfied	0.0%	3.5%	7.9%	1.7%	4.1%

Q29b. Overall enforcement of seasonal trail closures

Very satisfied	38.5%	28.9%	20.4%	17.6%	24.5%
Satisfied	38.5%	57.6%	58.0%	59.4%	57.5%
Neutral	15.4%	11.1%	19.8%	18.8%	15.3%
Dissatisfied	7.7%	1.3%	1.9%	3.6%	2.1%
Very dissatisfied	0.0%	1.1%	0.0%	0.6%	0.7%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q29c. Overall enforcement of leash laws</u>					
Very satisfied	6.7%	18.0%	5.8%	11.9%	13.2%
Satisfied	46.7%	33.8%	38.7%	29.6%	34.2%
Neutral	20.0%	22.3%	22.0%	35.2%	25.3%
Dissatisfied	20.0%	15.5%	17.8%	20.8%	17.4%
Very dissatisfied	6.7%	10.4%	15.7%	2.5%	9.8%
<u>Q29d. Overall enforcement of trail rules (e.g. no dogs, equestrian only, etc.)</u>					
Very satisfied	13.3%	19.6%	5.9%	11.2%	14.0%
Satisfied	40.0%	38.4%	44.3%	37.9%	39.7%
Neutral	20.0%	25.5%	25.9%	32.3%	27.3%
Dissatisfied	26.7%	9.5%	14.1%	16.1%	12.5%
Very dissatisfied	0.0%	7.0%	9.7%	2.5%	6.5%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q29e. Overall enforcement of nordic trail rules</u>					
Very satisfied	0.0%	18.6%	10.4%	14.5%	15.5%
Satisfied	44.4%	44.2%	52.2%	48.4%	46.9%
Neutral	44.4%	26.8%	32.2%	29.0%	28.9%
Dissatisfied	11.1%	4.5%	3.5%	5.6%	4.6%
Very dissatisfied	0.0%	5.9%	1.7%	2.4%	4.0%
<u>Q29f. Condition of paved surface trails & paths</u>					
Very satisfied	33.3%	23.5%	16.6%	18.4%	20.9%
Satisfied	61.1%	55.4%	57.2%	60.9%	57.3%
Neutral	0.0%	13.1%	20.3%	12.6%	14.5%
Dissatisfied	5.6%	6.2%	3.2%	6.9%	5.5%
Very dissatisfied	0.0%	1.8%	2.7%	1.1%	1.8%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q29g. Connectivity & effectiveness of trail network

Very satisfied	44.4%	28.1%	15.5%	22.1%	24.2%
Satisfied	38.9%	54.4%	58.6%	51.7%	54.2%
Neutral	11.1%	12.2%	17.7%	20.3%	15.6%
Dissatisfied	5.6%	4.2%	6.1%	5.8%	5.0%
Very dissatisfied	0.0%	1.0%	2.2%	0.0%	1.0%

Q31. Do you feel well informed on current issues facing the town? Please select a number from 1 to 10 where 10 means "Extremely Informed" and 1 means "Not at all Informed." (without "not provided")

N=891

Q1. What best describes you					Total
Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...		

Q31. Do you feel well informed on current issues facing the town

Extremely informed	0.0%	4.9%	1.4%	5.9%	4.2%
9	5.6%	10.3%	4.7%	8.1%	8.1%
8	33.3%	20.1%	14.2%	18.8%	18.3%
7	22.2%	25.6%	20.8%	20.4%	22.9%
6	5.6%	15.2%	20.8%	15.1%	16.5%
5	22.2%	10.8%	18.9%	18.3%	14.7%
4	0.0%	6.6%	7.1%	5.9%	6.7%
3	5.6%	3.2%	6.1%	2.2%	3.7%
2	0.0%	1.2%	2.8%	2.2%	2.2%
Not at all informed	5.6%	2.0%	3.3%	3.2%	2.6%

Q32. How do you currently access government news and information, including information about Town services?

N=848

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q32. How do you currently access government news & information

Town websites	36.8%	44.2%	44.1%	42.5%	43.5%
Town e-newsletters/alerts	42.1%	42.2%	51.2%	27.5%	41.2%
Newspaper articles	52.6%	75.5%	71.1%	71.0%	72.9%
Newspaper advertisements	5.3%	18.2%	12.3%	13.5%	15.3%
Social media (Facebook/Twitter)	57.9%	29.1%	9.5%	48.7%	29.5%
Friends/family/word of mouth	42.1%	49.8%	35.1%	44.6%	44.8%
Forums or meetings	0.0%	11.9%	10.4%	8.8%	10.6%
Grassroots/CGTV	0.0%	6.8%	2.4%	7.3%	5.7%
Other	5.3%	1.0%	2.8%	1.0%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q33a. Overall level/amount of communication</u>					
Very satisfied	11.8%	7.0%	6.2%	8.6%	7.3%
Satisfied	47.1%	49.7%	36.9%	50.6%	46.2%
Neutral	35.3%	34.5%	43.1%	37.0%	37.4%
Dissatisfied	5.9%	7.5%	10.3%	1.9%	7.1%
Very dissatisfied	0.0%	1.3%	3.6%	1.9%	1.9%
<u>Q33b. Overall timeliness of communication</u>					
Very satisfied	11.8%	8.3%	6.8%	8.7%	8.1%
Satisfied	41.2%	49.6%	34.7%	50.7%	45.5%
Neutral	41.2%	34.7%	41.6%	34.7%	36.8%
Dissatisfied	5.9%	6.4%	13.2%	4.7%	7.8%
Very dissatisfied	0.0%	1.1%	3.7%	1.3%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	
<u>Q33c. Overall ability to communicate with Town leaders</u>					
Very satisfied	8.3%	11.5%	6.6%	11.5%	10.3%
Satisfied	41.7%	36.4%	26.5%	42.0%	35.1%
Neutral	41.7%	35.8%	47.7%	42.7%	40.2%
Dissatisfied	8.3%	14.2%	7.9%	3.1%	10.5%
Very dissatisfied	0.0%	2.1%	11.3%	0.8%	3.9%
<u>Q33d. Overall level of opportunity to share my comments/concerns on Town issues</u>					
Very satisfied	16.7%	10.5%	5.0%	10.5%	9.3%
Satisfied	41.7%	39.5%	30.2%	48.9%	39.0%
Neutral	33.3%	39.0%	45.3%	37.6%	40.0%
Dissatisfied	8.3%	8.7%	7.5%	3.0%	7.6%
Very dissatisfied	0.0%	2.3%	11.9%	0.0%	4.1%

Q34. Do you feel your voice is adequately heard by the Town? (without "don't know/no opinion")

N=891

	Q1. What best describes you				Total
	Guest of Snowmass Village (Non-Resident)	Year-round resident (10+ months per year)	Part-time resident of Snowmass Village	Roaring Fork Valley Resident (outside of Snowmass Vil...	

Q34. Do you feel your voice is adequately heard by the Town

Yes	100.0%	58.5%	39.8%	75.5%	56.7%
No	0.0%	41.5%	60.2%	24.5%	43.3%

Section 2

Question 1a/b

Q1. Which of the following best describes you?

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q1. What best describes you</u>					
Guest of Snowmass Village (Non-Resident)	0.3%	3.6%	0.8%	2.7%	2.4%
Year-round resident (10+ months per year)	71.6%	34.3%	71.7%	44.3%	48.2%
Part-time resident of Snowmass Village	2.4%	38.9%	4.7%	28.7%	25.3%
Roaring Fork Valley Resident (outside of Snowmass Village)	25.7%	23.2%	22.8%	24.3%	24.1%

Q1a. Are you an employee within Snowmass Village?

N=870	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q1a. Are you an employee within Snowmass Village</u>					
Yes	100.0%	0.0%	64.6%	33.4%	37.9%
No	0.0%	100.0%	35.4%	66.6%	62.1%

Q1b. Are you a business owner/operator within Snowmass Village?

N=870	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q1b. Are you a business owner/operator within Snowmass Village</u>					
Yes	24.8%	8.3%	100.0%	0.0%	14.6%
No	75.2%	91.7%	0.0%	100.0%	85.4%

Q2. Overall, do you feel that the sense of community in Snowmass Village is: (without "don't know/no opinion")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q2. What do you think the sense of community in Snowmass Village is</u>					
Improving	45.8%	42.5%	41.6%	44.1%	43.8%
Getting worse	15.9%	14.1%	22.1%	13.5%	14.8%
Staying the same	38.3%	43.4%	36.3%	42.3%	41.4%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q3a. Overall quality of services provided by the Town</u>					
Very satisfied	23.5%	19.9%	20.0%	21.5%	21.3%
Satisfied	54.5%	54.4%	52.8%	54.7%	54.4%
Neutral	14.2%	19.5%	18.4%	17.4%	17.5%
Dissatisfied	7.1%	4.9%	8.0%	5.4%	5.8%
Very dissatisfied	0.6%	1.3%	0.8%	1.1%	1.1%
<u>Q3b. Overall value that you receive for your tax & fees</u>					
Very satisfied	17.1%	15.7%	19.8%	15.6%	16.3%
Satisfied	40.9%	40.8%	41.3%	40.8%	40.9%
Neutral	27.2%	29.3%	23.8%	29.4%	28.5%
Dissatisfied	12.1%	8.4%	11.9%	9.3%	9.8%
Very dissatisfied	2.7%	5.8%	3.2%	4.9%	4.6%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q3c. Overall image of the Town</u>					
Very satisfied	18.7%	17.3%	12.5%	18.8%	17.8%
Satisfied	47.9%	49.6%	48.4%	49.1%	49.0%
Neutral	20.2%	20.4%	21.9%	20.1%	20.4%
Dissatisfied	12.9%	9.7%	14.8%	10.2%	10.9%
Very dissatisfied	0.3%	2.9%	2.3%	1.9%	1.9%
<u>Q3d. Overall quality of life</u>					
Very satisfied	47.1%	43.7%	50.8%	44.0%	45.0%
Satisfied	41.8%	45.2%	37.5%	45.1%	43.9%
Neutral	8.6%	8.5%	7.8%	8.7%	8.5%
Dissatisfied	2.2%	1.7%	3.1%	1.6%	1.8%
Very dissatisfied	0.3%	0.9%	0.8%	0.7%	0.7%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q3e. Overall feeling of safety</u>					
Very satisfied	68.9%	63.6%	70.3%	64.8%	65.6%
Satisfied	25.9%	32.0%	25.8%	30.4%	29.7%
Neutral	3.0%	2.9%	3.1%	2.9%	3.0%
Dissatisfied	1.8%	1.1%	0.8%	1.5%	1.4%
Very dissatisfied	0.3%	0.4%	0.0%	0.4%	0.3%
<u>Q3f. Overall quality of representation you receive from Town Council</u>					
Very satisfied	12.9%	11.4%	13.8%	11.6%	12.0%
Satisfied	30.9%	30.5%	27.6%	31.3%	30.7%
Neutral	37.8%	40.1%	37.1%	39.6%	39.2%
Dissatisfied	12.9%	9.3%	13.8%	10.1%	10.7%
Very dissatisfied	5.4%	8.7%	7.8%	7.3%	7.4%

Q4. Do you own or rent your residence? (without "not provided")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q4. Do you own or rent your residence</u>					
Own free-market unit	29.3%	63.5%	42.6%	52.5%	51.0%
Own deed-restricted unit	26.0%	12.3%	34.4%	14.3%	17.3%
Own a "fractional" unit	0.3%	1.1%	0.8%	0.8%	0.8%
Rent free-market unit	17.4%	12.7%	11.5%	14.9%	14.4%
Rent Town-owned unit	22.0%	4.7%	7.4%	11.7%	11.0%
Other	4.9%	5.7%	3.3%	5.8%	5.4%

Q4a. Own-Deed Restricted ONLY: If an affordable alternative was offered, would you be interested in down-sizing from your current residence to a smaller deed-restricted home? (without "not provided")

N=144	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q4a. Would you be interested in down-sizing from your current residence to a smaller deed-restricted home</u>					
Yes	24.2%	17.6%	23.7%	20.3%	21.4%
No	75.8%	82.4%	76.3%	79.7%	78.6%

Q5. Would you be interested in potentially living in Town housing?

N=428	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q5. Would you be interested in potentially living in Town housing</u>					
Yes-rental	5.6%	2.4%	3.9%	2.9%	3.0%
Yes-own	24.4%	9.8%	29.4%	10.6%	12.9%
No	72.2%	88.8%	72.5%	87.0%	85.3%

Q5a. How large of a unit would you be interested in renting?

N=13	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q5a. How large of a unit would you be interested in renting</u>					
Studio	0.0%	12.5%	0.0%	9.1%	7.7%
One-bedroom	20.0%	25.0%	0.0%	27.3%	23.1%
Two-bedroom	80.0%	50.0%	100.0%	54.5%	61.5%
Three-bedroom	20.0%	75.0%	100.0%	45.5%	53.8%

Q6. Which of the following TOSV housing guidelines and qualifications apply to you?

N=445	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q6. What TOSV housing guidelines & qualifications apply to you</u>					
I work within Town of Snowmass Village more than 1400 hours/year	84.0%	3.5%	77.0%	41.8%	47.6%
I work in Pitkin County, outside of Snowmass Village, more than 1400 hours/year	11.9%	73.1%	23.0%	42.9%	39.6%
I work within Town of Snowmass Village part-time, less than 1400 hours/ year	11.9%	4.0%	5.4%	8.9%	8.3%
I do not presently work in Pitkin County	0.0%	22.9%	4.1%	11.6%	10.3%

Q7. The Town is considering building additional deed-restricted homes for ownership at Rodeo Place. Which of the following units would you be interested in purchasing, if any?

N=175

Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
Yes	No	Yes	No	

Q7. Which deed-restricted homes would you be interested in purchasing

Single-family home	65.6%	65.8%	74.4%	62.9%	65.7%
2-bedroom duplex	25.0%	30.4%	11.6%	32.6%	27.4%
3-bedroom duplex	28.1%	31.6%	25.6%	31.1%	29.7%
I am not interested in owning a deed-restricted home at Rodeo Place	21.9%	19.0%	20.9%	20.5%	20.6%

Q8. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items regarding Town rental housing: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q8a. Quality of housing</u>					
Very satisfied	11.9%	4.3%	25.0%	8.5%	10.0%
Satisfied	43.3%	43.5%	12.5%	46.3%	43.3%
Neutral	20.9%	13.0%	37.5%	17.1%	18.9%
Dissatisfied	13.4%	30.4%	0.0%	19.5%	17.8%
Very dissatisfied	10.4%	8.7%	25.0%	8.5%	10.0%
<u>Q8b. Level of service & unit upkeep</u>					
Very satisfied	13.6%	4.3%	25.0%	9.9%	11.2%
Satisfied	39.4%	34.8%	25.0%	39.5%	38.2%
Neutral	21.2%	21.7%	37.5%	19.8%	21.3%
Dissatisfied	21.2%	34.8%	12.5%	25.9%	24.7%
Very dissatisfied	4.5%	4.3%	0.0%	4.9%	4.5%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q10a. Overall quality of service provided by Town Manager's Office</u>					
Very satisfied	21.5%	11.9%	15.7%	15.8%	15.8%
Satisfied	35.5%	43.4%	33.3%	41.5%	40.2%
Neutral	35.8%	34.9%	40.7%	34.2%	35.3%
Dissatisfied	6.0%	5.9%	7.4%	5.7%	6.0%
Very dissatisfied	1.1%	3.9%	2.8%	2.8%	2.8%
<u>Q10b. Overall quality of service provided by Town Clerk's Department</u>					
Very satisfied	21.5%	16.0%	21.1%	17.7%	18.3%
Satisfied	48.7%	45.5%	46.8%	46.8%	46.8%
Neutral	27.2%	34.8%	30.3%	31.9%	31.7%
Dissatisfied	1.9%	2.9%	0.9%	2.9%	2.5%
Very dissatisfied	0.8%	0.8%	0.9%	0.8%	0.8%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q10c. Availability of Town personnel to address your needs</u>					
Very satisfied	20.0%	14.3%	15.8%	16.8%	16.6%
Satisfied	45.5%	47.5%	46.5%	46.7%	46.7%
Neutral	29.1%	32.5%	30.7%	31.2%	31.1%
Dissatisfied	4.4%	4.3%	5.3%	4.1%	4.3%
Very dissatisfied	1.1%	1.5%	1.8%	1.2%	1.3%
<u>Q10d. Ease & efficiency of license application processes (business or liquor licenses)</u>					
Very satisfied	17.6%	11.6%	14.3%	14.5%	14.5%
Satisfied	34.6%	32.0%	51.6%	26.1%	33.2%
Neutral	43.1%	48.8%	28.6%	53.0%	46.2%
Dissatisfied	2.6%	5.2%	3.3%	4.3%	4.0%
Very dissatisfied	2.0%	2.3%	2.2%	2.1%	2.2%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q10e. Availability of/access to public records</u>					
Very satisfied	18.0%	9.3%	7.6%	14.8%	13.3%
Satisfied	34.3%	36.8%	46.8%	32.7%	35.6%
Neutral	44.2%	47.5%	41.8%	47.1%	46.0%
Dissatisfied	1.2%	5.4%	1.3%	4.0%	3.5%
Very dissatisfied	2.3%	1.0%	2.5%	1.3%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q12a. Increasing amount of affordable housing in the Village</u>					
Extremely important	55.4%	30.6%	45.1%	39.4%	40.2%
Very important	21.5%	19.4%	21.3%	20.0%	20.2%
Important	18.8%	24.6%	23.8%	22.1%	22.4%
Less important	2.8%	14.0%	5.7%	10.3%	9.6%
Not important	1.5%	11.4%	4.1%	8.2%	7.6%
<u>Q12b. Increasing opportunities for effective communication with the Town Council</u>					
Extremely important	21.7%	18.0%	25.8%	18.3%	19.4%
Very important	33.3%	30.8%	30.8%	32.0%	31.8%
Important	36.9%	40.6%	32.5%	40.3%	39.1%
Less important	7.1%	8.5%	10.8%	7.4%	8.0%
Not important	1.0%	2.1%	0.0%	1.9%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q12c. Increasing amount of community spaces (i.e. library, plaza, etc.) to create more community focused interaction</u>					
Extremely important	29.6%	23.9%	30.1%	25.3%	26.0%
Very important	27.4%	26.0%	29.3%	26.0%	26.5%
Important	30.2%	29.8%	27.6%	30.3%	29.9%
Less important	10.9%	12.8%	11.4%	12.2%	12.1%
Not important	1.9%	7.6%	1.6%	6.1%	5.4%
<u>Q12d. Maintain & increase public safety for pedestrians, bike riders, & transit users by enhancing our connectivity</u>					
Extremely important	39.8%	33.9%	35.5%	36.2%	36.1%
Very important	30.7%	32.8%	36.3%	31.3%	32.0%
Important	22.0%	23.7%	20.2%	23.6%	23.1%
Less important	5.3%	7.7%	5.6%	7.0%	6.8%
Not important	2.2%	1.9%	2.4%	1.9%	2.0%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q12e. Improving the Town's resiliency & environmental sustainability</u>					
Extremely important	34.5%	36.0%	40.2%	34.6%	35.4%
Very important	32.9%	25.3%	27.9%	28.3%	28.2%
Important	22.7%	26.5%	22.1%	25.5%	25.0%
Less important	7.1%	8.3%	7.4%	7.9%	7.9%
Not important	2.8%	3.9%	2.5%	3.6%	3.5%
<u>Q12f. Working regionally with local partners to solve significant issues (e.g. transit, housing, etc.)</u>					
Extremely important	43.8%	36.8%	45.9%	38.4%	39.5%
Very important	31.8%	30.6%	27.0%	31.8%	31.1%
Important	19.8%	25.8%	20.5%	24.0%	23.5%
Less important	3.4%	5.4%	5.7%	4.5%	4.6%
Not important	1.2%	1.4%	0.8%	1.4%	1.3%

Q13. Are there any issues not included in the Town Council's Strategic Goals listed above that you feel should be one of the Town's top priorities? (without "don't know")

N=891

	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	

Q13. Are there any issues not included in the Town Council's Strategic Goals that you feel should be one of the Town's top priorities

Yes	28.9%	31.8%	33.7%	30.2%	30.7%
No	71.1%	68.2%	66.3%	69.8%	69.3%

Q15. Have you utilized Community Development Department services (building & planning) within the past 12 months? (without "not provided")

N=891

Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
Yes	No	Yes	No	

Q15. Have you utilized Community Development Department services (building & planning) within past 12 months

Yes	15.9%	11.3%	30.5%	10.0%	13.0%
No	84.1%	88.7%	69.5%	90.0%	87.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q15a-a. Courtesy of staff</u>					
Very satisfied	42.3%	26.7%	38.5%	31.5%	33.9%
Satisfied	44.2%	48.3%	46.2%	46.6%	46.4%
Neutral	13.5%	11.7%	15.4%	11.0%	12.5%
Dissatisfied	0.0%	10.0%	0.0%	8.2%	5.4%
Very dissatisfied	0.0%	3.3%	0.0%	2.7%	1.8%
<u>Q15a-b. Fairness of staff</u>					
Very satisfied	32.0%	22.0%	32.4%	23.6%	26.6%
Satisfied	44.0%	54.2%	43.2%	52.8%	49.5%
Neutral	18.0%	10.2%	18.9%	11.1%	13.8%
Dissatisfied	6.0%	3.4%	5.4%	4.2%	4.6%
Very dissatisfied	0.0%	10.2%	0.0%	8.3%	5.5%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q15a-c. Adequacy of staffing in the department</u>					
Very satisfied	21.6%	21.1%	28.9%	17.1%	21.3%
Satisfied	37.3%	38.6%	34.2%	40.0%	38.0%
Neutral	19.6%	24.6%	15.8%	25.7%	22.2%
Dissatisfied	21.6%	12.3%	21.1%	14.3%	16.7%
Very dissatisfied	0.0%	3.5%	0.0%	2.9%	1.9%
<u>Q15a-d. Timeliness & efficiency</u>					
Very satisfied	26.0%	17.5%	31.6%	15.9%	21.5%
Satisfied	36.0%	45.6%	31.6%	46.4%	41.1%
Neutral	22.0%	19.3%	21.1%	20.3%	20.6%
Dissatisfied	14.0%	14.0%	13.2%	14.5%	14.0%
Very dissatisfied	2.0%	3.5%	2.6%	2.9%	2.8%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q15a-e. Providing clear expectations of the process</u>					
Very satisfied	28.8%	16.9%	30.8%	18.1%	22.5%
Satisfied	38.5%	50.8%	35.9%	50.0%	45.0%
Neutral	23.1%	8.5%	23.1%	11.1%	15.3%
Dissatisfied	9.6%	13.6%	10.3%	12.5%	11.7%
Very dissatisfied	0.0%	10.2%	0.0%	8.3%	5.4%
<u>Q15a-f. Amount of information required in applications</u>					
Very satisfied	22.9%	13.7%	25.0%	14.3%	18.2%
Satisfied	35.4%	54.9%	41.7%	47.6%	45.5%
Neutral	25.0%	17.6%	22.2%	20.6%	21.2%
Dissatisfied	12.5%	9.8%	8.3%	12.7%	11.1%
Very dissatisfied	4.2%	3.9%	2.8%	4.8%	4.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q15a-g. Permit application process</u>					
Very satisfied	23.9%	14.3%	27.8%	13.6%	18.9%
Satisfied	32.6%	51.0%	36.1%	45.8%	42.1%
Neutral	32.6%	22.4%	27.8%	27.1%	27.4%
Dissatisfied	8.7%	10.2%	5.6%	11.9%	9.5%
Very dissatisfied	2.2%	2.0%	2.8%	1.7%	2.1%

Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions? Snowmass Village is... (without "don't know/no opinion")

N=114	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	

Q15b. How does the process of working with the department in Snowmass Village compare to other Jurisdictions

Better	7.9%	20.8%	6.7%	19.6%	15.1%
Same	23.7%	27.1%	30.0%	23.2%	25.6%
Worse	68.4%	52.1%	63.3%	57.1%	59.3%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q17a. Overall street maintenance</u>					
Very satisfied	41.7%	32.4%	31.7%	36.6%	35.9%
Satisfied	49.7%	55.6%	51.6%	53.6%	53.3%
Neutral	7.1%	10.0%	13.5%	8.1%	8.9%
Dissatisfied	1.2%	2.1%	3.2%	1.5%	1.8%
Very dissatisfied	0.3%	0.0%	0.0%	0.1%	0.1%
<u>Q17b. Snow removal</u>					
Very satisfied	47.7%	39.1%	39.5%	42.8%	42.4%
Satisfied	44.0%	51.7%	54.8%	47.7%	48.8%
Neutral	4.9%	5.5%	0.8%	6.0%	5.3%
Dissatisfied	2.2%	2.8%	4.8%	2.2%	2.6%
Very dissatisfied	1.2%	0.9%	0.0%	1.2%	1.1%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q17c. Solid waste & recycling services</u>					
Very satisfied	38.1%	29.2%	31.4%	32.9%	32.7%
Satisfied	46.8%	51.7%	50.0%	49.7%	49.7%
Neutral	9.7%	12.4%	9.3%	11.7%	11.3%
Dissatisfied	4.2%	5.3%	7.6%	4.3%	4.8%
Very dissatisfied	1.3%	1.5%	1.7%	1.3%	1.4%
<u>Q17d. Availability of information on solid waste & recycling services</u>					
Very satisfied	25.5%	19.3%	18.6%	22.5%	21.8%
Satisfied	43.4%	41.3%	46.9%	41.3%	42.2%
Neutral	24.1%	30.7%	21.2%	29.3%	28.0%
Dissatisfied	5.9%	6.6%	12.4%	5.2%	6.3%
Very dissatisfied	1.0%	2.1%	0.9%	1.8%	1.7%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q17e. Adequacy of information on how to properly dispose of solid waste</u>					
Very satisfied	25.1%	19.7%	17.9%	22.7%	21.9%
Satisfied	40.4%	39.3%	42.9%	39.2%	39.8%
Neutral	26.8%	30.2%	24.1%	29.7%	28.8%
Dissatisfied	6.6%	9.1%	13.4%	7.0%	8.1%
Very dissatisfied	1.0%	1.7%	1.8%	1.4%	1.4%
<u>Q17f. Cleanliness/upkeep of public facilities</u>					
Very satisfied	37.7%	31.7%	30.4%	34.6%	34.0%
Satisfied	50.9%	54.6%	56.0%	52.7%	53.2%
Neutral	8.6%	11.5%	12.0%	10.1%	10.4%
Dissatisfied	1.9%	1.9%	1.6%	2.0%	1.9%
Very dissatisfied	0.9%	0.4%	0.0%	0.7%	0.6%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q17g. Level of service provided for the rates/fees paid</u>					
Very satisfied	23.3%	18.1%	19.3%	20.4%	20.2%
Satisfied	43.2%	45.9%	40.3%	45.7%	44.8%
Neutral	26.5%	28.9%	30.3%	27.5%	27.9%
Dissatisfied	5.9%	4.6%	8.4%	4.5%	5.1%
Very dissatisfied	1.0%	2.5%	1.7%	2.0%	1.9%

Q18. Composting in Snowmass Village: The Town is exploring composting options for residents. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins? (without "not provided")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q18. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services & bins</u>					
Yes	54.4%	45.5%	50.5%	48.3%	48.6%
No	45.6%	54.5%	49.5%	51.7%	51.4%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q20a. Animal services</u>					
Very satisfied	46.6%	41.2%	47.8%	42.6%	43.4%
Satisfied	36.0%	33.8%	34.8%	34.7%	34.7%
Neutral	13.4%	18.1%	12.2%	16.9%	16.1%
Dissatisfied	3.1%	3.4%	4.3%	3.1%	3.3%
Very dissatisfied	1.0%	3.4%	0.9%	2.7%	2.4%
<u>Q20b. Friendliness & approachability</u>					
Very satisfied	66.4%	55.5%	65.3%	58.7%	59.7%
Satisfied	27.5%	34.6%	27.4%	32.6%	31.8%
Neutral	4.0%	8.2%	4.0%	7.0%	6.5%
Dissatisfied	1.9%	1.0%	2.4%	1.1%	1.3%
Very dissatisfied	0.3%	0.8%	0.8%	0.6%	0.6%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q20c. Trustworthiness</u>					
Very satisfied	61.1%	52.0%	63.2%	54.2%	55.6%
Satisfied	28.4%	37.1%	25.6%	35.1%	33.7%
Neutral	8.3%	9.1%	8.0%	8.9%	8.8%
Dissatisfied	1.9%	1.0%	2.4%	1.2%	1.3%
Very dissatisfied	0.3%	0.8%	0.8%	0.6%	0.6%
<u>Q20d. Department's efforts to prevent crime</u>					
Very satisfied	51.1%	42.6%	49.2%	45.5%	46.1%
Satisfied	37.9%	41.6%	41.0%	39.9%	40.1%
Neutral	9.8%	13.6%	8.2%	12.8%	12.1%
Dissatisfied	0.9%	1.1%	0.8%	1.1%	1.0%
Very dissatisfied	0.3%	1.1%	0.8%	0.8%	0.8%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q20e. Enforcement of local traffic laws</u>					
Very satisfied	46.3%	35.8%	40.0%	40.0%	40.0%
Satisfied	40.8%	44.8%	44.0%	43.0%	43.2%
Neutral	9.8%	14.5%	9.6%	13.2%	12.6%
Dissatisfied	2.5%	3.9%	5.6%	2.9%	3.3%
Very dissatisfied	0.6%	1.0%	0.8%	0.9%	0.9%
<u>Q20f. How quickly personnel respond to emergencies</u>					
Very satisfied	54.3%	50.5%	53.6%	51.9%	52.2%
Satisfied	36.4%	35.4%	35.5%	35.9%	35.8%
Neutral	8.6%	13.0%	9.1%	11.5%	11.1%
Dissatisfied	0.3%	0.8%	0.9%	0.5%	0.6%
Very dissatisfied	0.3%	0.3%	0.9%	0.2%	0.3%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	

Q20g. Overall quality of police services

Very satisfied	60.6%	46.7%	55.6%	51.6%	52.2%
Satisfied	33.2%	45.0%	33.9%	41.5%	40.3%
Neutral	5.3%	7.0%	8.1%	6.0%	6.3%
Dissatisfied	0.6%	0.6%	1.6%	0.4%	0.6%
Very dissatisfied	0.3%	0.6%	0.8%	0.4%	0.5%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q21a. Traffic patrol</u>					
Too high	9.2%	8.7%	9.2%	8.9%	8.9%
Just right	83.8%	86.6%	85.8%	85.4%	85.5%
Too low	7.0%	4.7%	5.0%	5.7%	5.6%
<u>Q21b. Residential patrol</u>					
Too high	3.1%	2.3%	2.1%	2.7%	2.6%
Just right	89.9%	85.3%	88.5%	86.8%	87.1%
Too low	7.0%	12.4%	9.4%	10.5%	10.3%
<u>Q21c. Retail/business patrol</u>					
Too high	2.0%	2.3%	1.1%	2.4%	2.2%
Just right	90.4%	92.4%	86.8%	92.4%	91.5%
Too low	7.6%	5.3%	12.1%	5.2%	6.3%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q21d. Presence at special events</u>					
Too high	6.1%	4.6%	4.2%	5.4%	5.2%
Just right	91.9%	90.4%	92.4%	90.8%	91.0%
Too low	1.9%	5.0%	3.4%	3.8%	3.8%
<u>Q21e. Liquor-serving establishments</u>					
Too high	5.5%	2.8%	2.2%	4.3%	3.9%
Just right	88.3%	87.8%	92.3%	87.2%	88.0%
Too low	6.3%	9.5%	5.5%	8.5%	8.1%

Q23. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village? (without "none of above")

N=620

	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	

Q23. Programs and/or transportation alternatives you would utilize to driving your own vehicle

Car share program (Car To Go)	26.0%	24.2%	24.1%	25.0%	24.8%
Bike share program (We-Cycle)	32.9%	30.8%	28.9%	32.0%	31.6%
Ride share programs (Carpools)	23.8%	14.9%	19.3%	18.1%	18.2%
Ride hailing apps (Uber, Downtowner)	61.0%	61.2%	65.1%	60.5%	61.1%
Dedicated bike lanes	60.6%	64.0%	61.4%	62.9%	62.7%

Q23a. Do you ride the Village Shuttle? (without "not provided")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q23a. Do you ride the Village Shuttle</u>					
Yes	88.2%	73.5%	83.6%	78.2%	78.9%
No	11.8%	26.5%	16.4%	21.8%	21.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q23b-a. Timely/punctual service</u>					
Very satisfied	52.9%	46.1%	47.7%	49.2%	49.0%
Satisfied	40.2%	46.9%	42.1%	44.4%	44.1%
Neutral	4.1%	6.2%	4.7%	5.5%	5.3%
Dissatisfied	1.0%	0.5%	2.8%	0.3%	0.7%
Very dissatisfied	1.7%	0.2%	2.8%	0.5%	0.9%
<u>Q23b-b. Shuttle driver courtesy/helpfulness</u>					
Very satisfied	51.2%	52.0%	53.3%	51.4%	51.7%
Satisfied	39.2%	39.9%	35.5%	40.3%	39.6%
Neutral	7.6%	6.7%	10.3%	6.5%	7.1%
Dissatisfied	1.7%	0.7%	0.0%	1.4%	1.2%
Very dissatisfied	0.3%	0.7%	0.9%	0.5%	0.6%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q23b-c. Ease of access/location of stops & routes</u>					
Very satisfied	46.2%	41.9%	40.2%	44.3%	43.7%
Satisfied	44.5%	46.1%	44.9%	45.5%	45.4%
Neutral	5.2%	8.5%	9.3%	6.7%	7.1%
Dissatisfied	2.8%	2.8%	2.8%	2.7%	2.8%
Very dissatisfied	1.4%	0.8%	2.8%	0.7%	1.0%
<u>Q23b-d. Schedules in handouts/at bus stops</u>					
Very satisfied	40.2%	38.2%	40.2%	38.9%	39.1%
Satisfied	42.4%	43.9%	40.2%	43.8%	43.2%
Neutral	13.8%	14.2%	17.6%	13.3%	14.0%
Dissatisfied	2.2%	2.9%	1.0%	2.9%	2.6%
Very dissatisfied	1.4%	0.8%	1.0%	1.1%	1.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q23b-e. Information on website (snowmasstransit.com)</u>					
Very satisfied	36.8%	35.5%	26.4%	38.0%	36.1%
Satisfied	43.1%	46.5%	47.3%	44.5%	44.9%
Neutral	16.6%	15.1%	22.0%	14.5%	15.8%
Dissatisfied	3.6%	2.7%	4.4%	2.8%	3.1%
Very dissatisfied	0.0%	0.3%	0.0%	0.2%	0.2%
<u>Q23b-f. Service hours & frequency</u>					
Very satisfied	35.8%	33.5%	29.5%	35.4%	34.5%
Satisfied	47.2%	48.1%	49.5%	47.4%	47.7%
Neutral	12.2%	13.2%	15.2%	12.3%	12.8%
Dissatisfied	3.5%	4.7%	3.8%	4.2%	4.2%
Very dissatisfied	1.4%	0.5%	1.9%	0.7%	0.9%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q23b-g. Sense of safety</u>					
Very satisfied	60.9%	51.3%	53.8%	55.6%	55.3%
Satisfied	34.9%	43.9%	41.3%	39.9%	40.1%
Neutral	3.5%	3.8%	3.8%	3.6%	3.7%
Dissatisfied	0.3%	0.8%	1.0%	0.5%	0.6%
Very dissatisfied	0.3%	0.3%	0.0%	0.3%	0.3%
<u>Q23b-h. Comfort & cleanliness of shuttles</u>					
Very satisfied	60.7%	47.7%	48.6%	54.1%	53.2%
Satisfied	33.4%	44.4%	44.8%	38.8%	39.7%
Neutral	3.8%	6.6%	6.7%	5.2%	5.4%
Dissatisfied	1.7%	0.8%	0.0%	1.4%	1.2%
Very dissatisfied	0.3%	0.5%	0.0%	0.5%	0.4%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q24a. Availability of parking in the winter</u>					
Very satisfied	11.0%	8.5%	11.6%	9.1%	9.5%
Satisfied	36.2%	40.0%	32.2%	39.7%	38.6%
Neutral	25.6%	26.7%	25.6%	26.4%	26.3%
Dissatisfied	21.4%	18.6%	24.8%	18.8%	19.7%
Very dissatisfied	5.8%	6.1%	5.8%	6.1%	6.0%
<u>Q24b. Availability of parking in the summer</u>					
Very satisfied	21.0%	15.6%	18.0%	17.5%	17.6%
Satisfied	50.3%	52.0%	54.9%	50.7%	51.3%
Neutral	16.8%	21.5%	17.2%	20.1%	19.7%
Dissatisfied	8.1%	8.3%	7.4%	8.3%	8.2%
Very dissatisfied	3.9%	2.8%	2.5%	3.3%	3.2%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q24c. Parking permit fees</u>					
Very satisfied	11.4%	8.9%	12.8%	9.3%	9.9%
Satisfied	35.2%	32.5%	32.1%	34.0%	33.6%
Neutral	32.2%	39.0%	32.1%	36.9%	36.1%
Dissatisfied	16.5%	13.4%	15.6%	14.6%	14.7%
Very dissatisfied	4.8%	6.2%	7.3%	5.2%	5.6%
<u>Q24d. Availability of parking information</u>					
Very satisfied	11.3%	8.4%	14.4%	8.7%	9.6%
Satisfied	36.0%	38.6%	33.3%	38.4%	37.6%
Neutral	39.6%	35.1%	33.3%	37.6%	36.9%
Dissatisfied	9.5%	14.5%	14.4%	12.2%	12.5%
Very dissatisfied	3.5%	3.3%	4.5%	3.2%	3.4%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q26a. Appeal of special events offered</u>					
Very satisfied	18.8%	20.8%	16.1%	20.8%	20.0%
Satisfied	48.2%	49.8%	45.2%	49.9%	49.2%
Neutral	16.8%	20.2%	20.2%	18.7%	18.9%
Dissatisfied	13.9%	7.7%	15.3%	9.1%	10.1%
Very dissatisfied	2.3%	1.4%	3.2%	1.5%	1.7%
<u>Q26b. Promotion of Snowmass Village through marketing, advertising, public relations, etc.</u>					
Very satisfied	16.1%	16.4%	13.8%	16.7%	16.3%
Satisfied	44.3%	49.3%	39.8%	48.7%	47.3%
Neutral	23.3%	22.0%	23.6%	22.3%	22.5%
Dissatisfied	10.2%	8.9%	12.2%	8.9%	9.4%
Very dissatisfied	6.2%	3.3%	10.6%	3.3%	4.5%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q26c. Group sales & lodge bookings generated for Snowmass properties</u>					
Very satisfied	15.2%	16.8%	10.9%	17.2%	16.1%
Satisfied	41.6%	35.8%	36.6%	38.6%	38.3%
Neutral	29.2%	32.9%	30.7%	31.4%	31.3%
Dissatisfied	11.1%	10.1%	16.8%	9.2%	10.6%
Very dissatisfied	2.9%	4.4%	5.0%	3.5%	3.8%
<u>Q26d. Guest services at Town Park Station & Ice Age Discovery Center</u>					
Very satisfied	19.8%	21.5%	21.8%	20.5%	20.7%
Satisfied	46.6%	41.5%	36.6%	45.2%	43.8%
Neutral	28.7%	29.5%	31.7%	28.7%	29.2%
Dissatisfied	2.2%	5.7%	2.0%	4.7%	4.2%
Very dissatisfied	2.6%	1.7%	7.9%	1.0%	2.1%

Q26a. Based on your experience, please indicate if you feel the current amount of special events hosted in Snowmass Village is "too much", "not enough", or "just right." (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q26a-a. Number of special events offered</u>					
Too much	9.3%	7.6%	4.1%	9.0%	8.3%
Just right	51.4%	63.4%	55.4%	59.3%	58.7%
Not enough	39.3%	28.9%	40.5%	31.7%	33.0%

Q27. What is the best way for you to receive information about Tourism events and activities?

N=859

	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q27. What is the best way for you to receive information about tourism events & activities</u>					
Tourism website (gosnowmass.com)	50.5%	50.6%	44.1%	51.6%	50.5%
Guest service centers (Town Park or Ice Age Discovery Center)	15.0%	12.6%	10.2%	14.1%	13.5%
Newspapers	60.8%	58.1%	53.5%	60.1%	59.1%
Radio	27.0%	15.6%	15.7%	20.5%	19.8%
E-blasts (emails)	41.4%	50.6%	55.1%	45.8%	47.1%
Posters/fliers	37.0%	24.1%	22.8%	29.9%	28.9%
Mailers	6.6%	10.4%	6.3%	9.4%	9.0%
Social media	55.2%	38.9%	47.2%	44.5%	44.9%
Other	3.8%	1.3%	4.7%	1.8%	2.2%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q29a. Trail etiquette exhibited by other trail users</u>					
Very satisfied	21.5%	19.7%	20.5%	20.3%	20.3%
Satisfied	46.9%	48.7%	54.1%	46.9%	48.0%
Neutral	18.5%	18.7%	9.0%	20.3%	18.6%
Dissatisfied	10.9%	7.8%	12.3%	8.3%	8.9%
Very dissatisfied	2.3%	5.2%	4.1%	4.1%	4.1%
<u>Q29b. Overall enforcement of seasonal trail closures</u>					
Very satisfied	25.3%	23.9%	25.2%	24.3%	24.5%
Satisfied	58.0%	57.2%	53.9%	58.2%	57.5%
Neutral	13.5%	16.4%	15.7%	15.2%	15.3%
Dissatisfied	2.1%	2.1%	3.5%	1.8%	2.1%
Very dissatisfied	1.0%	0.5%	1.7%	0.5%	0.7%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q29c. Overall enforcement of leash laws</u>					
Very satisfied	15.3%	11.9%	16.4%	12.6%	13.2%
Satisfied	31.7%	35.8%	35.3%	34.0%	34.2%
Neutral	25.6%	25.2%	26.7%	25.1%	25.3%
Dissatisfied	18.5%	16.7%	12.9%	18.2%	17.4%
Very dissatisfied	8.9%	10.4%	8.6%	10.1%	9.8%
<u>Q29d. Overall enforcement of trail rules (e.g. no dogs, equestrian only, etc.)</u>					
Very satisfied	15.4%	13.2%	13.5%	14.1%	14.0%
Satisfied	37.9%	40.8%	40.5%	39.5%	39.7%
Neutral	28.9%	26.3%	28.8%	27.1%	27.3%
Dissatisfied	11.8%	12.9%	9.9%	13.0%	12.5%
Very dissatisfied	6.1%	6.7%	7.2%	6.3%	6.5%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q29e. Overall enforcement of nordic trail rules</u>					
Very satisfied	15.5%	15.6%	14.8%	15.7%	15.5%
Satisfied	44.0%	48.9%	45.5%	47.2%	46.9%
Neutral	30.0%	28.3%	33.0%	28.1%	28.9%
Dissatisfied	6.3%	3.5%	2.3%	5.1%	4.6%
Very dissatisfied	4.3%	3.8%	4.5%	3.9%	4.0%
<u>Q29f. Condition of paved surface trails & paths</u>					
Very satisfied	21.5%	20.6%	15.1%	22.0%	20.9%
Satisfied	54.0%	59.3%	58.0%	57.1%	57.3%
Neutral	14.1%	14.8%	13.4%	14.7%	14.5%
Dissatisfied	7.7%	4.2%	11.8%	4.4%	5.5%
Very dissatisfied	2.7%	1.2%	1.7%	1.8%	1.8%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q29g. Connectivity & effectiveness of trail network</u>					
Very satisfied	24.5%	24.0%	16.9%	25.5%	24.2%
Satisfied	52.0%	55.6%	55.9%	53.9%	54.2%
Neutral	16.8%	14.8%	16.1%	15.5%	15.6%
Dissatisfied	6.0%	4.3%	9.3%	4.2%	5.0%
Very dissatisfied	0.7%	1.3%	1.7%	0.9%	1.0%

Q31. Do you feel well informed on current issues facing the town? Please select a number from 1 to 10 where 10 means "Extremely Informed" and 1 means "Not at all Informed." (without "not provided")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q31. Do you feel well informed on current issues facing the town</u>					
Extremely informed	5.8%	3.2%	3.3%	4.3%	4.2%
9	11.6%	6.1%	7.4%	8.3%	8.1%
8	16.7%	19.3%	17.2%	18.5%	18.3%
7	26.0%	21.0%	27.9%	22.0%	22.9%
6	16.1%	16.8%	16.4%	16.5%	16.5%
5	12.2%	16.2%	11.5%	15.3%	14.7%
4	4.8%	7.8%	6.6%	6.7%	6.7%
3	2.9%	4.2%	4.9%	3.5%	3.7%
2	1.3%	2.7%	1.6%	2.2%	2.2%
Not at all informed	2.6%	2.7%	3.3%	2.5%	2.6%

Q32. How do you currently access government news and information, including information about Town services?

N=848

	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q32. How do you currently access government news & information</u>					
Town websites	45.1%	42.5%	43.2%	43.6%	43.5%
Town e-newsletters/alerts	40.8%	41.4%	51.2%	39.4%	41.2%
Newspaper articles	71.5%	73.7%	67.2%	73.9%	72.9%
Newspaper advertisements	18.2%	13.6%	16.0%	15.2%	15.3%
Social media (Facebook/Twitter)	35.4%	25.9%	28.0%	29.7%	29.5%
Friends/family/word of mouth	50.5%	41.4%	52.0%	43.6%	44.8%
Forums or meetings	13.8%	8.7%	16.0%	9.7%	10.6%
Grassroots/CGTV	6.9%	4.9%	8.8%	5.1%	5.7%
Other	0.9%	2.3%	1.6%	1.8%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q33a. Overall level/amount of communication</u>					
Very satisfied	7.8%	7.0%	5.3%	7.6%	7.3%
Satisfied	49.3%	44.3%	48.2%	45.9%	46.2%
Neutral	36.5%	38.0%	38.6%	37.2%	37.4%
Dissatisfied	5.4%	8.2%	7.0%	7.2%	7.1%
Very dissatisfied	1.0%	2.5%	0.9%	2.1%	1.9%
<u>Q33b. Overall timeliness of communication</u>					
Very satisfied	9.8%	7.0%	7.1%	8.3%	8.1%
Satisfied	47.6%	44.2%	42.0%	46.1%	45.5%
Neutral	36.4%	37.1%	42.9%	35.8%	36.8%
Dissatisfied	5.6%	9.2%	7.1%	7.9%	7.8%
Very dissatisfied	0.7%	2.4%	0.9%	1.9%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q33c. Overall ability to communicate with Town leaders</u>					
Very satisfied	12.3%	8.9%	12.7%	9.8%	10.3%
Satisfied	38.1%	33.1%	39.2%	34.3%	35.1%
Neutral	35.0%	43.8%	30.4%	42.1%	40.2%
Dissatisfied	12.7%	8.9%	15.7%	9.5%	10.5%
Very dissatisfied	1.9%	5.2%	2.0%	4.3%	3.9%
<u>Q33d. Overall level of opportunity to share my comments/concerns on Town issues</u>					
Very satisfied	11.0%	8.1%	10.5%	9.1%	9.3%
Satisfied	41.4%	37.3%	39.0%	38.9%	39.0%
Neutral	36.5%	42.4%	39.0%	40.2%	40.0%
Dissatisfied	9.5%	6.3%	11.4%	6.9%	7.6%
Very dissatisfied	1.5%	5.8%	0.0%	4.9%	4.1%

Q34. Do you feel your voice is adequately heard by the Town? (without "don't know/no opinion")

N=891	Q1a. Are you an employee within Snowmass Village		Q1b. Are you a business owner/ operator within Snowmass Village		Total
	Yes	No	Yes	No	
<u>Q34. Do you feel your voice is adequately heard by the Town</u>					
Yes	60.1%	54.2%	56.5%	56.7%	56.7%
No	39.9%	45.8%	43.5%	43.3%	43.3%

Section 3

Question 4

Q1. Which of the following best describes you?

N=891

	<u>Q4. Do you own or rent your residence</u>						<u>Total</u>
	<u>Own free-market unit</u>	<u>Own deed-restricted unit</u>	<u>Own a "fractional" unit</u>	<u>Rent free-market unit</u>	<u>Rent Town-owned unit</u>	<u>Other</u>	
<u>Q1. What best describes you</u>							
Guest of Snowmass Village (Non-Resident)	0.0%	0.0%	0.0%	0.0%	0.0%	40.5%	2.4%
Year-round resident (10+ months per year)	35.6%	67.4%	14.3%	57.5%	91.3%	9.5%	48.2%
Part-time resident of Snowmass Village	46.5%	6.9%	57.1%	4.2%	0.0%	7.1%	25.3%
Roaring Fork Valley Resident (outside of Snowmass Village)	17.9%	25.7%	28.6%	38.3%	8.7%	42.9%	24.1%

Q1a. Are you an employee within Snowmass Village?

N=870

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q1a. Are you an employee within Snowmass Village</u>							
Yes	20.9%	54.9%	14.3%	44.2%	72.8%	53.6%	37.9%
No	79.1%	45.1%	85.7%	55.8%	27.2%	46.4%	62.1%

Q1b. Are you a business owner/operator within Snowmass Village?

N=870

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q1b. Are you a business owner/operator within Snowmass Village</u>							
Yes	12.2%	29.2%	14.3%	11.7%	9.8%	10.7%	14.6%
No	87.8%	70.8%	85.7%	88.3%	90.2%	89.3%	85.4%

Q2. Overall, do you feel that the sense of community in Snowmass Village is: (without "don't know/no opinion")

N=891

Q4. Do you own or rent your residence							Total
Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other		

Q2. What do you think the sense of community in Snowmass Village is

Improving	44.9%	47.8%	60.0%	36.2%	41.2%	36.8%	43.8%
Getting worse	16.9%	10.4%	0.0%	13.3%	14.1%	13.2%	14.8%
Staying the same	38.2%	41.8%	40.0%	50.5%	44.7%	50.0%	41.4%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q3a. Overall quality of services provided by the Town

Very satisfied	20.0%	20.6%	0.0%	27.2%	20.7%	29.3%	21.3%
Satisfied	54.3%	61.7%	71.4%	49.1%	47.8%	56.1%	54.4%
Neutral	19.8%	11.3%	28.6%	19.3%	18.5%	9.8%	17.5%
Dissatisfied	4.8%	5.0%	0.0%	4.4%	12.0%	4.9%	5.8%
Very dissatisfied	1.3%	1.4%	0.0%	0.0%	1.1%	0.0%	1.1%

Q3b. Overall value that you receive for your tax & fees

Very satisfied	15.1%	16.5%	14.3%	23.1%	17.2%	18.2%	16.3%
Satisfied	40.5%	49.6%	42.9%	36.5%	34.5%	36.4%	40.9%
Neutral	28.3%	24.8%	14.3%	28.8%	29.9%	36.4%	28.5%
Dissatisfied	9.1%	6.8%	28.6%	8.7%	16.1%	9.1%	9.8%
Very dissatisfied	7.0%	2.3%	0.0%	2.9%	2.3%	0.0%	4.6%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q3c. Overall image of the Town</u>							
Very satisfied	13.7%	13.4%	42.9%	29.3%	18.7%	31.8%	17.8%
Satisfied	48.8%	58.5%	28.6%	44.8%	50.5%	38.6%	49.0%
Neutral	21.9%	19.7%	28.6%	14.7%	20.9%	15.9%	20.4%
Dissatisfied	13.0%	7.7%	0.0%	10.3%	8.8%	11.4%	10.9%
Very dissatisfied	2.6%	0.7%	0.0%	0.9%	1.1%	2.3%	1.9%
<u>Q3d. Overall quality of life</u>							
Very satisfied	44.3%	47.6%	71.4%	50.9%	40.7%	42.9%	45.0%
Satisfied	46.2%	46.2%	14.3%	37.9%	45.1%	31.0%	43.9%
Neutral	8.0%	4.9%	14.3%	8.6%	12.1%	19.0%	8.5%
Dissatisfied	1.2%	0.7%	0.0%	1.7%	1.1%	4.8%	1.8%
Very dissatisfied	0.2%	0.7%	0.0%	0.9%	1.1%	2.4%	0.7%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q3e. Overall feeling of safety

Very satisfied	63.4%	62.9%	71.4%	78.6%	68.5%	61.4%	65.6%
Satisfied	32.1%	32.9%	28.6%	20.5%	26.1%	34.1%	29.7%
Neutral	3.1%	2.8%	0.0%	0.9%	3.3%	2.3%	3.0%
Dissatisfied	1.2%	0.7%	0.0%	0.0%	2.2%	2.3%	1.4%
Very dissatisfied	0.2%	0.7%	0.0%	0.0%	0.0%	0.0%	0.3%

Q3f. Overall quality of representation you receive from Town Council

Very satisfied	12.4%	7.9%	0.0%	15.4%	14.5%	13.8%	12.0%
Satisfied	27.5%	42.1%	16.7%	31.9%	27.7%	24.1%	30.7%
Neutral	41.4%	33.3%	83.3%	35.2%	34.9%	41.4%	39.2%
Dissatisfied	9.5%	11.1%	0.0%	11.0%	15.7%	13.8%	10.7%
Very dissatisfied	9.2%	5.6%	0.0%	6.6%	7.2%	6.9%	7.4%

Q4. Do you own or rent your residence? (without "not provided")

N=891

	<u>Q4. Do you own or rent your residence</u>						<u>Total</u>
	<u>Own free- market unit</u>	<u>Own deed- restricted unit</u>	<u>Own a "fractional" unit</u>	<u>Rent free- market unit</u>	<u>Rent Town- owned unit</u>	<u>Other</u>	
<u>Q4. Do you own or rent your residence</u>							
Own free-market unit	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	51.0%
Own deed-restricted unit	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	17.3%
Own a "fractional" unit	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.8%
Rent free-market unit	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	14.4%
Rent Town-owned unit	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	11.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	5.4%

Q4a. Own-Deed Restricted ONLY: If an affordable alternative was offered, would you be interested in down-sizing from your current residence to a smaller deed-restricted home? (without "not provided")

N=144

Q4. Do you own or rent your reside...	Total
<u>Own deed- restricted unit</u>	<u> </u>

Q4a. Would you be interested in down-sizing from your current residence to a smaller deed-restricted home

Yes	21.4%	21.4%
No	78.6%	78.6%

Q5. Would you be interested in potentially living in Town housing?

N=428

Q4. Do you own or rent your residence	Total	
Own free- market unit	Own a "fractional" unit	

Q5. Would you be interested in potentially living in Town housing

Yes-rental	2.9%	14.3%	3.0%
Yes-own	13.1%	0.0%	12.9%
No	85.3%	85.7%	85.3%

Q5a. How large of a unit would you be interested in renting?

N=13

Q4. Do you own or rent your residence	Total	
Own free- market unit	Own a "fractional" unit	

Q5a. How large of a unit would you be interested in renting

Studio	8.3%	0.0%	7.7%
One-bedroom	25.0%	0.0%	23.1%
Two-bedroom	66.7%	0.0%	61.5%
Three-bedroom	50.0%	100.0%	53.8%

Q6. Which of the following TOSV housing guidelines and qualifications apply to you?

N=445

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q6. What TOSV housing guidelines & qualifications apply to you

I work within Town of Snowmass Village more than 1400 hours/year	32.8%	56.3%	100.0%	37.0%	66.3%	36.0%	47.6%
I work in Pitkin County, outside of Snowmass Village, more than 1400 hours/year	43.8%	35.0%	0.0%	47.1%	29.3%	28.0%	39.6%
I work within Town of Snowmass Village part-time, less than 1400 hours/year	7.8%	8.7%	0.0%	8.4%	6.5%	12.0%	8.3%
I do not presently work in Pitkin County	18.8%	5.8%	0.0%	15.1%	2.2%	24.0%	10.3%

Q7. The Town is considering building additional deed-restricted homes for ownership at Rodeo Place. Which of the following units would you be interested in purchasing, if any?

N=175

Q4. Do you own or rent your residence			Total
Own free-market unit	Own deed-restricted unit	Other	

Q7. Which deed-restricted homes would you be interested in purchasing

Single-family home	72.7%	58.4%	100.0%	65.7%
2-bedroom duplex	25.5%	22.5%	0.0%	27.4%
3-bedroom duplex	21.8%	29.2%	100.0%	29.7%
I am not interested in owning a deed-restricted home at Rodeo Place	16.4%	24.7%	0.0%	20.6%

Q8. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items regarding Town rental housing: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q8a. Quality of housing</u>							
Very satisfied	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	10.0%
Satisfied	0.0%	0.0%	0.0%	0.0%	43.3%	0.0%	43.3%
Neutral	0.0%	0.0%	0.0%	0.0%	18.9%	0.0%	18.9%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	17.8%	0.0%	17.8%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	10.0%	0.0%	10.0%
<u>Q8b. Level of service & unit upkeep</u>							
Very satisfied	0.0%	0.0%	0.0%	0.0%	11.2%	0.0%	11.2%
Satisfied	0.0%	0.0%	0.0%	0.0%	38.2%	0.0%	38.2%
Neutral	0.0%	0.0%	0.0%	0.0%	21.3%	0.0%	21.3%
Dissatisfied	0.0%	0.0%	0.0%	0.0%	24.7%	0.0%	24.7%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	4.5%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q10a. Overall quality of service provided by Town Manager's Office

Very satisfied	16.1%	15.7%	20.0%	18.8%	16.2%	16.7%	15.8%
Satisfied	39.3%	47.0%	20.0%	33.8%	37.8%	46.7%	40.2%
Neutral	33.8%	31.3%	40.0%	41.3%	37.8%	30.0%	35.3%
Dissatisfied	6.9%	5.2%	20.0%	5.0%	5.4%	6.7%	6.0%
Very dissatisfied	3.9%	0.9%	0.0%	1.3%	2.7%	0.0%	2.8%

Q10b. Overall quality of service provided by Town Clerk's Department

Very satisfied	20.6%	18.2%	20.0%	15.8%	13.7%	17.9%	18.3%
Satisfied	46.4%	52.1%	20.0%	40.8%	46.6%	46.4%	46.8%
Neutral	31.6%	25.6%	40.0%	40.8%	35.6%	25.0%	31.7%
Dissatisfied	1.0%	3.3%	20.0%	2.6%	2.7%	10.7%	2.5%
Very dissatisfied	0.3%	0.8%	0.0%	0.0%	1.4%	0.0%	0.8%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q10c. Availability of Town personnel to address your needs

Very satisfied	16.8%	16.1%	0.0%	15.5%	16.2%	29.4%	16.6%
Satisfied	46.5%	53.4%	60.0%	41.7%	44.6%	35.3%	46.7%
Neutral	31.6%	23.7%	20.0%	39.3%	31.1%	32.4%	31.1%
Dissatisfied	4.4%	5.9%	20.0%	2.4%	4.1%	2.9%	4.3%
Very dissatisfied	0.6%	0.8%	0.0%	1.2%	4.1%	0.0%	1.3%

Q10d. Ease & efficiency of license application processes (business or liquor licenses)

Very satisfied	13.6%	21.7%	0.0%	12.8%	9.1%	21.4%	14.5%
Satisfied	37.9%	40.0%	0.0%	21.3%	27.3%	35.7%	33.2%
Neutral	43.2%	30.0%	66.7%	61.7%	56.8%	35.7%	46.2%
Dissatisfied	3.8%	5.0%	33.3%	2.1%	4.5%	7.1%	4.0%
Very dissatisfied	1.5%	3.3%	0.0%	2.1%	2.3%	0.0%	2.2%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q10e. Availability of/access to public records

Very satisfied	12.3%	19.6%	0.0%	13.7%	13.3%	23.1%	13.3%
Satisfied	38.5%	39.3%	20.0%	31.4%	26.7%	46.2%	35.6%
Neutral	44.1%	35.7%	60.0%	52.9%	55.6%	30.8%	46.0%
Dissatisfied	3.9%	3.6%	20.0%	2.0%	0.0%	0.0%	3.5%
Very dissatisfied	1.1%	1.8%	0.0%	0.0%	4.4%	0.0%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q12a. Increasing amount of affordable housing in the Village</u>							
Extremely important	16.9%	55.1%	50.0%	67.5%	76.9%	37.5%	40.2%
Very important	17.9%	22.5%	16.7%	24.8%	14.3%	30.0%	20.2%
Important	32.6%	17.4%	16.7%	7.7%	8.8%	22.5%	22.4%
Less important	17.4%	3.6%	0.0%	0.0%	0.0%	7.5%	9.6%
Not important	15.2%	1.4%	16.7%	0.0%	0.0%	2.5%	7.6%
<u>Q12b. Increasing opportunities for effective communication with the Town Council</u>							
Extremely important	17.0%	22.6%	14.3%	20.0%	28.4%	11.4%	19.4%
Very important	31.4%	30.8%	28.6%	30.5%	26.1%	40.0%	31.8%
Important	39.9%	40.6%	28.6%	40.0%	39.8%	31.4%	39.1%
Less important	9.8%	4.5%	28.6%	8.6%	3.4%	14.3%	8.0%
Not important	1.9%	1.5%	0.0%	1.0%	2.3%	2.9%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q12c. Increasing amount of community spaces (i.e. library, plaza, etc.) to create more community focused interaction

Extremely important	21.3%	31.4%	28.6%	30.5%	28.1%	27.5%	26.0%
Very important	25.0%	27.0%	42.9%	28.0%	29.2%	25.0%	26.5%
Important	31.0%	29.9%	28.6%	24.6%	32.6%	27.5%	29.9%
Less important	14.8%	8.0%	0.0%	12.7%	9.0%	15.0%	12.1%
Not important	8.0%	3.6%	0.0%	4.2%	1.1%	5.0%	5.4%

Q12d. Maintain & increase public safety for pedestrians, bike riders, & transit users by enhancing our connectivity

Extremely important	35.5%	36.3%	28.6%	33.6%	44.0%	31.7%	36.1%
Very important	30.0%	37.8%	57.1%	38.8%	20.9%	22.0%	32.0%
Important	24.9%	19.3%	0.0%	20.7%	25.3%	31.7%	23.1%
Less important	7.9%	3.7%	0.0%	6.9%	7.7%	9.8%	6.8%
Not important	1.7%	3.0%	14.3%	0.0%	2.2%	4.9%	2.0%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q12e. Improving the Town's resiliency & environmental sustainability

Extremely important	30.2%	38.0%	33.3%	42.7%	39.6%	36.8%	35.4%
Very important	27.7%	27.7%	50.0%	29.9%	28.6%	26.3%	28.2%
Important	27.9%	25.5%	0.0%	22.2%	23.1%	18.4%	25.0%
Less important	9.9%	6.6%	0.0%	3.4%	5.5%	10.5%	7.9%
Not important	4.3%	2.2%	16.7%	1.7%	3.3%	7.9%	3.5%

Q12f. Working regionally with local partners to solve significant issues (e.g. transit, housing, etc.)

Extremely important	30.7%	39.3%	40.0%	58.6%	53.8%	34.2%	39.5%
Very important	30.2%	38.5%	40.0%	26.7%	26.4%	31.6%	31.1%
Important	30.9%	17.0%	20.0%	12.1%	16.5%	28.9%	23.5%
Less important	6.8%	4.4%	0.0%	1.7%	1.1%	5.3%	4.6%
Not important	1.5%	0.7%	0.0%	0.9%	2.2%	0.0%	1.3%

Q13. Are there any issues not included in the Town Council's Strategic Goals listed above that you feel should be one of the Town's top priorities? (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q13. Are there any issues not included in the Town Council's Strategic Goals that you feel should be one of the Town's top priorities

Yes	39.1%	23.9%	16.7%	15.5%	25.4%	16.7%	30.7%
No	60.9%	76.1%	83.3%	84.5%	74.6%	83.3%	69.3%

Q15. Have you utilized Community Development Department services (building & planning) within the past 12 months? (without "not provided")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q15. Have you utilized Community Development Department services (building & planning) within past 12 months

Yes	16.0%	13.2%	14.3%	8.5%	5.5%	11.1%	13.0%
No	84.0%	86.8%	85.7%	91.5%	94.5%	88.9%	87.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q15a-a. Courtesy of staff</u>							
Very satisfied	35.4%	26.3%	100.0%	20.0%	20.0%	60.0%	33.9%
Satisfied	49.2%	36.8%	0.0%	60.0%	60.0%	0.0%	46.4%
Neutral	7.7%	26.3%	0.0%	20.0%	0.0%	40.0%	12.5%
Dissatisfied	6.2%	10.5%	0.0%	0.0%	0.0%	0.0%	5.4%
Very dissatisfied	1.5%	0.0%	0.0%	0.0%	20.0%	0.0%	1.8%
<u>Q15a-b. Fairness of staff</u>							
Very satisfied	30.2%	16.7%	0.0%	20.0%	20.0%	60.0%	26.6%
Satisfied	50.8%	50.0%	100.0%	60.0%	20.0%	0.0%	49.5%
Neutral	9.5%	11.1%	0.0%	20.0%	40.0%	40.0%	13.8%
Dissatisfied	1.6%	22.2%	0.0%	0.0%	0.0%	0.0%	4.6%
Very dissatisfied	7.9%	0.0%	0.0%	0.0%	20.0%	0.0%	5.5%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q15a-c. Adequacy of staffing in the department

Very satisfied	23.8%	17.6%	0.0%	20.0%	20.0%	20.0%	21.3%
Satisfied	38.1%	29.4%	100.0%	50.0%	20.0%	20.0%	38.0%
Neutral	17.5%	35.3%	0.0%	20.0%	20.0%	40.0%	22.2%
Dissatisfied	19.0%	17.6%	0.0%	10.0%	20.0%	20.0%	16.7%
Very dissatisfied	1.6%	0.0%	0.0%	0.0%	20.0%	0.0%	1.9%

Q15a-d. Timeliness & efficiency

Very satisfied	23.0%	21.1%	0.0%	20.0%	20.0%	20.0%	21.5%
Satisfied	44.3%	26.3%	100.0%	50.0%	40.0%	20.0%	41.1%
Neutral	18.0%	31.6%	0.0%	20.0%	0.0%	20.0%	20.6%
Dissatisfied	13.1%	21.1%	0.0%	0.0%	20.0%	40.0%	14.0%
Very dissatisfied	1.6%	0.0%	0.0%	10.0%	20.0%	0.0%	2.8%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q15a-e. Providing clear expectations of the process

Very satisfied	23.4%	21.1%	0.0%	30.0%	20.0%	20.0%	22.5%
Satisfied	50.0%	26.3%	100.0%	30.0%	40.0%	40.0%	45.0%
Neutral	10.9%	26.3%	0.0%	30.0%	0.0%	20.0%	15.3%
Dissatisfied	7.8%	26.3%	0.0%	10.0%	20.0%	20.0%	11.7%
Very dissatisfied	7.8%	0.0%	0.0%	0.0%	20.0%	0.0%	5.4%

Q15a-f. Amount of information required in applications

Very satisfied	18.5%	11.1%	0.0%	20.0%	20.0%	40.0%	18.2%
Satisfied	50.0%	44.4%	100.0%	40.0%	20.0%	20.0%	45.5%
Neutral	14.8%	27.8%	0.0%	40.0%	20.0%	20.0%	21.2%
Dissatisfied	13.0%	11.1%	0.0%	0.0%	20.0%	20.0%	11.1%
Very dissatisfied	3.7%	5.6%	0.0%	0.0%	20.0%	0.0%	4.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q15a-g. Permit application process

Very satisfied	20.4%	11.8%	100.0%	25.0%	0.0%	20.0%	18.9%
Satisfied	46.3%	35.3%	0.0%	50.0%	50.0%	40.0%	42.1%
Neutral	20.4%	47.1%	0.0%	12.5%	25.0%	20.0%	27.4%
Dissatisfied	11.1%	5.9%	0.0%	12.5%	0.0%	20.0%	9.5%
Very dissatisfied	1.9%	0.0%	0.0%	0.0%	25.0%	0.0%	2.1%

Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions? Snowmass Village is... (without "don't know/no opinion")

N=114

Q4. Do you own or rent your residence							Total
Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other		

Q15b. How does the process of working with the department in Snowmass Village compare to other Jurisdictions

Better	17.0%	10.0%	0.0%	14.3%	20.0%	20.0%	15.1%
Same	22.6%	20.0%	0.0%	28.6%	40.0%	20.0%	25.6%
Worse	60.4%	70.0%	100.0%	57.1%	40.0%	60.0%	59.3%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q17a. Overall street maintenance</u>							
Very satisfied	31.9%	35.7%	28.6%	42.6%	40.7%	42.5%	35.9%
Satisfied	57.0%	53.6%	57.1%	47.0%	51.6%	42.5%	53.3%
Neutral	9.3%	7.9%	14.3%	9.6%	6.6%	12.5%	8.9%
Dissatisfied	1.7%	2.9%	0.0%	0.9%	1.1%	2.5%	1.8%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
<u>Q17b. Snow removal</u>							
Very satisfied	40.7%	40.4%	28.6%	47.9%	45.6%	45.0%	42.4%
Satisfied	51.2%	48.2%	57.1%	47.0%	44.4%	40.0%	48.8%
Neutral	4.7%	6.4%	0.0%	3.4%	7.8%	10.0%	5.3%
Dissatisfied	2.5%	3.5%	14.3%	0.9%	1.1%	5.0%	2.6%
Very dissatisfied	1.0%	1.4%	0.0%	0.9%	1.1%	0.0%	1.1%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q17c. Solid waste & recycling services

Very satisfied	30.0%	31.8%	14.3%	38.7%	42.0%	31.4%	32.7%
Satisfied	50.7%	48.1%	57.1%	44.3%	47.7%	60.0%	49.7%
Neutral	11.8%	14.7%	14.3%	12.3%	5.7%	5.7%	11.3%
Dissatisfied	5.6%	4.7%	14.3%	4.7%	2.3%	2.9%	4.8%
Very dissatisfied	1.9%	0.8%	0.0%	0.0%	2.3%	0.0%	1.4%

Q17d. Availability of information on solid waste & recycling services

Very satisfied	17.9%	20.8%	16.7%	27.8%	29.8%	27.6%	21.8%
Satisfied	42.7%	47.2%	16.7%	34.0%	41.7%	48.3%	42.2%
Neutral	29.7%	26.4%	33.3%	30.9%	25.0%	20.7%	28.0%
Dissatisfied	7.6%	4.0%	16.7%	7.2%	2.4%	3.4%	6.3%
Very dissatisfied	2.1%	1.6%	16.7%	0.0%	1.2%	0.0%	1.7%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q17e. Adequacy of information on how to properly dispose of solid waste

Very satisfied	18.8%	21.0%	40.0%	29.5%	27.4%	20.7%	21.9%
Satisfied	40.9%	42.9%	0.0%	31.6%	38.1%	51.7%	39.8%
Neutral	27.8%	30.3%	40.0%	32.6%	25.0%	24.1%	28.8%
Dissatisfied	10.6%	5.0%	20.0%	6.3%	8.3%	3.4%	8.1%
Very dissatisfied	1.9%	0.8%	0.0%	0.0%	1.2%	0.0%	1.4%

Q17f. Cleanliness/upkeep of public facilities

Very satisfied	28.7%	32.1%	42.9%	49.1%	42.7%	26.2%	34.0%
Satisfied	55.1%	55.5%	42.9%	44.8%	46.1%	61.9%	53.2%
Neutral	13.7%	10.9%	14.3%	4.3%	6.7%	9.5%	10.4%
Dissatisfied	1.5%	1.5%	0.0%	1.7%	4.5%	2.4%	1.9%
Very dissatisfied	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q17g. Level of service provided for the rates/fees paid

Very satisfied	17.9%	23.8%	14.3%	25.5%	25.6%	11.5%	20.2%
Satisfied	45.5%	43.7%	28.6%	42.9%	47.6%	50.0%	44.8%
Neutral	29.0%	24.6%	42.9%	27.6%	20.7%	34.6%	27.9%
Dissatisfied	5.0%	6.3%	14.3%	4.1%	2.4%	3.8%	5.1%
Very dissatisfied	2.6%	1.6%	0.0%	0.0%	3.7%	0.0%	1.9%

Q18. Composting in Snowmass Village: The Town is exploring composting options for residents. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins? (without "not provided")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q18. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services & bins

Yes	40.1%	57.1%	66.7%	61.2%	55.4%	34.8%	48.6%
No	59.9%	42.9%	33.3%	38.8%	44.6%	65.2%	51.4%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q20a. Animal services</u>							
Very satisfied	45.5%	36.3%	40.0%	45.1%	46.3%	32.4%	43.4%
Satisfied	32.1%	41.9%	60.0%	35.3%	37.5%	35.3%	34.7%
Neutral	16.6%	15.3%	0.0%	15.7%	13.8%	20.6%	16.1%
Dissatisfied	2.6%	4.0%	0.0%	2.9%	2.5%	8.8%	3.3%
Very dissatisfied	3.2%	2.4%	0.0%	1.0%	0.0%	2.9%	2.4%
<u>Q20b. Friendliness & approachability</u>							
Very satisfied	59.5%	60.1%	28.6%	64.9%	62.2%	37.5%	59.7%
Satisfied	32.5%	32.6%	57.1%	26.3%	27.8%	47.5%	31.8%
Neutral	7.5%	3.6%	14.3%	7.0%	8.9%	5.0%	6.5%
Dissatisfied	0.3%	2.2%	0.0%	1.8%	1.1%	7.5%	1.3%
Very dissatisfied	0.3%	1.4%	0.0%	0.0%	0.0%	2.5%	0.6%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q20c. Trustworthiness</u>							
Very satisfied	54.1%	56.1%	42.9%	62.3%	62.2%	32.5%	55.6%
Satisfied	36.6%	29.5%	42.9%	31.6%	26.7%	47.5%	33.7%
Neutral	7.7%	10.8%	14.3%	6.1%	10.0%	15.0%	8.8%
Dissatisfied	1.1%	2.2%	0.0%	0.0%	1.1%	5.0%	1.3%
Very dissatisfied	0.5%	1.4%	0.0%	0.0%	0.0%	0.0%	0.6%
<u>Q20d. Department's efforts to prevent crime</u>							
Very satisfied	43.7%	39.0%	42.9%	54.5%	55.1%	40.0%	46.1%
Satisfied	40.9%	49.3%	57.1%	35.5%	32.6%	37.1%	40.1%
Neutral	13.7%	10.3%	0.0%	9.1%	11.2%	17.1%	12.1%
Dissatisfied	0.9%	0.0%	0.0%	0.9%	1.1%	5.7%	1.0%
Very dissatisfied	0.9%	1.5%	0.0%	0.0%	0.0%	0.0%	0.8%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q20e. Enforcement of local traffic laws

Very satisfied	36.6%	34.1%	28.6%	51.3%	51.1%	30.0%	40.0%
Satisfied	45.7%	47.8%	71.4%	38.9%	33.3%	42.5%	43.2%
Neutral	14.2%	10.9%	0.0%	8.8%	13.3%	17.5%	12.6%
Dissatisfied	2.7%	5.8%	0.0%	0.9%	2.2%	7.5%	3.3%
Very dissatisfied	0.8%	1.4%	0.0%	0.0%	0.0%	2.5%	0.9%

Q20f. How quickly personnel respond to emergencies

Very satisfied	52.0%	45.6%	50.0%	59.3%	59.3%	38.7%	52.2%
Satisfied	36.1%	43.0%	33.3%	28.6%	32.1%	45.2%	35.8%
Neutral	11.3%	10.5%	16.7%	11.0%	8.6%	12.9%	11.1%
Dissatisfied	0.7%	0.0%	0.0%	1.1%	0.0%	3.2%	0.6%
Very dissatisfied	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.3%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q20g. Overall quality of police services</u>							
Very satisfied	48.7%	47.4%	83.3%	67.3%	61.8%	36.8%	52.2%
Satisfied	44.1%	43.1%	16.7%	28.2%	31.5%	47.4%	40.3%
Neutral	7.0%	6.6%	0.0%	3.6%	6.7%	10.5%	6.3%
Dissatisfied	0.0%	1.5%	0.0%	0.9%	0.0%	5.3%	0.6%
Very dissatisfied	0.3%	1.5%	0.0%	0.0%	0.0%	0.0%	0.5%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q21a. Traffic patrol</u>							
Too high	7.6%	9.2%	0.0%	10.9%	12.2%	8.1%	8.9%
Just right	87.1%	84.6%	83.3%	88.2%	81.1%	81.1%	85.5%
Too low	5.3%	6.2%	16.7%	0.9%	6.7%	10.8%	5.6%
<u>Q21b. Residential patrol</u>							
Too high	2.0%	2.7%	16.7%	2.4%	5.0%	0.0%	2.6%
Just right	84.0%	86.6%	83.3%	92.9%	92.5%	87.5%	87.1%
Too low	14.0%	10.7%	0.0%	4.7%	2.5%	12.5%	10.3%
<u>Q21c. Retail/business patrol</u>							
Too high	1.4%	2.0%	0.0%	3.4%	5.5%	0.0%	2.2%
Just right	91.0%	94.0%	100.0%	93.2%	89.0%	85.7%	91.5%
Too low	7.7%	4.0%	0.0%	3.4%	5.5%	14.3%	6.3%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q21d. Presence at special events

Too high	4.4%	5.2%	16.7%	2.7%	12.5%	5.9%	5.2%
Just right	90.9%	90.3%	83.3%	95.5%	85.2%	91.2%	91.0%
Too low	4.7%	4.5%	0.0%	1.8%	2.3%	2.9%	3.8%

Q21e. Liquor-serving establishments

Too high	1.3%	3.1%	0.0%	4.3%	11.5%	4.2%	3.9%
Just right	89.9%	88.7%	100.0%	90.3%	84.6%	75.0%	88.0%
Too low	8.8%	8.2%	0.0%	5.4%	3.8%	20.8%	8.1%

Q23. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village? (without "none of above")

N=620

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q23. Programs and/or transportation alternatives you would utilize to driving your own vehicle

Car share program (Car To Go)	19.9%	23.9%	50.0%	28.0%	33.8%	20.8%	24.8%
Bike share program (We-Cycle)	27.2%	37.0%	16.7%	34.4%	32.4%	41.7%	31.6%
Ride share programs (Carpools)	11.5%	16.3%	16.7%	28.0%	28.2%	20.8%	18.2%
Ride hailing apps (Uber, Downtowner)	57.5%	54.3%	100.0%	65.6%	71.8%	58.3%	61.1%
Dedicated bike lanes	65.9%	60.9%	16.7%	68.8%	52.1%	58.3%	62.7%

Q23a. Do you ride the Village Shuttle? (without "not provided")

N=891

Q4. Do you own or rent your residence							Total
Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other		

Q23a. Do you ride the Village Shuttle

Yes	74.0%	87.5%	57.1%	80.8%	93.5%	66.7%	78.9%
No	26.0%	12.5%	42.9%	19.2%	6.5%	33.3%	21.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q23b-a. Timely/punctual service</u>							
Very satisfied	48.9%	44.0%	50.0%	45.8%	58.1%	46.7%	49.0%
Satisfied	46.9%	46.4%	50.0%	42.7%	33.7%	53.3%	44.1%
Neutral	3.3%	6.4%	0.0%	11.5%	5.8%	0.0%	5.3%
Dissatisfied	0.7%	0.8%	0.0%	0.0%	1.2%	0.0%	0.7%
Very dissatisfied	0.3%	2.4%	0.0%	0.0%	1.2%	0.0%	0.9%
<u>Q23b-b. Shuttle driver courtesy/helpfulness</u>							
Very satisfied	54.0%	46.4%	75.0%	44.8%	64.0%	50.0%	51.7%
Satisfied	40.5%	44.8%	0.0%	40.6%	24.4%	43.3%	39.6%
Neutral	3.6%	8.8%	0.0%	14.6%	8.1%	3.3%	7.1%
Dissatisfied	1.3%	0.0%	0.0%	0.0%	3.5%	3.3%	1.2%
Very dissatisfied	0.6%	0.0%	25.0%	0.0%	0.0%	0.0%	0.6%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q23b-c. Ease of access/location of stops & routes</u>							
Very satisfied	42.1%	40.3%	25.0%	41.7%	55.8%	36.7%	43.7%
Satisfied	45.4%	51.6%	25.0%	49.0%	37.2%	43.3%	45.4%
Neutral	6.9%	5.6%	50.0%	8.3%	5.8%	13.3%	7.1%
Dissatisfied	4.3%	2.4%	0.0%	1.0%	0.0%	3.3%	2.8%
Very dissatisfied	1.3%	0.0%	0.0%	0.0%	1.2%	3.3%	1.0%
<u>Q23b-d. Schedules in handouts/at bus stops</u>							
Very satisfied	39.3%	33.3%	50.0%	35.2%	48.8%	33.3%	39.1%
Satisfied	43.9%	51.7%	0.0%	43.2%	32.1%	43.3%	43.2%
Neutral	15.0%	13.3%	25.0%	14.8%	13.1%	20.0%	14.0%
Dissatisfied	1.1%	1.7%	25.0%	4.5%	4.8%	0.0%	2.6%
Very dissatisfied	0.7%	0.0%	0.0%	2.3%	1.2%	3.3%	1.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q23b-e. Information on website (snowmasstransit.com)

Very satisfied	35.0%	28.0%	33.3%	35.0%	50.6%	28.6%	36.1%
Satisfied	46.0%	53.3%	33.3%	47.5%	31.6%	47.6%	44.9%
Neutral	17.3%	15.9%	0.0%	13.8%	12.7%	19.0%	15.8%
Dissatisfied	1.3%	2.8%	33.3%	3.8%	5.1%	4.8%	3.1%
Very dissatisfied	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q23b-f. Service hours & frequency

Very satisfied	33.8%	26.6%	25.0%	34.7%	47.7%	32.1%	34.5%
Satisfied	48.8%	54.0%	0.0%	45.3%	38.4%	53.6%	47.7%
Neutral	14.0%	12.9%	50.0%	11.6%	9.3%	7.1%	12.8%
Dissatisfied	3.1%	4.0%	25.0%	7.4%	3.5%	7.1%	4.2%
Very dissatisfied	0.3%	2.4%	0.0%	1.1%	1.2%	0.0%	0.9%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q23b-g. Sense of safety</u>							
Very satisfied	51.2%	47.6%	75.0%	68.1%	68.6%	55.2%	55.3%
Satisfied	43.5%	50.0%	25.0%	29.8%	24.4%	37.9%	40.1%
Neutral	4.3%	1.6%	0.0%	2.1%	5.8%	6.9%	3.7%
Dissatisfied	0.7%	0.8%	0.0%	0.0%	1.2%	0.0%	0.6%
Very dissatisfied	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%
<u>Q23b-h. Comfort & cleanliness of shuttles</u>							
Very satisfied	48.7%	50.0%	50.0%	60.0%	69.8%	48.3%	53.2%
Satisfied	42.7%	46.0%	0.0%	33.7%	25.6%	41.4%	39.7%
Neutral	7.3%	3.2%	25.0%	4.2%	2.3%	10.3%	5.4%
Dissatisfied	1.0%	0.8%	0.0%	2.1%	2.3%	0.0%	1.2%
Very dissatisfied	0.3%	0.0%	25.0%	0.0%	0.0%	0.0%	0.4%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q24a. Availability of parking in the winter</u>							
Very satisfied	8.7%	9.8%	16.7%	9.8%	9.5%	18.9%	9.5%
Satisfied	42.9%	37.9%	16.7%	37.5%	35.7%	24.3%	38.6%
Neutral	22.4%	31.8%	50.0%	29.5%	25.0%	29.7%	26.3%
Dissatisfied	18.6%	17.4%	16.7%	19.6%	19.0%	27.0%	19.7%
Very dissatisfied	7.4%	3.0%	0.0%	3.6%	10.7%	0.0%	6.0%
<u>Q24b. Availability of parking in the summer</u>							
Very satisfied	15.4%	15.8%	14.3%	23.0%	19.3%	31.0%	17.6%
Satisfied	53.2%	56.4%	57.1%	51.3%	44.6%	50.0%	51.3%
Neutral	21.1%	18.8%	0.0%	16.8%	20.5%	14.3%	19.7%
Dissatisfied	6.9%	7.5%	14.3%	7.1%	8.4%	4.8%	8.2%
Very dissatisfied	3.3%	1.5%	14.3%	1.8%	7.2%	0.0%	3.2%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q24c. Parking permit fees</u>							
Very satisfied	9.2%	12.4%	20.0%	8.6%	11.1%	17.9%	9.9%
Satisfied	37.6%	39.0%	0.0%	24.7%	29.2%	28.6%	33.6%
Neutral	35.6%	31.4%	20.0%	43.0%	27.8%	39.3%	36.1%
Dissatisfied	11.9%	15.2%	40.0%	18.3%	19.4%	14.3%	14.7%
Very dissatisfied	5.6%	1.9%	20.0%	5.4%	12.5%	0.0%	5.6%
<u>Q24d. Availability of parking information</u>							
Very satisfied	8.0%	11.6%	14.3%	8.2%	11.8%	13.5%	9.6%
Satisfied	42.9%	38.8%	14.3%	33.7%	36.8%	21.6%	37.6%
Neutral	32.2%	37.2%	28.6%	46.9%	35.5%	51.4%	36.9%
Dissatisfied	12.6%	12.4%	42.9%	9.2%	9.2%	10.8%	12.5%
Very dissatisfied	4.3%	0.0%	0.0%	2.0%	6.6%	2.7%	3.4%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q26a. Appeal of special events offered</u>							
Very satisfied	16.6%	17.9%	16.7%	24.8%	22.5%	29.3%	20.0%
Satisfied	49.5%	59.0%	66.7%	50.4%	41.6%	26.8%	49.2%
Neutral	21.1%	13.4%	0.0%	16.8%	20.2%	36.6%	18.9%
Dissatisfied	10.8%	7.5%	16.7%	6.2%	14.6%	7.3%	10.1%
Very dissatisfied	2.1%	2.2%	0.0%	1.8%	1.1%	0.0%	1.7%
<u>Q26b. Promotion of Snowmass Village through marketing, advertising, public relations, etc.</u>							
Very satisfied	13.5%	17.1%	16.7%	18.6%	19.5%	10.0%	16.3%
Satisfied	45.9%	53.5%	16.7%	53.1%	39.1%	55.0%	47.3%
Neutral	24.9%	20.2%	33.3%	17.7%	24.1%	20.0%	22.5%
Dissatisfied	12.2%	6.2%	33.3%	3.5%	8.0%	12.5%	9.4%
Very dissatisfied	3.6%	3.1%	0.0%	7.1%	9.2%	2.5%	4.5%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q26c. Group sales & lodge bookings generated for Snowmass properties

Very satisfied	11.6%	13.9%	0.0%	21.8%	22.5%	13.8%	16.1%
Satisfied	35.5%	49.5%	0.0%	38.5%	36.6%	44.8%	38.3%
Neutral	34.3%	27.7%	66.7%	28.2%	29.6%	24.1%	31.3%
Dissatisfied	13.2%	6.9%	33.3%	9.0%	5.6%	17.2%	10.6%
Very dissatisfied	5.4%	2.0%	0.0%	2.6%	5.6%	0.0%	3.8%

Q26d. Guest services at Town Park Station & Ice Age Discovery Center

Very satisfied	16.5%	17.4%	0.0%	28.6%	30.4%	22.9%	20.7%
Satisfied	46.7%	45.9%	25.0%	37.4%	38.0%	37.1%	43.8%
Neutral	28.7%	29.4%	75.0%	29.7%	30.4%	31.4%	29.2%
Dissatisfied	5.7%	3.7%	0.0%	2.2%	1.3%	5.7%	4.2%
Very dissatisfied	2.3%	3.7%	0.0%	2.2%	0.0%	2.9%	2.1%

Q26a. Based on your experience, please indicate if you feel the current amount of special events hosted in Snowmass Village is "too much", "not enough", or "just right." (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q26a-a. Number of special events offered

Too much	9.3%	4.4%	0.0%	3.6%	12.1%	10.3%	8.3%
Just right	62.4%	60.7%	66.7%	56.4%	47.3%	51.3%	58.7%
Not enough	28.3%	34.8%	33.3%	40.0%	40.7%	38.5%	33.0%

Q27. What is the best way for you to receive information about Tourism events and activities?

N=859

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q27. What is the best way for you to receive information about tourism events & activities</u>							
Tourism website (gosnowmass.com)	49.5%	50.0%	85.7%	46.2%	50.0%	57.8%	50.5%
Guest service centers (Town Park or Ice Age Discovery Center)	11.0%	8.0%	28.6%	19.7%	18.9%	20.0%	13.5%
Newspapers	59.0%	66.7%	28.6%	59.8%	56.7%	37.8%	59.1%
Radio	14.6%	26.8%	28.6%	28.2%	21.1%	8.9%	19.8%
E-blasts (emails)	56.3%	51.4%	14.3%	33.3%	33.3%	37.8%	47.1%
Posters/fliers	21.7%	36.2%	14.3%	38.5%	40.0%	15.6%	28.9%
Mailers	10.2%	13.8%	0.0%	6.0%	2.2%	6.7%	9.0%
Social media	31.2%	51.4%	28.6%	68.4%	54.4%	53.3%	44.9%
Other	1.5%	2.9%	0.0%	3.4%	2.2%	0.0%	2.2%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q29a. Trail etiquette exhibited by other trail users</u>							
Very satisfied	17.5%	17.2%	0.0%	28.1%	29.2%	22.0%	20.3%
Satisfied	51.3%	43.0%	66.7%	48.2%	43.8%	36.6%	48.0%
Neutral	16.4%	28.1%	16.7%	18.4%	18.0%	19.5%	18.6%
Dissatisfied	9.3%	7.8%	16.7%	4.4%	4.5%	22.0%	8.9%
Very dissatisfied	5.6%	3.9%	0.0%	0.9%	4.5%	0.0%	4.1%
<u>Q29b. Overall enforcement of seasonal trail closures</u>							
Very satisfied	20.4%	21.8%	16.7%	31.5%	37.2%	17.6%	24.5%
Satisfied	60.2%	63.0%	50.0%	56.8%	46.5%	41.2%	57.5%
Neutral	16.4%	14.3%	33.3%	10.8%	12.8%	32.4%	15.3%
Dissatisfied	2.2%	0.8%	0.0%	0.9%	2.3%	5.9%	2.1%
Very dissatisfied	0.9%	0.0%	0.0%	0.0%	1.2%	2.9%	0.7%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q29c. Overall enforcement of leash laws</u>							
Very satisfied	8.0%	11.0%	25.0%	24.8%	20.7%	5.6%	13.2%
Satisfied	36.6%	32.2%	50.0%	35.2%	34.1%	27.8%	34.2%
Neutral	24.6%	33.9%	25.0%	21.0%	19.5%	22.2%	25.3%
Dissatisfied	18.9%	13.6%	0.0%	15.2%	13.4%	36.1%	17.4%
Very dissatisfied	12.0%	9.3%	0.0%	3.8%	12.2%	8.3%	9.8%
<u>Q29d. Overall enforcement of trail rules (e.g. no dogs, equestrian only, etc.)</u>							
Very satisfied	8.9%	9.7%	25.0%	28.6%	18.6%	8.1%	14.0%
Satisfied	42.1%	40.7%	50.0%	40.0%	37.2%	29.7%	39.7%
Neutral	28.2%	34.5%	25.0%	21.0%	25.6%	24.3%	27.3%
Dissatisfied	12.2%	9.7%	0.0%	9.5%	10.5%	35.1%	12.5%
Very dissatisfied	8.6%	5.3%	0.0%	1.0%	8.1%	2.7%	6.5%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q29e. Overall enforcement of nordic trail rules</u>							
Very satisfied	11.7%	8.0%	20.0%	25.6%	25.0%	8.7%	15.5%
Satisfied	48.7%	52.9%	60.0%	46.3%	43.8%	26.1%	46.9%
Neutral	30.4%	29.9%	20.0%	24.4%	20.3%	52.2%	28.9%
Dissatisfied	5.2%	4.6%	0.0%	2.4%	4.7%	8.7%	4.6%
Very dissatisfied	3.9%	4.6%	0.0%	1.2%	6.3%	4.3%	4.0%
<u>Q29f. Condition of paved surface trails & paths</u>							
Very satisfied	14.7%	17.5%	14.3%	36.0%	25.8%	23.1%	20.9%
Satisfied	60.1%	61.1%	42.9%	50.9%	50.6%	59.0%	57.3%
Neutral	18.1%	12.7%	14.3%	9.6%	13.5%	12.8%	14.5%
Dissatisfied	5.1%	7.1%	28.6%	3.5%	4.5%	5.1%	5.5%
Very dissatisfied	2.0%	1.6%	0.0%	0.0%	5.6%	0.0%	1.8%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q29g. Connectivity & effectiveness of trail network</u>							
Very satisfied	17.5%	20.0%	16.7%	40.0%	35.2%	26.3%	24.2%
Satisfied	57.9%	57.6%	33.3%	49.1%	43.2%	50.0%	54.2%
Neutral	16.3%	17.6%	33.3%	10.0%	15.9%	18.4%	15.6%
Dissatisfied	6.3%	4.0%	16.7%	0.9%	5.7%	5.3%	5.0%
Very dissatisfied	2.0%	0.8%	0.0%	0.0%	0.0%	0.0%	1.0%

Q31. Do you feel well informed on current issues facing the town? Please select a number from 1 to 10 where 10 means "Extremely Informed" and 1 means "Not at all Informed." (without "not provided")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
Extremely informed	3.5%	4.4%	0.0%	7.0%	5.6%	2.4%	4.2%
9	9.1%	8.8%	0.0%	3.5%	10.1%	12.2%	8.1%
8	16.4%	23.4%	28.6%	18.4%	14.6%	24.4%	18.3%
7	23.5%	19.0%	14.3%	27.2%	25.8%	19.5%	22.9%
6	15.4%	21.9%	14.3%	13.2%	18.0%	9.8%	16.5%
5	15.4%	10.2%	14.3%	17.5%	13.5%	19.5%	14.7%
4	8.3%	5.1%	0.0%	5.3%	2.2%	4.9%	6.7%
3	3.8%	3.6%	0.0%	4.4%	3.4%	2.4%	3.7%
2	2.5%	0.7%	14.3%	1.8%	2.2%	2.4%	2.2%
Not at all informed	2.0%	2.9%	14.3%	1.8%	4.5%	2.4%	2.6%

Q32. How do you currently access government news and information, including information about Town services?

N=848

	<u>Q4. Do you own or rent your residence</u>						<u>Total</u>
	<u>Own free-market unit</u>	<u>Own deed-restricted unit</u>	<u>Own a "fractional" unit</u>	<u>Rent free-market unit</u>	<u>Rent Town-owned unit</u>	<u>Other</u>	
<u>Q32. How do you currently access government news & information</u>							
Town websites	40.0%	56.1%	85.7%	37.7%	40.2%	44.4%	43.5%
Town e-newsletters/alerts	48.0%	44.6%	42.9%	27.2%	31.5%	35.6%	41.2%
Newspaper articles	75.0%	74.1%	71.4%	68.4%	71.7%	57.8%	72.9%
Newspaper advertisements	16.5%	18.7%	0.0%	13.2%	14.1%	6.7%	15.3%
Social media (Facebook/Twitter)	18.8%	30.9%	42.9%	42.1%	40.2%	40.0%	29.5%
Friends/family/word of mouth	40.5%	54.0%	57.1%	51.8%	40.2%	31.1%	44.8%
Forums or meetings	12.0%	10.8%	28.6%	5.3%	12.0%	6.7%	10.6%
Grassroots/CGTV	4.5%	10.8%	0.0%	2.6%	7.6%	0.0%	5.7%
Other	2.3%	0.7%	0.0%	2.6%	1.1%	2.2%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	
<u>Q33a. Overall level/amount of communication</u>							
Very satisfied	6.6%	6.4%	16.7%	11.5%	9.3%	7.7%	7.3%
Satisfied	44.4%	56.8%	33.3%	46.2%	39.5%	46.2%	46.2%
Neutral	37.8%	35.2%	33.3%	35.6%	37.2%	43.6%	37.4%
Dissatisfied	9.6%	1.6%	0.0%	4.8%	10.5%	2.6%	7.1%
Very dissatisfied	1.6%	0.0%	16.7%	1.9%	3.5%	0.0%	1.9%
<u>Q33b. Overall timeliness of communication</u>							
Very satisfied	7.4%	5.8%	16.7%	12.2%	12.2%	10.3%	8.1%
Satisfied	42.5%	55.0%	50.0%	49.0%	40.2%	38.5%	45.5%
Neutral	37.4%	34.2%	16.7%	34.7%	39.0%	43.6%	36.8%
Dissatisfied	11.0%	5.0%	0.0%	2.0%	4.9%	7.7%	7.8%
Very dissatisfied	1.7%	0.0%	16.7%	2.0%	3.7%	0.0%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q4. Do you own or rent your residence						Total
	Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other	

Q33c. Overall ability to communicate with Town leaders

Very satisfied	9.2%	10.6%	40.0%	12.5%	13.5%	9.1%	10.3%
Satisfied	34.7%	44.2%	0.0%	32.5%	25.7%	36.4%	35.1%
Neutral	40.3%	36.3%	40.0%	42.5%	39.2%	45.5%	40.2%
Dissatisfied	10.2%	8.8%	0.0%	7.5%	18.9%	9.1%	10.5%
Very dissatisfied	5.6%	0.0%	20.0%	5.0%	2.7%	0.0%	3.9%

Q33d. Overall level of opportunity to share my comments/concerns on Town issues

Very satisfied	7.3%	8.0%	16.7%	16.5%	11.5%	9.7%	9.3%
Satisfied	37.7%	49.6%	16.7%	34.1%	33.3%	38.7%	39.0%
Neutral	40.3%	37.2%	33.3%	38.8%	42.3%	45.2%	40.0%
Dissatisfied	8.6%	5.3%	0.0%	8.2%	9.0%	6.5%	7.6%
Very dissatisfied	6.1%	0.0%	33.3%	2.4%	3.8%	0.0%	4.1%

Q34. Do you feel your voice is adequately heard by the Town? (without "don't know/no opinion")

N=891

Q4. Do you own or rent your residence							Total
Own free-market unit	Own deed-restricted unit	Own a "fractional" unit	Rent free-market unit	Rent Town-owned unit	Other		

Q34. Do you feel your voice is adequately heard by the Town

Yes	51.7%	66.7%	50.0%	63.6%	51.1%	83.3%	56.7%
No	48.3%	33.3%	50.0%	36.4%	48.9%	16.7%	43.3%

Section 4

Question 6

Q1. Which of the following best describes you?

N=891

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q1. What best describes you

Guest of Snowmass Village (Non-Resident)	0.0%	0.0%	0.0%	0.0%	2.4%
Year-round resident (10+ months per year)	81.5%	53.7%	50.0%	33.3%	48.2%
Part-time resident of Snowmass Village	0.5%	0.0%	13.9%	33.3%	25.3%
Roaring Fork Valley Resident (outside of Snowmass Village)	17.9%	46.3%	36.1%	33.3%	24.1%

Q1a. Are you an employee within Snowmass Village?

N=870	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q1a. Are you an employee within Snowmass Village

Yes	97.5%	13.9%	78.4%	0.0%	37.9%
No	2.5%	86.1%	21.6%	100.0%	62.1%

Q1b. Are you a business owner/operator within Snowmass Village?

N=870	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q1b. Are you a business owner/operator within Snowmass Village

Yes	26.4%	9.1%	10.8%	6.5%	14.6%
No	73.6%	90.9%	89.2%	93.5%	85.4%

Q2. Overall, do you feel that the sense of community in Snowmass Village is: (without "don't know/no opinion")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q2. What do you think the sense of community in Snowmass Village is

Improving	46.3%	41.9%	45.5%	43.9%	43.8%
Getting worse	18.6%	7.4%	15.2%	12.2%	14.8%
Staying the same	35.0%	50.7%	39.4%	43.9%	41.4%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q3a. Overall quality of services provided by the Town</u>					
Very satisfied	22.4%	19.5%	15.2%	20.5%	21.3%
Satisfied	54.1%	55.3%	63.6%	50.0%	54.4%
Neutral	14.3%	18.9%	6.1%	25.0%	17.5%
Dissatisfied	8.7%	5.7%	15.2%	2.3%	5.8%
Very dissatisfied	0.5%	0.6%	0.0%	2.3%	1.1%
<u>Q3b. Overall value that you receive for your tax & fees</u>					
Very satisfied	17.6%	17.1%	6.7%	18.6%	16.3%
Satisfied	39.0%	39.3%	43.3%	32.6%	40.9%
Neutral	28.6%	31.4%	33.3%	37.2%	28.5%
Dissatisfied	12.1%	10.7%	16.7%	7.0%	9.8%
Very dissatisfied	2.7%	1.4%	0.0%	4.7%	4.6%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q3c. Overall image of the Town

Very satisfied	21.1%	19.0%	16.7%	20.5%	17.8%
Satisfied	47.4%	57.1%	33.3%	50.0%	49.0%
Neutral	18.0%	16.0%	30.6%	13.6%	20.4%
Dissatisfied	12.9%	6.1%	19.4%	13.6%	10.9%
Very dissatisfied	0.5%	1.8%	0.0%	2.3%	1.9%

Q3d. Overall quality of life

Very satisfied	48.0%	46.9%	31.4%	38.6%	45.0%
Satisfied	40.3%	43.8%	54.3%	47.7%	43.9%
Neutral	8.7%	6.3%	11.4%	11.4%	8.5%
Dissatisfied	2.6%	1.3%	2.9%	2.3%	1.8%
Very dissatisfied	0.5%	1.9%	0.0%	0.0%	0.7%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q3e. Overall feeling of safety</u>					
Very satisfied	70.6%	66.7%	61.1%	66.7%	65.6%
Satisfied	25.9%	26.5%	36.1%	28.9%	29.7%
Neutral	1.5%	4.3%	2.8%	0.0%	3.0%
Dissatisfied	2.0%	1.9%	0.0%	0.0%	1.4%
Very dissatisfied	0.0%	0.6%	0.0%	4.4%	0.3%
<u>Q3f. Overall quality of representation you receive from Town Council</u>					
Very satisfied	12.8%	10.8%	13.8%	15.4%	12.0%
Satisfied	29.7%	33.1%	31.0%	28.2%	30.7%
Neutral	34.9%	42.3%	41.4%	35.9%	39.2%
Dissatisfied	14.0%	11.5%	6.9%	17.9%	10.7%
Very dissatisfied	8.7%	2.3%	6.9%	2.6%	7.4%

Q4. Do you own or rent your residence? (without "not provided")

N=891

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q4. Do you own or rent your residence

Own free-market unit	10.4%	19.4%	15.2%	27.3%	51.0%
Own deed-restricted unit	30.6%	22.2%	27.3%	13.6%	17.3%
Own a "fractional" unit	0.5%	0.0%	0.0%	0.0%	0.8%
Rent free-market unit	21.9%	35.4%	30.3%	40.9%	14.4%
Rent Town-owned unit	31.7%	18.1%	18.2%	4.5%	11.0%
Other	4.9%	4.9%	9.1%	13.6%	5.4%

Q4a. Own-Deed Restricted ONLY: If an affordable alternative was offered, would you be interested in down-sizing from your current residence to a smaller deed-restricted home? (without "not provided")

N=144

	<u>Q6. What TOSV housing guidelines & qualifications apply to you</u>				<u>Total</u>
	<u>I work within Town of Snowmass Village more t...</u>	<u>I work in Pitkin County, outside of Snowmass Village, more t...</u>	<u>I work within Town of Snowmass Village part- ti...</u>	<u>I do not presently work in Pitkin County</u>	
<u>Q4a. Would you be interested in down-sizing from your current residence to a smaller deed-restricted home</u>					
Yes	23.9%	26.1%	33.3%	16.7%	21.4%
No	76.1%	73.9%	66.7%	83.3%	78.6%

Q5. Would you be interested in potentially living in Town housing?

N=428

	<u>Q6. What TOSV housing guidelines & qualifications apply to you</u>				<u>Total</u>
	<u>I work within Town of Snowmass Village more t...</u>	<u>I work in Pitkin County, outside of Snowmass Village, more t...</u>	<u>I work within Town of Snowmass Village part- ti...</u>	<u>I do not presently work in Pitkin County</u>	
<u>Q5. Would you be interested in potentially living in Town housing</u>					
Yes-rental	15.0%	14.3%	75.0%	27.3%	3.0%
Yes-own	85.0%	92.9%	50.0%	81.8%	12.9%
No	0.0%	0.0%	0.0%	0.0%	85.3%

Q5a. How large of a unit would you be interested in renting?

N=13

	<u>Q6. What TOSV housing guidelines & qualifications apply to you</u>				<u>Total</u>
	<u>I work within Town of Snowmass Village more t...</u>	<u>I work in Pitkin County, outside of Snowmass Village, more t...</u>	<u>I work within Town of Snowmass Village part- ti...</u>	<u>I do not presently work in Pitkin County</u>	
<u>Q5a. How large of a unit would you be interested in renting</u>					
Studio	0.0%	25.0%	0.0%	0.0%	7.7%
One-bedroom	0.0%	50.0%	33.3%	0.0%	23.1%
Two-bedroom	66.7%	50.0%	66.7%	66.7%	61.5%
Three-bedroom	33.3%	75.0%	33.3%	66.7%	53.8%

Q6. Which of the following TOSV housing guidelines and qualifications apply to you?

N=445

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q6. What TOSV housing guidelines & qualifications apply to you

I work within Town of Snowmass Village more than 1400 hours/year	100.0%	7.9%	5.4%	0.0%	47.6%
I work in Pitkin County, outside of Snowmass Village, more than 1400 hours/year	0.0%	100.0%	27.0%	2.2%	39.6%
I work within Town of Snowmass Village part-time, less than 1400 hours/ year	0.0%	0.0%	100.0%	0.0%	8.3%
I do not presently work in Pitkin County	0.0%	0.0%	0.0%	100.0%	10.3%

Q7. The Town is considering building additional deed-restricted homes for ownership at Rodeo Place. Which of the following units would you be interested in purchasing, if any?

N=175

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q7. Which deed-restricted homes would you be interested in purchasing

Single-family home	64.9%	78.5%	41.7%	37.5%	65.7%
2-bedroom duplex	24.7%	36.9%	25.0%	12.5%	27.4%
3-bedroom duplex	26.0%	33.8%	50.0%	18.8%	29.7%
I am not interested in owning a deed-restricted home at Rodeo Place	22.1%	9.2%	16.7%	56.3%	20.6%

Q8. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items regarding Town rental housing: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q8a. Quality of housing</u>					
Very satisfied	13.8%	4.2%	0.0%	0.0%	10.0%
Satisfied	39.7%	54.2%	33.3%	50.0%	43.3%
Neutral	19.0%	12.5%	50.0%	0.0%	18.9%
Dissatisfied	13.8%	25.0%	16.7%	50.0%	17.8%
Very dissatisfied	13.8%	4.2%	0.0%	0.0%	10.0%
<u>Q8b. Level of service & unit upkeep</u>					
Very satisfied	14.0%	8.3%	0.0%	0.0%	11.2%
Satisfied	38.6%	37.5%	33.3%	50.0%	38.2%
Neutral	17.5%	20.8%	50.0%	50.0%	21.3%
Dissatisfied	22.8%	33.3%	16.7%	0.0%	24.7%
Very dissatisfied	7.0%	0.0%	0.0%	0.0%	4.5%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q10a. Overall quality of service provided by Town Manager's Office

Very satisfied	20.7%	15.3%	12.5%	13.2%	15.8%
Satisfied	38.4%	41.4%	41.7%	42.1%	40.2%
Neutral	31.7%	36.9%	37.5%	36.8%	35.3%
Dissatisfied	7.9%	3.6%	8.3%	5.3%	6.0%
Very dissatisfied	1.2%	2.7%	0.0%	2.6%	2.8%

Q10b. Overall quality of service provided by Town Clerk's Department

Very satisfied	20.0%	18.3%	11.5%	8.1%	18.3%
Satisfied	48.1%	43.1%	46.2%	45.9%	46.8%
Neutral	28.8%	33.9%	34.6%	40.5%	31.7%
Dissatisfied	1.9%	3.7%	7.7%	5.4%	2.5%
Very dissatisfied	1.3%	0.9%	0.0%	0.0%	0.8%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q10c. Availability of Town personnel to address your needs

Very satisfied	19.6%	12.8%	11.5%	10.8%	16.6%
Satisfied	47.6%	46.2%	50.0%	51.4%	46.7%
Neutral	26.2%	35.9%	30.8%	35.1%	31.1%
Dissatisfied	5.4%	1.7%	7.7%	2.7%	4.3%
Very dissatisfied	1.2%	3.4%	0.0%	0.0%	1.3%

Q10d. Ease & efficiency of license application processes (business or liquor licenses)

Very satisfied	19.6%	18.3%	8.3%	5.9%	14.5%
Satisfied	30.9%	25.0%	8.3%	41.2%	33.2%
Neutral	42.3%	53.3%	83.3%	47.1%	46.2%
Dissatisfied	3.1%	3.3%	0.0%	5.9%	4.0%
Very dissatisfied	4.1%	0.0%	0.0%	0.0%	2.2%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q10e. Availability of/access to public records

Very satisfied	20.6%	13.4%	0.0%	5.9%	13.3%
Satisfied	32.7%	34.3%	33.3%	29.4%	35.6%
Neutral	42.1%	49.3%	66.7%	52.9%	46.0%
Dissatisfied	1.9%	1.5%	0.0%	11.8%	3.5%
Very dissatisfied	2.8%	1.5%	0.0%	0.0%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q12a. Increasing amount of affordable housing in the Village

Extremely important	66.5%	62.5%	63.9%	37.2%	40.2%
Very important	20.6%	24.4%	22.2%	20.9%	20.2%
Important	12.4%	13.1%	11.1%	23.3%	22.4%
Less important	0.5%	0.0%	2.8%	4.7%	9.6%
Not important	0.0%	0.0%	0.0%	14.0%	7.6%

Q12b. Increasing opportunities for effective communication with the Town Council

Extremely important	25.8%	23.6%	15.2%	7.5%	19.4%
Very important	30.1%	36.1%	33.3%	37.5%	31.8%
Important	36.0%	33.3%	51.5%	40.0%	39.1%
Less important	7.0%	4.9%	0.0%	15.0%	8.0%
Not important	1.1%	2.1%	0.0%	0.0%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q12c. Increasing amount of community spaces (i.e. library, plaza, etc.) to create more community focused interaction

Extremely important	31.6%	34.8%	25.0%	24.4%	26.0%
Very important	24.4%	27.2%	33.3%	37.8%	26.5%
Important	31.1%	25.9%	33.3%	20.0%	29.9%
Less important	10.9%	10.1%	8.3%	2.2%	12.1%
Not important	2.1%	1.9%	0.0%	15.6%	5.4%

Q12d. Maintain & increase public safety for pedestrians, bike riders, & transit users by enhancing our connectivity

Extremely important	40.0%	43.4%	27.8%	26.7%	36.1%
Very important	31.1%	31.4%	44.4%	37.8%	32.0%
Important	22.1%	18.2%	25.0%	20.0%	23.1%
Less important	4.7%	6.3%	2.8%	11.1%	6.8%
Not important	2.1%	0.6%	0.0%	4.4%	2.0%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q12e. Improving the Town's resiliency & environmental sustainability

Extremely important	34.2%	51.3%	31.4%	34.1%	35.4%
Very important	31.6%	24.4%	40.0%	36.4%	28.2%
Important	22.8%	21.3%	14.3%	20.5%	25.0%
Less important	7.3%	1.9%	14.3%	4.5%	7.9%
Not important	4.1%	1.3%	0.0%	4.5%	3.5%

Q12f. Working regionally with local partners to solve significant issues (e.g. transit, housing, etc.)

Extremely important	49.0%	57.2%	38.9%	34.9%	39.5%
Very important	29.2%	28.9%	33.3%	37.2%	31.1%
Important	16.7%	12.6%	27.8%	23.3%	23.5%
Less important	3.6%	0.6%	0.0%	2.3%	4.6%
Not important	1.6%	0.6%	0.0%	2.3%	1.3%

Q13. Are there any issues not included in the Town Council's Strategic Goals listed above that you feel should be one of the Town's top priorities? (without "don't know")

N=891

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q13. Are there any issues not included in the Town Council's Strategic Goals that you feel should be one of the Town's top priorities

Yes	26.8%	23.8%	19.0%	19.4%	30.7%
No	73.2%	76.2%	81.0%	80.6%	69.3%

Q15. Have you utilized Community Development Department services (building & planning) within the past 12 months? (without "not provided")

N=891

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q15. Have you utilized Community Development Department services (building & planning) within past 12 months

Yes	15.8%	4.9%	8.1%	8.9%	13.0%
No	84.2%	95.1%	91.9%	91.1%	87.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q15a-a. Courtesy of staff

Very satisfied	32.3%	25.0%	33.3%	0.0%	33.9%
Satisfied	48.4%	12.5%	66.7%	100.0%	46.4%
Neutral	16.1%	37.5%	0.0%	0.0%	12.5%
Dissatisfied	0.0%	25.0%	0.0%	0.0%	5.4%
Very dissatisfied	3.2%	0.0%	0.0%	0.0%	1.8%

Q15a-b. Fairness of staff

Very satisfied	30.0%	25.0%	0.0%	0.0%	26.6%
Satisfied	36.7%	37.5%	100.0%	75.0%	49.5%
Neutral	23.3%	25.0%	0.0%	25.0%	13.8%
Dissatisfied	6.7%	12.5%	0.0%	0.0%	4.6%
Very dissatisfied	3.3%	0.0%	0.0%	0.0%	5.5%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q15a-c. Adequacy of staffing in the department

Very satisfied	16.1%	12.5%	0.0%	0.0%	21.3%
Satisfied	29.0%	25.0%	100.0%	50.0%	38.0%
Neutral	19.4%	50.0%	0.0%	50.0%	22.2%
Dissatisfied	32.3%	12.5%	0.0%	0.0%	16.7%
Very dissatisfied	3.2%	0.0%	0.0%	0.0%	1.9%

Q15a-d. Timeliness & efficiency

Very satisfied	20.0%	12.5%	0.0%	0.0%	21.5%
Satisfied	33.3%	25.0%	100.0%	50.0%	41.1%
Neutral	20.0%	37.5%	0.0%	50.0%	20.6%
Dissatisfied	20.0%	25.0%	0.0%	0.0%	14.0%
Very dissatisfied	6.7%	0.0%	0.0%	0.0%	2.8%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q15a-e. Providing clear expectations of the process</u>					
Very satisfied	19.4%	12.5%	0.0%	25.0%	22.5%
Satisfied	41.9%	25.0%	100.0%	25.0%	45.0%
Neutral	19.4%	37.5%	0.0%	50.0%	15.3%
Dissatisfied	16.1%	25.0%	0.0%	0.0%	11.7%
Very dissatisfied	3.2%	0.0%	0.0%	0.0%	5.4%
<u>Q15a-f. Amount of information required in applications</u>					
Very satisfied	17.2%	25.0%	0.0%	0.0%	18.2%
Satisfied	44.8%	12.5%	66.7%	25.0%	45.5%
Neutral	20.7%	37.5%	0.0%	75.0%	21.2%
Dissatisfied	10.3%	12.5%	33.3%	0.0%	11.1%
Very dissatisfied	6.9%	12.5%	0.0%	0.0%	4.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q15a-g. Permit application process

Very satisfied	14.8%	12.5%	0.0%	0.0%	18.9%
Satisfied	44.4%	25.0%	66.7%	33.3%	42.1%
Neutral	22.2%	50.0%	33.3%	66.7%	27.4%
Dissatisfied	14.8%	12.5%	0.0%	0.0%	9.5%
Very dissatisfied	3.7%	0.0%	0.0%	0.0%	2.1%

Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions? Snowmass Village is... (without "don't know/no opinion")

N=114

	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q15b. How does the process of working with the department in Snowmass Village compare to other Jurisdictions

Better	9.5%	28.6%	0.0%	0.0%	15.1%
Same	19.0%	14.3%	33.3%	75.0%	25.6%
Worse	71.4%	57.1%	66.7%	25.0%	59.3%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q17a. Overall street maintenance</u>					
Very satisfied	42.9%	39.1%	27.3%	32.6%	35.9%
Satisfied	45.9%	51.3%	60.6%	55.8%	53.3%
Neutral	9.2%	9.0%	6.1%	11.6%	8.9%
Dissatisfied	2.0%	0.0%	6.1%	0.0%	1.8%
Very dissatisfied	0.0%	0.6%	0.0%	0.0%	0.1%
<u>Q17b. Snow removal</u>					
Very satisfied	51.0%	38.4%	38.9%	33.3%	42.4%
Satisfied	41.2%	52.8%	44.4%	57.1%	48.8%
Neutral	4.6%	5.7%	13.9%	4.8%	5.3%
Dissatisfied	2.1%	1.9%	0.0%	2.4%	2.6%
Very dissatisfied	1.0%	1.3%	2.8%	2.4%	1.1%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q17c. Solid waste & recycling services</u>					
Very satisfied	40.9%	31.7%	25.8%	20.5%	32.7%
Satisfied	42.5%	51.1%	58.1%	66.7%	49.7%
Neutral	9.1%	12.2%	12.9%	7.7%	11.3%
Dissatisfied	4.8%	3.6%	3.2%	0.0%	4.8%
Very dissatisfied	2.7%	1.4%	0.0%	5.1%	1.4%
<u>Q17d. Availability of information on solid waste & recycling services</u>					
Very satisfied	29.1%	22.3%	12.1%	16.7%	21.8%
Satisfied	38.3%	40.8%	48.5%	53.3%	42.2%
Neutral	26.3%	30.0%	21.2%	23.3%	28.0%
Dissatisfied	4.6%	5.4%	15.2%	3.3%	6.3%
Very dissatisfied	1.7%	1.5%	3.0%	3.3%	1.7%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q17e. Adequacy of information on how to properly dispose of solid waste</u>					
Very satisfied	28.6%	23.4%	10.7%	15.2%	21.9%
Satisfied	38.3%	37.9%	39.3%	42.4%	39.8%
Neutral	25.1%	29.8%	39.3%	27.3%	28.8%
Dissatisfied	5.7%	7.3%	10.7%	12.1%	8.1%
Very dissatisfied	2.3%	1.6%	0.0%	3.0%	1.4%
<u>Q17f. Cleanliness/upkeep of public facilities</u>					
Very satisfied	40.9%	40.5%	30.6%	30.2%	34.0%
Satisfied	49.2%	48.7%	52.8%	53.5%	53.2%
Neutral	6.2%	10.1%	13.9%	14.0%	10.4%
Dissatisfied	2.6%	0.0%	2.8%	2.3%	1.9%
Very dissatisfied	1.0%	0.6%	0.0%	0.0%	0.6%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q17g. Level of service provided for the rates/fees paid

Very satisfied	26.4%	23.1%	10.0%	12.5%	20.2%
Satisfied	42.7%	44.6%	33.3%	50.0%	44.8%
Neutral	23.0%	27.7%	43.3%	34.4%	27.9%
Dissatisfied	6.2%	3.1%	13.3%	3.1%	5.1%
Very dissatisfied	1.7%	1.5%	0.0%	0.0%	1.9%

Q18. Composting in Snowmass Village: The Town is exploring composting options for residents. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins? (without "not provided")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
Yes	54.7%	63.4%	67.9%	52.6%	48.6%
No	45.3%	36.6%	32.1%	47.4%	51.4%

Q18. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services & bins

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q20a. Animal services</u>					
Very satisfied	45.0%	47.8%	35.7%	33.3%	43.4%
Satisfied	36.1%	31.3%	42.9%	46.2%	34.7%
Neutral	15.0%	14.9%	7.1%	17.9%	16.1%
Dissatisfied	2.8%	3.0%	14.3%	0.0%	3.3%
Very dissatisfied	1.1%	3.0%	0.0%	2.6%	2.4%
<u>Q20b. Friendliness & approachability</u>					
Very satisfied	68.2%	60.1%	57.1%	40.5%	59.7%
Satisfied	25.6%	32.0%	34.3%	40.5%	31.8%
Neutral	3.6%	6.5%	5.7%	14.3%	6.5%
Dissatisfied	2.6%	0.0%	2.9%	2.4%	1.3%
Very dissatisfied	0.0%	1.3%	0.0%	2.4%	0.6%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q20c. Trustworthiness</u>					
Very satisfied	62.1%	59.5%	51.4%	40.5%	55.6%
Satisfied	26.2%	32.0%	37.1%	47.6%	33.7%
Neutral	9.2%	7.2%	11.4%	9.5%	8.8%
Dissatisfied	2.6%	0.7%	0.0%	0.0%	1.3%
Very dissatisfied	0.0%	0.7%	0.0%	2.4%	0.6%
<u>Q20d. Department's efforts to prevent crime</u>					
Very satisfied	51.1%	52.0%	38.2%	39.0%	46.1%
Satisfied	38.9%	34.7%	44.1%	43.9%	40.1%
Neutral	8.9%	11.3%	14.7%	14.6%	12.1%
Dissatisfied	1.1%	1.3%	2.9%	0.0%	1.0%
Very dissatisfied	0.0%	0.7%	0.0%	2.4%	0.8%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q20e. Enforcement of local traffic laws</u>					
Very satisfied	46.2%	47.1%	27.8%	36.6%	40.0%
Satisfied	39.5%	37.9%	52.8%	39.0%	43.2%
Neutral	10.3%	9.8%	11.1%	17.1%	12.6%
Dissatisfied	4.1%	3.9%	5.6%	4.9%	3.3%
Very dissatisfied	0.0%	1.3%	2.8%	2.4%	0.9%
<u>Q20f. How quickly personnel respond to emergencies</u>					
Very satisfied	52.3%	61.3%	46.7%	43.3%	52.2%
Satisfied	36.8%	28.6%	33.3%	36.7%	35.8%
Neutral	10.3%	9.2%	20.0%	20.0%	11.1%
Dissatisfied	0.6%	0.0%	0.0%	0.0%	0.6%
Very dissatisfied	0.0%	0.8%	0.0%	0.0%	0.3%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q20g. Overall quality of police services</u>					
Very satisfied	62.1%	57.5%	45.7%	47.5%	52.2%
Satisfied	31.8%	34.9%	45.7%	40.0%	40.3%
Neutral	5.1%	6.2%	8.6%	7.5%	6.3%
Dissatisfied	1.0%	0.7%	0.0%	2.5%	0.6%
Very dissatisfied	0.0%	0.7%	0.0%	2.5%	0.5%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891

Q6. What TOSV housing guidelines & qualifications apply to you					Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County		

Q21a. Traffic patrol

Too high	7.9%	12.1%	11.8%	12.8%	8.9%
Just right	86.9%	82.6%	79.4%	84.6%	85.5%
Too low	5.2%	5.4%	8.8%	2.6%	5.6%

Q21b. Residential patrol

Too high	3.1%	3.1%	0.0%	3.3%	2.6%
Just right	89.9%	87.7%	100.0%	90.0%	87.1%
Too low	6.9%	9.2%	0.0%	6.7%	10.3%

Q21c. Retail/business patrol

Too high	1.9%	4.3%	0.0%	3.8%	2.2%
Just right	90.6%	94.0%	88.9%	96.2%	91.5%
Too low	7.5%	1.7%	11.1%	0.0%	6.3%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891

Q6. What TOSV housing guidelines & qualifications apply to you					Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County		

Q21d. Presence at special events

Too high	7.6%	6.5%	2.9%	2.7%	5.2%
Just right	90.8%	88.9%	97.1%	94.6%	91.0%
Too low	1.6%	4.6%	0.0%	2.7%	3.8%

Q21e. Liquor-serving establishments

Too high	6.1%	6.7%	4.8%	3.4%	3.9%
Just right	89.0%	84.2%	81.0%	96.6%	88.0%
Too low	4.9%	9.2%	14.3%	0.0%	8.1%

Q23. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village? (without "none of above")

N=620	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q23. Programs and/or transportation alternatives you would utilize to driving your own vehicle

	28.9%	27.8%	36.7%	37.8%	24.8%
Car share program (Car To Go)					
Bike share program (We-Cycle)	34.1%	37.6%	40.0%	29.7%	31.6%
Ride share programs (Carpools)	23.0%	28.6%	33.3%	16.2%	18.2%
Ride hailing apps (Uber, Downtowner)	66.7%	68.4%	43.3%	64.9%	61.1%
Dedicated bike lanes	62.2%	60.9%	56.7%	51.4%	62.7%

Q23a. Do you ride the Village Shuttle? (without "not provided")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q23a. Do you ride the Village Shuttle

	85.8%	86.6%	94.6%	78.3%	78.9%
Yes					
No	14.2%	13.4%	5.4%	21.7%	21.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q23b-a. Timely/punctual service

Very satisfied	53.3%	45.0%	48.6%	44.4%	49.0%
Satisfied	40.8%	42.9%	40.0%	47.2%	44.1%
Neutral	3.6%	9.3%	5.7%	8.3%	5.3%
Dissatisfied	0.6%	1.4%	2.9%	0.0%	0.7%
Very dissatisfied	1.8%	1.4%	2.9%	0.0%	0.9%

Q23b-b. Shuttle driver courtesy/helpfulness

Very satisfied	52.7%	47.5%	37.1%	55.6%	51.7%
Satisfied	36.7%	39.0%	42.9%	41.7%	39.6%
Neutral	8.9%	11.3%	17.1%	2.8%	7.1%
Dissatisfied	1.8%	0.7%	2.9%	0.0%	1.2%
Very dissatisfied	0.0%	1.4%	0.0%	0.0%	0.6%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q23b-c. Ease of access/location of stops & routes

Very satisfied	48.2%	45.4%	22.9%	36.1%	43.7%
Satisfied	44.0%	41.1%	62.9%	61.1%	45.4%
Neutral	4.2%	10.6%	8.6%	2.8%	7.1%
Dissatisfied	2.4%	1.4%	5.7%	0.0%	2.8%
Very dissatisfied	1.2%	1.4%	0.0%	0.0%	1.0%

Q23b-d. Schedules in handouts/at bus stops

Very satisfied	43.5%	35.6%	18.2%	30.3%	39.1%
Satisfied	37.9%	48.1%	51.5%	51.5%	43.2%
Neutral	13.7%	11.1%	24.2%	15.2%	14.0%
Dissatisfied	3.1%	3.7%	6.1%	3.0%	2.6%
Very dissatisfied	1.9%	1.5%	0.0%	0.0%	1.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q23b-e. Information on website (snowmasstransit.com)

Very satisfied	38.2%	37.5%	26.9%	25.9%	36.1%
Satisfied	43.4%	45.8%	34.6%	55.6%	44.9%
Neutral	14.5%	14.2%	19.2%	18.5%	15.8%
Dissatisfied	3.9%	2.5%	19.2%	0.0%	3.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.2%

Q23b-f. Service hours & frequency

Very satisfied	36.9%	33.3%	22.9%	34.3%	34.5%
Satisfied	48.8%	43.5%	54.3%	42.9%	47.7%
Neutral	9.5%	13.8%	14.3%	17.1%	12.8%
Dissatisfied	3.6%	8.0%	5.7%	5.7%	4.2%
Very dissatisfied	1.2%	1.4%	2.9%	0.0%	0.9%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

Q6. What TOSV housing guidelines & qualifications apply to you					Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County		

Q23b-g. Sense of safety

Very satisfied	60.1%	55.0%	57.1%	54.3%	55.3%
Satisfied	36.9%	40.0%	34.3%	42.9%	40.1%
Neutral	2.4%	3.6%	8.6%	2.9%	3.7%
Dissatisfied	0.6%	0.7%	0.0%	0.0%	0.6%
Very dissatisfied	0.0%	0.7%	0.0%	0.0%	0.3%

Q23b-h. Comfort & cleanliness of shuttles

Very satisfied	61.5%	51.1%	54.3%	52.8%	53.2%
Satisfied	33.7%	45.3%	31.4%	36.1%	39.7%
Neutral	3.0%	2.9%	5.7%	11.1%	5.4%
Dissatisfied	1.8%	0.0%	8.6%	0.0%	1.2%
Very dissatisfied	0.0%	0.7%	0.0%	0.0%	0.4%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q24a. Availability of parking in the winter</u>					
Very satisfied	11.4%	7.9%	0.0%	13.6%	9.5%
Satisfied	35.1%	34.2%	30.3%	40.9%	38.6%
Neutral	24.3%	32.2%	27.3%	34.1%	26.3%
Dissatisfied	23.8%	21.1%	33.3%	11.4%	19.7%
Very dissatisfied	5.4%	4.6%	9.1%	0.0%	6.0%
<u>Q24b. Availability of parking in the summer</u>					
Very satisfied	21.2%	18.3%	11.8%	25.0%	17.6%
Satisfied	47.3%	49.0%	55.9%	50.0%	51.3%
Neutral	16.3%	22.9%	20.6%	15.9%	19.7%
Dissatisfied	10.9%	7.8%	8.8%	6.8%	8.2%
Very dissatisfied	4.3%	2.0%	2.9%	2.3%	3.2%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q24c. Parking permit fees</u>					
Very satisfied	12.4%	6.8%	0.0%	3.3%	9.9%
Satisfied	30.4%	26.3%	30.8%	43.3%	33.6%
Neutral	30.4%	45.8%	26.9%	33.3%	36.1%
Dissatisfied	19.9%	15.3%	34.6%	20.0%	14.7%
Very dissatisfied	6.8%	5.9%	7.7%	0.0%	5.6%
<u>Q24d. Availability of parking information</u>					
Very satisfied	13.4%	7.0%	0.0%	7.9%	9.6%
Satisfied	31.7%	37.3%	20.7%	44.7%	37.6%
Neutral	39.0%	40.8%	51.7%	36.8%	36.9%
Dissatisfied	11.0%	11.3%	24.1%	10.5%	12.5%
Very dissatisfied	4.9%	3.5%	3.4%	0.0%	3.4%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q26a. Appeal of special events offered</u>					
Very satisfied	18.5%	27.7%	25.7%	25.6%	20.0%
Satisfied	46.2%	49.0%	48.6%	51.2%	49.2%
Neutral	17.4%	18.1%	20.0%	20.9%	18.9%
Dissatisfied	15.2%	4.5%	5.7%	2.3%	10.1%
Very dissatisfied	2.7%	0.6%	0.0%	0.0%	1.7%
<u>Q26b. Promotion of Snowmass Village through marketing, advertising, public relations, etc.</u>					
Very satisfied	16.9%	24.5%	15.2%	12.5%	16.3%
Satisfied	42.6%	52.3%	45.5%	62.5%	47.3%
Neutral	21.3%	16.8%	33.3%	17.5%	22.5%
Dissatisfied	10.9%	2.6%	6.1%	7.5%	9.4%
Very dissatisfied	8.2%	3.9%	0.0%	0.0%	4.5%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q26c. Group sales & lodge bookings generated for Snowmass properties

Very satisfied	16.8%	27.7%	16.7%	7.1%	16.1%
Satisfied	41.6%	41.6%	41.7%	39.3%	38.3%
Neutral	26.2%	26.7%	29.2%	35.7%	31.3%
Dissatisfied	11.4%	4.0%	8.3%	17.9%	10.6%
Very dissatisfied	4.0%	0.0%	4.2%	0.0%	3.8%

Q26d. Guest services at Town Park Station & Ice Age Discovery Center

Very satisfied	20.5%	30.6%	18.8%	23.5%	20.7%
Satisfied	43.6%	39.7%	53.1%	32.4%	43.8%
Neutral	30.1%	26.4%	18.8%	41.2%	29.2%
Dissatisfied	1.9%	3.3%	9.4%	2.9%	4.2%
Very dissatisfied	3.8%	0.0%	0.0%	0.0%	2.1%

Q26a. Based on your experience, please indicate if you feel the current amount of special events hosted in Snowmass Village is "too much", "not enough", or "just right." (without "don't know")

N=891

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q26a-a. Number of special events offered

Too much	9.5%	8.7%	9.1%	2.5%	8.3%
Just right	47.1%	61.3%	42.4%	75.0%	58.7%
Not enough	43.4%	30.0%	48.5%	22.5%	33.0%

Q27. What is the best way for you to receive information about Tourism events and activities?

N=859

<u>Q6. What TOSV housing guidelines & qualifications apply to you</u>				<u>Total</u>
<u>I work within Town of Snowmass Village more t...</u>	<u>I work in Pitkin County, outside of Snowmass Village, more t...</u>	<u>I work within Town of Snowmass Village part- ti...</u>	<u>I do not presently work in Pitkin County</u>	

Q27. What is the best way for you to receive information about tourism events & activities

Tourism website (gosnowmass.com)	50.8%	49.4%	56.8%	46.7%	50.5%
Guest service centers (Town Park or Ice Age Discovery Center)	14.3%	15.2%	21.6%	22.2%	13.5%
Newspapers	55.0%	65.8%	70.3%	68.9%	59.1%
Radio	25.4%	25.3%	37.8%	11.1%	19.8%
E-blasts (emails)	45.0%	34.2%	35.1%	31.1%	47.1%
Posters/fliers	36.0%	37.3%	32.4%	15.6%	28.9%
Mailers	6.9%	8.2%	10.8%	6.7%	9.0%
Social media	57.1%	67.1%	62.2%	33.3%	44.9%
Other	4.8%	1.9%	2.7%	2.2%	2.2%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q29a. Trail etiquette exhibited by other trail users

Very satisfied	26.5%	23.0%	14.3%	31.0%	20.3%
Satisfied	45.3%	46.1%	42.9%	38.1%	48.0%
Neutral	16.0%	21.1%	34.3%	21.4%	18.6%
Dissatisfied	9.9%	6.6%	5.7%	7.1%	8.9%
Very dissatisfied	2.2%	3.3%	2.9%	2.4%	4.1%

Q29b. Overall enforcement of seasonal trail closures

Very satisfied	26.7%	31.7%	22.6%	18.4%	24.5%
Satisfied	57.4%	54.5%	54.8%	60.5%	57.5%
Neutral	13.1%	12.4%	16.1%	21.1%	15.3%
Dissatisfied	1.1%	1.4%	6.5%	0.0%	2.1%
Very dissatisfied	1.7%	0.0%	0.0%	0.0%	0.7%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q29c. Overall enforcement of leash laws

Very satisfied	18.8%	22.9%	12.5%	10.3%	13.2%
Satisfied	32.4%	29.9%	21.9%	48.7%	34.2%
Neutral	23.5%	27.1%	25.0%	15.4%	25.3%
Dissatisfied	15.3%	13.9%	28.1%	17.9%	17.4%
Very dissatisfied	10.0%	6.3%	12.5%	7.7%	9.8%

Q29d. Overall enforcement of trail rules (e.g. no dogs, equestrian only, etc.)

Very satisfied	18.8%	25.4%	12.5%	12.8%	14.0%
Satisfied	37.6%	38.7%	21.9%	41.0%	39.7%
Neutral	24.7%	23.2%	43.8%	23.1%	27.3%
Dissatisfied	11.8%	9.2%	12.5%	17.9%	12.5%
Very dissatisfied	7.1%	3.5%	9.4%	5.1%	6.5%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q29e. Overall enforcement of nordic trail rules

Very satisfied	17.6%	25.0%	10.5%	21.4%	15.5%
Satisfied	43.2%	46.4%	42.1%	53.6%	46.9%
Neutral	27.2%	21.4%	31.6%	25.0%	28.9%
Dissatisfied	6.4%	2.7%	5.3%	0.0%	4.6%
Very dissatisfied	5.6%	4.5%	10.5%	0.0%	4.0%

Q29f. Condition of paved surface trails & paths

Very satisfied	24.2%	27.5%	15.6%	32.5%	20.9%
Satisfied	51.6%	57.5%	59.4%	47.5%	57.3%
Neutral	14.8%	9.2%	9.4%	20.0%	14.5%
Dissatisfied	6.6%	5.2%	6.3%	0.0%	5.5%
Very dissatisfied	2.7%	0.7%	9.4%	0.0%	1.8%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q29g. Connectivity & effectiveness of trail network

Very satisfied	30.7%	33.6%	9.1%	32.4%	24.2%
Satisfied	46.4%	53.0%	63.6%	45.9%	54.2%
Neutral	16.2%	10.1%	21.2%	16.2%	15.6%
Dissatisfied	5.6%	2.7%	6.1%	2.7%	5.0%
Very dissatisfied	1.1%	0.7%	0.0%	2.7%	1.0%

Q31. Do you feel well informed on current issues facing the town? Please select a number from 1 to 10 where 10 means "Extremely Informed" and 1 means "Not at all Informed." (without "not provided")

N=891

Q6. What TOSV housing guidelines & qualifications apply to you					Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County		

Q31. Do you feel well informed on current issues facing the town

Extremely informed	7.1%	4.5%	0.0%	0.0%	4.2%
9	12.6%	5.2%	5.6%	7.0%	8.1%
8	18.6%	18.8%	19.4%	20.9%	18.3%
7	23.0%	24.0%	25.0%	16.3%	22.9%
6	15.8%	17.5%	19.4%	14.0%	16.5%
5	9.8%	15.6%	19.4%	23.3%	14.7%
4	4.9%	9.7%	8.3%	7.0%	6.7%
3	3.8%	1.3%	2.8%	4.7%	3.7%
2	1.6%	1.3%	0.0%	2.3%	2.2%
Not at all informed	2.7%	1.9%	0.0%	4.7%	2.6%

Q32. How do you currently access government news and information, including information about Town services?

N=848

Q6. What TOSV housing guidelines & qualifications apply to you				Total
I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q32. How do you currently access government news & information

Town websites	48.7%	43.6%	40.5%	38.6%	43.5%
Town e-newsletters/alerts	47.1%	25.0%	40.5%	27.3%	41.2%
Newspaper articles	70.4%	75.0%	73.0%	75.0%	72.9%
Newspaper advertisements	18.0%	12.8%	13.5%	11.4%	15.3%
Social media (Facebook/Twitter)	38.1%	42.9%	37.8%	20.5%	29.5%
Friends/family/word of mouth	52.4%	48.1%	56.8%	27.3%	44.8%
Forums or meetings	16.4%	5.8%	5.4%	6.8%	10.6%
Grassroots/CGTV	7.4%	5.8%	8.1%	4.5%	5.7%
Other	1.6%	1.3%	0.0%	0.0%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
<u>Q33a. Overall level/amount of communication</u>					
Very satisfied	8.1%	8.5%	2.9%	2.6%	7.3%
Satisfied	50.9%	46.1%	32.4%	41.0%	46.2%
Neutral	32.4%	39.7%	64.7%	48.7%	37.4%
Dissatisfied	6.9%	5.0%	0.0%	5.1%	7.1%
Very dissatisfied	1.7%	0.7%	0.0%	2.6%	1.9%
<u>Q33b. Overall timeliness of communication</u>					
Very satisfied	10.8%	7.5%	3.2%	2.6%	8.1%
Satisfied	47.9%	48.5%	35.5%	50.0%	45.5%
Neutral	34.7%	40.3%	48.4%	42.1%	36.8%
Dissatisfied	4.8%	3.0%	12.9%	2.6%	7.8%
Very dissatisfied	1.8%	0.7%	0.0%	2.6%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	

Q33c. Overall ability to communicate with Town leaders

Very satisfied	12.8%	9.4%	4.0%	3.1%	10.3%
Satisfied	37.2%	36.8%	20.0%	25.0%	35.1%
Neutral	32.1%	44.4%	64.0%	62.5%	40.2%
Dissatisfied	14.7%	9.4%	12.0%	3.1%	10.5%
Very dissatisfied	3.2%	0.0%	0.0%	6.3%	3.9%

Q33d. Overall level of opportunity to share my comments/concerns on Town issues

Very satisfied	11.9%	11.0%	8.0%	6.1%	9.3%
Satisfied	39.0%	39.0%	28.0%	30.3%	39.0%
Neutral	36.5%	45.8%	52.0%	54.5%	40.0%
Dissatisfied	10.1%	4.2%	12.0%	6.1%	7.6%
Very dissatisfied	2.5%	0.0%	0.0%	3.0%	4.1%

Q34. Do you feel your voice is adequately heard by the Town? (without "don't know/no opinion")

N=891	Q6. What TOSV housing guidelines & qualifications apply to you				Total
	I work within Town of Snowmass Village more t...	I work in Pitkin County, outside of Snowmass Village, more t...	I work within Town of Snowmass Village part- ti...	I do not presently work in Pitkin County	
Yes	55.2%	74.5%	66.7%	41.7%	56.7%
No	44.8%	25.5%	33.3%	58.3%	43.3%

Q34. Do you feel your voice is adequately heard by the Town

Section 5

Question 40

Q1. Which of the following best describes you?

N=891

	Q40. Your approximate combined household annual income							Total	
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999		\$300K+
<u>Q1. What best describes you</u>									
Guest of Snowmass Village (Non-Resident)	2.0%	0.8%	1.9%	2.4%	0.0%	1.8%	1.7%	4.9%	2.4%
Year-round resident (10+ months per year)	70.4%	63.4%	57.7%	59.0%	47.2%	35.7%	48.3%	21.1%	48.2%
Part-time resident of Snowmass Village	6.1%	1.6%	6.7%	4.8%	18.9%	30.4%	36.2%	69.1%	25.3%
Roaring Fork Valley Resident (outside of Snowmass Village)	21.4%	34.1%	33.7%	33.7%	34.0%	32.1%	13.8%	4.9%	24.1%

Q1a. Are you an employee within Snowmass Village?

N=870	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q1a. Are you an employee within Snowmass Village

Yes	62.6%	59.0%	51.5%	45.1%	37.0%	30.4%	27.1%	5.9%	37.9%
No	37.4%	41.0%	48.5%	54.9%	63.0%	69.6%	72.9%	94.1%	62.1%

Q1b. Are you a business owner/operator within Snowmass Village?

N=870	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q1b. Are you a business owner/operator within Snowmass Village

Yes	7.1%	13.9%	16.5%	22.0%	31.5%	16.1%	15.3%	10.1%	14.6%
No	92.9%	86.1%	83.5%	78.0%	68.5%	83.9%	84.7%	89.9%	85.4%

Q2. Overall, do you feel that the sense of community in Snowmass Village is: (without "don't know/no opinion")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q2. What do you think the sense of community in Snowmass Village is

Improving	42.9%	45.7%	49.5%	42.5%	44.7%	44.7%	32.7%	41.3%	43.8%
Getting worse	13.2%	12.1%	10.5%	16.4%	19.1%	6.4%	13.5%	23.1%	14.8%
Staying the same	44.0%	42.2%	40.0%	41.1%	36.2%	48.9%	53.8%	35.6%	41.4%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q3a. Overall quality of services provided by the Town

Very satisfied	20.2%	20.5%	24.0%	21.5%	21.2%	18.9%	22.8%	17.5%	21.3%
Satisfied	57.6%	54.9%	52.0%	54.4%	53.8%	67.9%	56.1%	50.8%	54.4%
Neutral	18.2%	16.4%	16.0%	20.3%	17.3%	7.5%	17.5%	20.8%	17.5%
Dissatisfied	3.0%	7.4%	8.0%	3.8%	7.7%	5.7%	3.5%	6.7%	5.8%
Very dissatisfied	1.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	1.1%

Q3b. Overall value that you receive for your tax & fees

Very satisfied	16.3%	15.7%	18.1%	15.5%	20.0%	19.2%	17.9%	13.6%	16.3%
Satisfied	37.0%	38.9%	41.5%	43.7%	48.0%	48.1%	44.6%	36.4%	40.9%
Neutral	29.3%	35.2%	27.7%	28.2%	22.0%	25.0%	28.6%	27.1%	28.5%
Dissatisfied	15.2%	10.2%	10.6%	12.7%	8.0%	7.7%	7.1%	6.8%	9.8%
Very dissatisfied	2.2%	0.0%	2.1%	0.0%	2.0%	0.0%	1.8%	16.1%	4.6%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q3c. Overall image of the Town

Very satisfied	29.0%	18.9%	17.5%	16.3%	11.1%	14.3%	23.3%	13.2%	17.8%
Satisfied	46.0%	55.7%	56.3%	42.5%	55.6%	57.1%	43.3%	43.0%	49.0%
Neutral	17.0%	14.8%	19.4%	25.0%	13.0%	19.6%	23.3%	27.3%	20.4%
Dissatisfied	8.0%	10.7%	6.8%	13.8%	16.7%	8.9%	6.7%	11.6%	10.9%
Very dissatisfied	0.0%	0.0%	0.0%	2.5%	3.7%	0.0%	3.3%	5.0%	1.9%

Q3d. Overall quality of life

Very satisfied	47.0%	45.5%	45.5%	43.2%	47.2%	50.9%	52.6%	38.5%	45.0%
Satisfied	43.0%	43.8%	44.6%	40.7%	50.9%	43.6%	40.4%	43.4%	43.9%
Neutral	8.0%	6.6%	7.9%	12.3%	1.9%	3.6%	7.0%	13.1%	8.5%
Dissatisfied	2.0%	2.5%	2.0%	2.5%	0.0%	1.8%	0.0%	3.3%	1.8%
Very dissatisfied	0.0%	1.7%	0.0%	1.2%	0.0%	0.0%	0.0%	1.6%	0.7%

Q3. How satisfied are you with the following aspects of Town government and the Snowmass Village Community? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q3e. Overall feeling of safety

Very satisfied	69.0%	67.2%	58.3%	72.3%	73.6%	53.6%	71.7%	57.7%	65.6%
Satisfied	26.0%	27.9%	35.9%	26.5%	22.6%	42.9%	26.7%	35.8%	29.7%
Neutral	4.0%	0.8%	4.9%	1.2%	3.8%	3.6%	0.0%	4.1%	3.0%
Dissatisfied	1.0%	3.3%	1.0%	0.0%	0.0%	0.0%	0.0%	2.4%	1.4%
Very dissatisfied	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	1.7%	0.0%	0.3%

Q3f. Overall quality of representation you receive from Town Council

Very satisfied	9.3%	9.6%	11.1%	13.0%	11.6%	11.6%	24.0%	9.8%	12.0%
Satisfied	39.5%	36.2%	26.7%	34.8%	39.5%	41.9%	22.0%	26.5%	30.7%
Neutral	41.9%	37.2%	45.6%	33.3%	37.2%	34.9%	42.0%	37.3%	39.2%
Dissatisfied	4.7%	12.8%	13.3%	10.1%	4.7%	11.6%	12.0%	6.9%	10.7%
Very dissatisfied	4.7%	4.3%	3.3%	8.7%	7.0%	0.0%	0.0%	19.6%	7.4%

Q4. Do you own or rent your residence? (without "not provided")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74, 999	\$75K-\$99, 999	\$100K- \$124,999	\$125K- \$149,999	\$150K- \$199,999	\$200K- \$299,999	\$300K+	

Q4. Do you own or rent your residence

Own free-market unit	16.7%	14.7%	36.7%	35.4%	56.0%	64.2%	73.3%	84.6%	51.0%
Own deed-restricted unit	16.7%	19.8%	29.6%	26.6%	24.0%	24.5%	11.7%	2.4%	17.3%
Own a "fractional" unit	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	1.6%	0.8%
Rent free-market unit	31.0%	29.3%	19.4%	16.5%	12.0%	3.8%	8.3%	4.1%	14.4%
Rent Town-owned unit	28.6%	31.9%	11.2%	12.7%	6.0%	1.9%	0.0%	0.8%	11.0%
Other	4.8%	4.3%	3.1%	8.9%	2.0%	5.7%	5.0%	6.5%	5.4%

Q4a. Own-Deed Restricted ONLY: If an affordable alternative was offered, would you be interested in down-sizing from your current residence to a smaller deed-restricted home? (without "not provided")

N=144

Q40. Your approximate combined household annual income									Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+		

Q4a. Would you be interested in down-sizing from your current residence to a smaller deed-restricted home

Yes	25.0%	11.8%	28.0%	17.6%	18.2%	11.1%	40.0%	50.0%	21.4%
No	75.0%	88.2%	72.0%	82.4%	81.8%	88.9%	60.0%	50.0%	78.6%

Q5. Would you be interested in potentially living in Town housing?

N=428

Q40. Your approximate combined household annual income									Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+		

Q5. Would you be interested in potentially living in Town housing

Yes-rental	12.5%	0.0%	8.3%	7.1%	7.1%	0.0%	2.2%	1.0%	3.0%
Yes-own	25.0%	31.3%	27.8%	21.4%	21.4%	21.2%	11.1%	1.9%	12.9%
No	62.5%	68.8%	66.7%	75.0%	78.6%	78.8%	86.7%	97.1%	85.3%

Q5a. How large of a unit would you be interested in renting?

N=13

Q40. Your approximate combined household annual income						Total
Less than \$50K	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$200K-\$299,999	\$300K+	

Q5a. How large of a unit would you be interested in renting

Studio	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%
One-bedroom	50.0%	66.7%	0.0%	0.0%	0.0%	0.0%	23.1%
Two-bedroom	50.0%	66.7%	100.0%	50.0%	0.0%	0.0%	61.5%
Three-bedroom	100.0%	0.0%	50.0%	100.0%	100.0%	100.0%	53.8%

Q6. Which of the following TOSV housing guidelines and qualifications apply to you?

N=445

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q6. What TOSV housing guidelines & qualifications apply to you

I work within Town of Snowmass Village more than 1400 hours/year	50.6%	52.5%	44.8%	50.0%	38.5%	52.2%	47.4%	25.0%	47.6%
I work in Pitkin County, outside of Snowmass Village, more than 1400 hours/year	38.8%	34.7%	47.8%	44.6%	50.0%	34.8%	31.6%	33.3%	39.6%
I work within Town of Snowmass Village part-time, less than 1400 hours/year	8.2%	10.9%	9.0%	5.4%	19.2%	4.3%	0.0%	0.0%	8.3%
I do not presently work in Pitkin County	7.1%	5.9%	7.5%	8.9%	7.7%	8.7%	26.3%	50.0%	10.3%

Q7. The Town is considering building additional deed-restricted homes for ownership at Rodeo Place. Which of the following units would you be interested in purchasing, if any?

N=175

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q7. Which deed-restricted homes would you be interested in purchasing

Single-family home	58.3%	50.0%	58.1%	88.0%	68.8%	94.4%	55.6%	66.7%	65.7%
2-bedroom duplex	58.3%	33.3%	22.6%	28.0%	12.5%	22.2%	11.1%	0.0%	27.4%
3-bedroom duplex	29.2%	29.2%	32.3%	32.0%	25.0%	50.0%	33.3%	0.0%	29.7%
I am not interested in owning a deed-restricted home at Rodeo Place	20.8%	33.3%	16.1%	4.0%	25.0%	5.6%	22.2%	33.3%	20.6%

Q8. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items regarding Town rental housing: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q8a. Quality of housing

Very satisfied	12.5%	13.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	10.0%
Satisfied	50.0%	43.2%	50.0%	40.0%	0.0%	0.0%	0.0%	0.0%	43.3%
Neutral	20.8%	16.2%	0.0%	20.0%	33.3%	100.0%	0.0%	0.0%	18.9%
Dissatisfied	4.2%	21.6%	20.0%	30.0%	66.7%	0.0%	0.0%	0.0%	17.8%
Very dissatisfied	12.5%	5.4%	30.0%	10.0%	0.0%	0.0%	0.0%	0.0%	10.0%

Q8b. Level of service & unit upkeep

Very satisfied	8.3%	19.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.2%
Satisfied	58.3%	30.6%	40.0%	40.0%	0.0%	0.0%	0.0%	0.0%	38.2%
Neutral	20.8%	19.4%	10.0%	20.0%	33.3%	100.0%	0.0%	0.0%	21.3%
Dissatisfied	4.2%	30.6%	40.0%	30.0%	66.7%	0.0%	0.0%	0.0%	24.7%
Very dissatisfied	8.3%	0.0%	10.0%	10.0%	0.0%	0.0%	0.0%	0.0%	4.5%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q10a. Overall quality of service provided by Town Manager's Office

Very satisfied	13.9%	16.1%	16.7%	12.7%	14.6%	27.9%	10.9%	13.3%	15.8%
Satisfied	39.2%	44.8%	42.3%	44.4%	34.1%	37.2%	41.3%	37.8%	40.2%
Neutral	43.0%	32.2%	35.9%	34.9%	41.5%	32.6%	39.1%	28.9%	35.3%
Dissatisfied	3.8%	5.7%	3.8%	4.8%	9.8%	2.3%	6.5%	8.9%	6.0%
Very dissatisfied	0.0%	1.1%	1.3%	3.2%	0.0%	0.0%	2.2%	11.1%	2.8%

Q10b. Overall quality of service provided by Town Clerk's Department

Very satisfied	13.2%	14.6%	18.3%	22.0%	23.1%	28.2%	22.7%	14.0%	18.3%
Satisfied	44.7%	50.6%	50.0%	47.5%	46.2%	43.6%	38.6%	48.8%	46.8%
Neutral	40.8%	30.3%	26.8%	28.8%	25.6%	25.6%	34.1%	33.7%	31.7%
Dissatisfied	1.3%	3.4%	4.9%	0.0%	5.1%	2.6%	4.5%	2.3%	2.5%
Very dissatisfied	0.0%	1.1%	0.0%	1.7%	0.0%	0.0%	0.0%	1.2%	0.8%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q10c. Availability of Town personnel to address your needs

Very satisfied	14.3%	18.1%	15.3%	19.7%	18.6%	24.4%	20.0%	11.0%	16.6%
Satisfied	54.8%	48.9%	38.8%	50.8%	51.2%	40.0%	46.7%	45.1%	46.7%
Neutral	28.6%	28.7%	37.6%	26.2%	20.9%	33.3%	28.9%	36.3%	31.1%
Dissatisfied	1.2%	3.2%	7.1%	0.0%	9.3%	2.2%	4.4%	6.6%	4.3%
Very dissatisfied	1.2%	1.1%	1.2%	3.3%	0.0%	0.0%	0.0%	1.1%	1.3%

Q10d. Ease & efficiency of license application processes (business or liquor licenses)

Very satisfied	15.4%	9.4%	19.6%	17.6%	21.7%	4.8%	16.7%	9.1%	14.5%
Satisfied	28.2%	30.2%	31.4%	29.4%	43.5%	38.1%	38.9%	36.4%	33.2%
Neutral	53.8%	54.7%	45.1%	47.1%	26.1%	47.6%	38.9%	48.5%	46.2%
Dissatisfied	2.6%	3.8%	2.0%	2.9%	4.3%	9.5%	5.6%	3.0%	4.0%
Very dissatisfied	0.0%	1.9%	2.0%	2.9%	4.3%	0.0%	0.0%	3.0%	2.2%

Q10. How satisfied are you with the following functions of the Town of Snowmass Village administration? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q10e. Availability of/access to public records

Very satisfied	12.7%	16.4%	19.2%	10.5%	14.3%	12.0%	8.3%	7.1%	13.3%
Satisfied	29.1%	29.1%	48.1%	39.5%	42.9%	40.0%	33.3%	38.1%	35.6%
Neutral	56.4%	50.9%	28.8%	44.7%	38.1%	44.0%	45.8%	52.4%	46.0%
Dissatisfied	1.8%	1.8%	3.8%	2.6%	4.8%	0.0%	12.5%	0.0%	3.5%
Very dissatisfied	0.0%	1.8%	0.0%	2.6%	0.0%	4.0%	0.0%	2.4%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q12a. Increasing amount of affordable housing in the Village

Extremely important	65.0%	62.2%	50.5%	46.4%	55.1%	34.5%	25.0%	6.4%	40.2%
Very important	20.0%	21.0%	26.7%	20.2%	12.2%	18.2%	26.8%	13.6%	20.2%
Important	12.0%	14.3%	17.8%	21.4%	26.5%	32.7%	35.7%	28.2%	22.4%
Less important	0.0%	2.5%	2.0%	6.0%	4.1%	12.7%	5.4%	30.9%	9.6%
Not important	3.0%	0.0%	3.0%	6.0%	2.0%	1.8%	7.1%	20.9%	7.6%

Q12b. Increasing opportunities for effective communication with the Town Council

Extremely important	13.2%	25.0%	21.1%	16.5%	34.0%	14.0%	13.5%	21.3%	19.4%
Very important	36.3%	26.8%	34.7%	36.7%	26.0%	32.0%	34.6%	26.9%	31.8%
Important	41.8%	41.1%	40.0%	35.4%	34.0%	44.0%	38.5%	36.1%	39.1%
Less important	7.7%	6.3%	3.2%	8.9%	6.0%	8.0%	9.6%	13.0%	8.0%
Not important	1.1%	0.9%	1.1%	2.5%	0.0%	2.0%	3.8%	2.8%	1.6%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q12c. Increasing amount of community spaces (i.e. library, plaza, etc.) to create more community focused interaction

Extremely important	30.3%	24.6%	26.0%	33.7%	37.7%	37.7%	30.9%	15.7%	26.0%
Very important	28.3%	28.8%	33.0%	30.1%	24.5%	15.1%	27.3%	20.0%	26.5%
Important	31.3%	35.6%	31.0%	18.1%	26.4%	34.0%	23.6%	32.2%	29.9%
Less important	8.1%	6.8%	7.0%	14.5%	9.4%	11.3%	14.5%	18.3%	12.1%
Not important	2.0%	4.2%	3.0%	3.6%	1.9%	1.9%	3.6%	13.9%	5.4%

Q12d. Maintain & increase public safety for pedestrians, bike riders, & transit users by enhancing our connectivity

Extremely important	34.7%	37.0%	42.6%	32.5%	40.7%	47.2%	38.6%	31.3%	36.1%
Very important	31.6%	31.9%	34.7%	38.6%	37.0%	32.1%	26.3%	28.7%	32.0%
Important	25.5%	21.8%	16.8%	20.5%	14.8%	15.1%	24.6%	27.8%	23.1%
Less important	6.1%	7.6%	4.0%	4.8%	1.9%	5.7%	8.8%	10.4%	6.8%
Not important	2.0%	1.7%	2.0%	3.6%	5.6%	0.0%	1.8%	1.7%	2.0%

Q12. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q12e. Improving the Town's resiliency & environmental sustainability

Extremely important	41.8%	41.7%	43.4%	35.7%	38.9%	34.5%	34.5%	15.7%	35.4%
Very important	29.6%	28.3%	28.3%	38.1%	31.5%	29.1%	34.5%	24.5%	28.2%
Important	23.5%	22.5%	19.2%	16.7%	16.7%	23.6%	22.4%	43.1%	25.0%
Less important	2.0%	4.2%	8.1%	8.3%	13.0%	9.1%	3.4%	11.8%	7.9%
Not important	3.1%	3.3%	1.0%	1.2%	0.0%	3.6%	5.2%	4.9%	3.5%

Q12f. Working regionally with local partners to solve significant issues (e.g. transit, housing, etc.)

Extremely important	48.0%	50.4%	49.0%	36.6%	57.4%	39.3%	42.9%	25.7%	39.5%
Very important	29.6%	32.8%	30.0%	40.2%	18.5%	32.1%	28.6%	30.3%	31.1%
Important	21.4%	15.1%	17.0%	17.1%	16.7%	25.0%	23.2%	33.9%	23.5%
Less important	0.0%	0.8%	3.0%	3.7%	7.4%	1.8%	5.4%	9.2%	4.6%
Not important	1.0%	0.8%	1.0%	2.4%	0.0%	1.8%	0.0%	0.9%	1.3%

Q13. Are there any issues not included in the Town Council's Strategic Goals listed above that you feel should be one of the Town's top priorities? (without "don't know")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q13. Are there any issues not included in the Town Council's Strategic Goals that you feel should be one of the Town's top priorities

Yes	20.5%	21.3%	22.7%	29.3%	39.5%	33.3%	27.8%	44.8%	30.7%
No	79.5%	78.8%	77.3%	70.7%	60.5%	66.7%	72.2%	55.2%	69.3%

Q15. Have you utilized Community Development Department services (building & planning) within the past 12 months? (without "not provided")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q15. Have you utilized Community Development Department services (building & planning) within past 12 months

Yes	8.1%	8.1%	13.3%	15.5%	17.0%	14.3%	18.3%	14.0%	13.0%
No	91.9%	91.9%	86.7%	84.5%	83.0%	85.7%	81.7%	86.0%	87.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q15a-a. Courtesy of staff

Very satisfied	25.0%	20.0%	38.5%	30.8%	33.3%	50.0%	36.4%	31.3%	33.9%
Satisfied	50.0%	50.0%	38.5%	38.5%	66.7%	37.5%	45.5%	37.5%	46.4%
Neutral	25.0%	20.0%	23.1%	15.4%	0.0%	0.0%	18.2%	6.3%	12.5%
Dissatisfied	0.0%	10.0%	0.0%	7.7%	0.0%	12.5%	0.0%	18.8%	5.4%
Very dissatisfied	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	6.3%	1.8%

Q15a-b. Fairness of staff

Very satisfied	12.5%	10.0%	30.8%	23.1%	37.5%	42.9%	45.5%	20.0%	26.6%
Satisfied	75.0%	50.0%	30.8%	38.5%	50.0%	57.1%	45.5%	40.0%	49.5%
Neutral	12.5%	30.0%	30.8%	15.4%	12.5%	0.0%	9.1%	6.7%	13.8%
Dissatisfied	0.0%	10.0%	7.7%	15.4%	0.0%	0.0%	0.0%	0.0%	4.6%
Very dissatisfied	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	33.3%	5.5%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q15a-c. Adequacy of staffing in the department

Very satisfied	12.5%	10.0%	36.4%	15.4%	33.3%	28.6%	36.4%	26.7%	21.3%
Satisfied	62.5%	50.0%	18.2%	30.8%	11.1%	42.9%	45.5%	26.7%	38.0%
Neutral	25.0%	10.0%	27.3%	30.8%	33.3%	0.0%	0.0%	33.3%	22.2%
Dissatisfied	0.0%	30.0%	18.2%	15.4%	22.2%	28.6%	18.2%	6.7%	16.7%
Very dissatisfied	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	6.7%	1.9%

Q15a-d. Timeliness & efficiency

Very satisfied	12.5%	10.0%	30.8%	15.4%	33.3%	33.3%	36.4%	15.4%	21.5%
Satisfied	37.5%	50.0%	38.5%	38.5%	11.1%	50.0%	45.5%	38.5%	41.1%
Neutral	37.5%	0.0%	15.4%	23.1%	33.3%	0.0%	18.2%	23.1%	20.6%
Dissatisfied	12.5%	40.0%	7.7%	15.4%	22.2%	16.7%	0.0%	15.4%	14.0%
Very dissatisfied	0.0%	0.0%	7.7%	7.7%	0.0%	0.0%	0.0%	7.7%	2.8%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q15a-e. Providing clear expectations of the process

Very satisfied	25.0%	10.0%	30.8%	15.4%	22.2%	37.5%	45.5%	20.0%	22.5%
Satisfied	37.5%	40.0%	38.5%	38.5%	33.3%	62.5%	27.3%	33.3%	45.0%
Neutral	25.0%	10.0%	15.4%	23.1%	33.3%	0.0%	18.2%	6.7%	15.3%
Dissatisfied	12.5%	40.0%	15.4%	15.4%	11.1%	0.0%	9.1%	6.7%	11.7%
Very dissatisfied	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	33.3%	5.4%

Q15a-f. Amount of information required in applications

Very satisfied	12.5%	0.0%	30.8%	7.7%	33.3%	50.0%	30.0%	11.1%	18.2%
Satisfied	50.0%	50.0%	46.2%	46.2%	33.3%	33.3%	30.0%	66.7%	45.5%
Neutral	12.5%	40.0%	23.1%	15.4%	22.2%	0.0%	30.0%	11.1%	21.2%
Dissatisfied	25.0%	10.0%	0.0%	15.4%	11.1%	16.7%	10.0%	0.0%	11.1%
Very dissatisfied	0.0%	0.0%	0.0%	15.4%	0.0%	0.0%	0.0%	11.1%	4.0%

Q15a. How satisfied are you with the following aspects of the Community Development Department? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=114

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q15a-g. Permit application process

Very satisfied	25.0%	0.0%	33.3%	0.0%	33.3%	50.0%	33.3%	11.1%	18.9%
Satisfied	25.0%	77.8%	41.7%	50.0%	22.2%	50.0%	33.3%	55.6%	42.1%
Neutral	50.0%	11.1%	8.3%	41.7%	22.2%	0.0%	22.2%	22.2%	27.4%
Dissatisfied	0.0%	11.1%	16.7%	0.0%	22.2%	0.0%	11.1%	0.0%	9.5%
Very dissatisfied	0.0%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%	11.1%	2.1%

Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions? Snowmass Village is... (without "don't know/no opinion")

N=114

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q15b. How does the process of working with the department in Snowmass Village compare to other Jurisdictions

Better	0.0%	28.6%	12.5%	20.0%	16.7%	0.0%	0.0%	37.5%	15.1%
Same	40.0%	14.3%	12.5%	30.0%	33.3%	33.3%	12.5%	31.3%	25.6%
Worse	60.0%	57.1%	75.0%	50.0%	50.0%	66.7%	87.5%	31.3%	59.3%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q17a. Overall street maintenance

Very satisfied	38.4%	42.9%	34.7%	40.3%	37.7%	35.2%	37.9%	28.3%	35.9%
Satisfied	54.5%	50.4%	56.4%	53.2%	49.1%	53.7%	44.8%	58.3%	53.3%
Neutral	6.1%	6.7%	6.9%	6.5%	7.5%	11.1%	15.5%	9.2%	8.9%
Dissatisfied	1.0%	0.0%	2.0%	0.0%	5.7%	0.0%	1.7%	4.2%	1.8%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

Q17b. Snow removal

Very satisfied	44.4%	47.9%	40.8%	42.5%	50.9%	37.0%	37.3%	40.2%	42.4%
Satisfied	47.5%	44.5%	52.4%	53.8%	43.4%	48.1%	50.8%	48.7%	48.8%
Neutral	5.1%	5.0%	4.9%	2.5%	3.8%	11.1%	5.1%	3.4%	5.3%
Dissatisfied	3.0%	1.7%	1.0%	0.0%	1.9%	3.7%	5.1%	6.0%	2.6%
Very dissatisfied	0.0%	0.8%	1.0%	1.3%	0.0%	0.0%	1.7%	1.7%	1.1%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q17c. Solid waste & recycling services

Very satisfied	32.0%	37.5%	32.0%	37.5%	35.6%	24.0%	41.1%	25.3%	32.7%
Satisfied	51.5%	49.1%	47.4%	50.0%	51.1%	62.0%	46.4%	44.4%	49.7%
Neutral	10.3%	8.0%	15.5%	5.6%	6.7%	14.0%	3.6%	20.2%	11.3%
Dissatisfied	4.1%	5.4%	4.1%	5.6%	4.4%	0.0%	7.1%	8.1%	4.8%
Very dissatisfied	2.1%	0.0%	1.0%	1.4%	2.2%	0.0%	1.8%	2.0%	1.4%

Q17d. Availability of information on solid waste & recycling services

Very satisfied	22.0%	25.2%	24.4%	27.4%	23.9%	13.3%	19.6%	15.9%	21.8%
Satisfied	42.9%	42.1%	40.0%	43.5%	41.3%	53.3%	51.0%	40.2%	42.2%
Neutral	29.7%	25.2%	27.8%	21.0%	26.1%	28.9%	17.6%	31.7%	28.0%
Dissatisfied	4.4%	6.5%	7.8%	4.8%	6.5%	4.4%	7.8%	8.5%	6.3%
Very dissatisfied	1.1%	0.9%	0.0%	3.2%	2.2%	0.0%	3.9%	3.7%	1.7%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q17e. Adequacy of information on how to properly dispose of solid waste

Very satisfied	25.0%	26.0%	23.6%	26.7%	26.2%	11.9%	22.0%	16.1%	21.9%
Satisfied	38.6%	40.0%	37.1%	46.7%	38.1%	52.4%	40.0%	40.2%	39.8%
Neutral	27.3%	25.0%	36.0%	11.7%	26.2%	33.3%	22.0%	29.9%	28.8%
Dissatisfied	8.0%	9.0%	3.4%	10.0%	7.1%	2.4%	14.0%	12.6%	8.1%
Very dissatisfied	1.1%	0.0%	0.0%	5.0%	2.4%	0.0%	2.0%	1.1%	1.4%

Q17f. Cleanliness/upkeep of public facilities

Very satisfied	45.4%	42.0%	32.0%	40.5%	28.3%	30.2%	31.0%	21.5%	34.0%
Satisfied	42.3%	48.7%	57.0%	53.2%	60.4%	64.2%	46.6%	61.7%	53.2%
Neutral	8.2%	7.6%	9.0%	6.3%	11.3%	3.8%	19.0%	14.0%	10.4%
Dissatisfied	4.1%	0.8%	1.0%	0.0%	0.0%	1.9%	3.4%	1.9%	1.9%
Very dissatisfied	0.0%	0.8%	1.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.6%

Q17. How satisfied are you with the following aspects of Public Works services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q17g. Level of service provided for the rates/fees paid

Very satisfied	22.6%	24.8%	20.9%	18.8%	22.2%	20.0%	19.6%	15.1%	20.2%
Satisfied	42.9%	42.6%	40.7%	55.1%	42.2%	44.4%	39.2%	46.2%	44.8%
Neutral	27.4%	28.7%	29.7%	18.8%	26.7%	33.3%	37.3%	28.0%	27.9%
Dissatisfied	6.0%	4.0%	6.6%	5.8%	6.7%	2.2%	3.9%	6.5%	5.1%
Very dissatisfied	1.2%	0.0%	2.2%	1.4%	2.2%	0.0%	0.0%	4.3%	1.9%

Q18. Composting in Snowmass Village: The Town is exploring composting options for residents. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins? (without "not provided")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q18. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services & bins

Yes	52.9%	60.4%	49.4%	55.4%	61.7%	66.7%	52.0%	30.4%	48.6%
No	47.1%	39.6%	50.6%	44.6%	38.3%	33.3%	48.0%	69.6%	51.4%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q20a. Animal services

Very satisfied	48.9%	46.5%	34.1%	55.1%	34.1%	46.2%	54.5%	32.9%	43.4%
Satisfied	34.8%	34.7%	46.2%	31.9%	34.1%	30.8%	25.0%	34.1%	34.7%
Neutral	14.1%	13.9%	15.4%	11.6%	20.5%	23.1%	13.6%	17.1%	16.1%
Dissatisfied	1.1%	3.0%	3.3%	1.4%	9.1%	0.0%	2.3%	7.3%	3.3%
Very dissatisfied	1.1%	2.0%	1.1%	0.0%	2.3%	0.0%	4.5%	8.5%	2.4%

Q20b. Friendliness & approachability

Very satisfied	67.3%	63.9%	54.6%	65.3%	61.1%	50.0%	64.8%	58.6%	59.7%
Satisfied	25.5%	29.4%	37.1%	26.7%	31.5%	42.3%	29.6%	32.4%	31.8%
Neutral	6.1%	4.2%	5.2%	6.7%	5.6%	7.7%	5.6%	6.3%	6.5%
Dissatisfied	1.0%	0.8%	2.1%	1.3%	1.9%	0.0%	0.0%	1.8%	1.3%
Very dissatisfied	0.0%	1.7%	1.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.6%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q20c. Trustworthiness

Very satisfied	66.3%	60.5%	46.9%	60.0%	55.6%	50.0%	61.1%	53.3%	55.6%
Satisfied	24.5%	31.9%	38.8%	30.7%	31.5%	44.2%	29.6%	34.6%	33.7%
Neutral	8.2%	5.0%	13.3%	8.0%	13.0%	5.8%	9.3%	8.4%	8.8%
Dissatisfied	1.0%	1.7%	1.0%	1.3%	0.0%	0.0%	0.0%	1.9%	1.3%
Very dissatisfied	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.6%

Q20d. Department's efforts to prevent crime

Very satisfied	52.0%	51.7%	39.2%	54.2%	46.2%	43.8%	49.1%	40.7%	46.1%
Satisfied	34.7%	39.7%	44.3%	36.1%	44.2%	39.6%	35.8%	37.4%	40.1%
Neutral	11.2%	6.9%	13.4%	9.7%	9.6%	16.7%	15.1%	16.5%	12.1%
Dissatisfied	2.0%	0.9%	2.1%	0.0%	0.0%	0.0%	0.0%	2.2%	1.0%
Very dissatisfied	0.0%	0.9%	1.0%	0.0%	0.0%	0.0%	0.0%	3.3%	0.8%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q20e. Enforcement of local traffic laws

Very satisfied	45.5%	47.9%	37.8%	44.6%	40.7%	40.0%	41.8%	36.6%	40.0%
Satisfied	38.4%	40.3%	45.9%	41.9%	42.6%	42.0%	41.8%	42.6%	43.2%
Neutral	13.1%	7.6%	10.2%	10.8%	11.1%	16.0%	12.7%	15.8%	12.6%
Dissatisfied	2.0%	2.5%	5.1%	2.7%	5.6%	2.0%	3.6%	3.0%	3.3%
Very dissatisfied	1.0%	1.7%	1.0%	0.0%	0.0%	0.0%	0.0%	2.0%	0.9%

Q20f. How quickly personnel respond to emergencies

Very satisfied	56.0%	59.4%	50.6%	61.8%	46.7%	54.3%	54.5%	44.7%	52.2%
Satisfied	33.3%	33.7%	39.1%	30.9%	37.8%	31.4%	34.1%	40.0%	35.8%
Neutral	10.7%	6.9%	9.2%	7.3%	15.6%	14.3%	11.4%	11.8%	11.1%
Dissatisfied	0.0%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	2.4%	0.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%	0.3%

Q20. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q20g. Overall quality of police services

Very satisfied	69.8%	57.3%	49.5%	50.7%	52.9%	56.0%	57.4%	41.9%	52.2%
Satisfied	26.0%	35.9%	41.4%	43.7%	39.2%	40.0%	40.7%	47.6%	40.3%
Neutral	3.1%	6.0%	8.1%	4.2%	7.8%	4.0%	1.9%	7.6%	6.3%
Dissatisfied	1.0%	0.0%	0.0%	1.4%	0.0%	0.0%	0.0%	1.9%	0.6%
Very dissatisfied	0.0%	0.9%	1.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.5%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q21a. Traffic patrol

Too high	11.7%	12.0%	7.4%	11.0%	3.9%	6.1%	3.6%	6.2%	8.9%
Just right	84.0%	85.5%	83.0%	82.2%	88.2%	85.7%	90.9%	90.7%	85.5%
Too low	4.3%	2.6%	9.6%	6.8%	7.8%	8.2%	5.5%	3.1%	5.6%

Q21b. Residential patrol

Too high	5.1%	3.1%	4.7%	1.7%	0.0%	2.9%	2.0%	2.3%	2.6%
Just right	89.9%	89.7%	82.4%	94.8%	92.9%	85.7%	94.0%	79.1%	87.1%
Too low	5.1%	7.2%	12.9%	3.4%	7.1%	11.4%	4.0%	18.6%	10.3%

Q21c. Retail/business patrol

Too high	2.7%	4.0%	3.8%	0.0%	0.0%	3.0%	3.3%	1.5%	2.2%
Just right	97.3%	90.9%	91.1%	95.6%	95.1%	90.9%	93.3%	83.3%	91.5%
Too low	0.0%	5.1%	5.1%	4.4%	4.9%	6.1%	3.3%	15.2%	6.3%

Q21. Based on your experience, please indicate if you feel the current levels of Police presence is "too low," "too high," or "just right." (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q21d. Presence at special events

Too high	6.4%	6.8%	5.3%	8.3%	1.9%	8.2%	5.8%	2.2%	5.2%
Just right	92.6%	90.7%	90.5%	90.3%	96.2%	85.7%	92.3%	83.3%	91.0%
Too low	1.1%	2.5%	4.2%	1.4%	1.9%	6.1%	1.9%	14.4%	3.8%

Q21e. Liquor-serving establishments

Too high	7.6%	8.7%	3.6%	3.6%	0.0%	2.8%	2.6%	0.0%	3.9%
Just right	86.1%	88.0%	88.1%	87.5%	97.5%	86.1%	92.1%	79.7%	88.0%
Too low	6.3%	3.3%	8.3%	8.9%	2.5%	11.1%	5.3%	20.3%	8.1%

Q23. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village? (without "none of above")

N=620

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q23. Programs and/or transportation alternatives you would utilize to driving your own vehicle

Car share program (Car To Go)	37.2%	30.3%	26.8%	15.0%	30.8%	18.2%	19.0%	18.9%	24.8%
Bike share program (We-Cycle)	39.7%	30.3%	43.7%	28.3%	33.3%	34.1%	21.4%	29.7%	31.6%
Ride share programs (Carpools)	28.2%	32.6%	18.3%	15.0%	15.4%	15.9%	9.5%	6.8%	18.2%
Ride hailing apps (Uber, Downtowner)	56.4%	64.0%	57.7%	61.7%	53.8%	68.2%	71.4%	75.7%	61.1%
Dedicated bike lanes	51.3%	69.7%	60.6%	56.7%	69.2%	77.3%	64.3%	64.9%	62.7%

Q23a. Do you ride the Village Shuttle? (without "not provided")

N=891

		Q40. Your approximate combined household annual income							Total
		Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+

Q23a. Do you ride the Village Shuttle

Yes	91.1%	87.8%	83.8%	81.0%	88.9%	80.7%	83.3%	62.4%	78.9%
No	8.9%	12.2%	16.2%	19.0%	11.1%	19.3%	16.7%	37.6%	21.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q23b-a. Timely/punctual service

Very satisfied	51.1%	59.4%	48.3%	44.8%	50.0%	55.6%	54.0%	32.9%	49.0%
Satisfied	40.2%	33.0%	40.2%	41.8%	50.0%	40.0%	44.0%	60.5%	44.1%
Neutral	6.5%	4.7%	10.3%	9.0%	0.0%	4.4%	2.0%	6.6%	5.3%
Dissatisfied	1.1%	0.9%	1.1%	3.0%	0.0%	0.0%	0.0%	0.0%	0.7%
Very dissatisfied	1.1%	1.9%	0.0%	1.5%	0.0%	0.0%	0.0%	0.0%	0.9%

Q23b-b. Shuttle driver courtesy/helpfulness

Very satisfied	57.6%	57.0%	49.4%	47.8%	37.5%	53.3%	50.0%	51.3%	51.7%
Satisfied	32.6%	33.6%	43.7%	41.8%	43.8%	33.3%	44.0%	40.8%	39.6%
Neutral	8.7%	9.3%	4.6%	7.5%	14.6%	8.9%	4.0%	7.9%	7.1%
Dissatisfied	1.1%	0.0%	2.3%	1.5%	4.2%	2.2%	0.0%	0.0%	1.2%
Very dissatisfied	0.0%	0.0%	0.0%	1.5%	0.0%	2.2%	2.0%	0.0%	0.6%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q23b-c. Ease of access/location of stops & routes

Very satisfied	53.8%	51.4%	40.2%	44.8%	39.6%	46.7%	36.0%	32.4%	43.7%
Satisfied	34.1%	40.2%	54.0%	44.8%	52.1%	42.2%	56.0%	42.3%	45.4%
Neutral	7.7%	7.5%	4.6%	6.0%	6.3%	11.1%	4.0%	15.5%	7.1%
Dissatisfied	3.3%	0.0%	1.1%	1.5%	2.1%	0.0%	4.0%	8.5%	2.8%
Very dissatisfied	1.1%	0.9%	0.0%	3.0%	0.0%	0.0%	0.0%	1.4%	1.0%

Q23b-d. Schedules in handouts/at bus stops

Very satisfied	47.8%	45.0%	38.6%	37.9%	32.6%	47.6%	34.0%	26.6%	39.1%
Satisfied	33.3%	40.0%	44.6%	45.5%	45.7%	40.5%	46.8%	48.4%	43.2%
Neutral	10.0%	15.0%	10.8%	13.6%	21.7%	11.9%	17.0%	20.3%	14.0%
Dissatisfied	7.8%	0.0%	3.6%	1.5%	0.0%	0.0%	2.1%	3.1%	2.6%
Very dissatisfied	1.1%	0.0%	2.4%	1.5%	0.0%	0.0%	0.0%	1.6%	1.1%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q23b-e. Information on website (snowmasstransit.com)

Very satisfied	45.0%	46.1%	33.8%	26.4%	32.4%	37.8%	27.5%	30.6%	36.1%
Satisfied	40.0%	42.7%	45.9%	54.7%	40.5%	40.5%	50.0%	40.8%	44.9%
Neutral	12.5%	9.0%	16.2%	15.1%	18.9%	21.6%	17.5%	26.5%	15.8%
Dissatisfied	2.5%	2.2%	4.1%	3.8%	8.1%	0.0%	5.0%	2.0%	3.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

Q23b-f. Service hours & frequency

Very satisfied	46.7%	38.7%	31.8%	31.3%	33.3%	38.6%	28.6%	30.3%	34.5%
Satisfied	37.8%	42.5%	52.9%	53.7%	52.1%	36.4%	57.1%	45.5%	47.7%
Neutral	10.0%	13.2%	9.4%	6.0%	8.3%	18.2%	14.3%	22.7%	12.8%
Dissatisfied	5.6%	3.8%	3.5%	7.5%	6.3%	6.8%	0.0%	1.5%	4.2%
Very dissatisfied	0.0%	1.9%	2.4%	1.5%	0.0%	0.0%	0.0%	0.0%	0.9%

Q23b. (If YES to Question 23a) How satisfied are you with the following aspects of Village Shuttle services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=701

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q23b-g. Sense of safety

Very satisfied	69.2%	68.2%	51.7%	50.7%	50.0%	57.8%	52.0%	50.0%	55.3%
Satisfied	27.5%	29.9%	43.7%	46.3%	45.8%	35.6%	40.0%	42.6%	40.1%
Neutral	2.2%	1.9%	4.6%	3.0%	2.1%	4.4%	4.0%	7.4%	3.7%
Dissatisfied	1.1%	0.0%	0.0%	0.0%	2.1%	0.0%	4.0%	0.0%	0.6%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%	0.3%

Q23b-h. Comfort & cleanliness of shuttles

Very satisfied	64.8%	61.3%	52.9%	47.8%	58.3%	61.4%	48.0%	42.6%	53.2%
Satisfied	29.7%	35.8%	42.5%	44.8%	37.5%	27.3%	40.0%	44.1%	39.7%
Neutral	2.2%	2.8%	2.3%	7.5%	4.2%	6.8%	10.0%	11.8%	5.4%
Dissatisfied	3.3%	0.0%	2.3%	0.0%	0.0%	2.3%	0.0%	1.5%	1.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%	2.0%	0.0%	0.4%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q24a. Availability of parking in the winter

Very satisfied	9.9%	11.3%	5.2%	10.3%	8.3%	11.3%	19.6%	6.0%	9.5%
Satisfied	33.0%	36.5%	43.3%	30.8%	35.4%	37.7%	41.1%	41.0%	38.6%
Neutral	31.9%	28.7%	26.8%	28.2%	25.0%	24.5%	21.4%	21.4%	26.3%
Dissatisfied	22.0%	18.3%	20.6%	26.9%	29.2%	17.0%	12.5%	18.8%	19.7%
Very dissatisfied	3.3%	5.2%	4.1%	3.8%	2.1%	9.4%	5.4%	12.8%	6.0%

Q24b. Availability of parking in the summer

Very satisfied	24.7%	19.3%	18.0%	15.0%	18.8%	17.0%	23.2%	8.8%	17.6%
Satisfied	41.9%	49.1%	53.0%	52.5%	64.6%	58.5%	41.1%	55.8%	51.3%
Neutral	21.5%	21.9%	20.0%	16.3%	14.6%	9.4%	25.0%	24.8%	19.7%
Dissatisfied	10.8%	5.3%	5.0%	12.5%	2.1%	11.3%	7.1%	7.1%	8.2%
Very dissatisfied	1.1%	4.4%	4.0%	3.8%	0.0%	3.8%	3.6%	3.5%	3.2%

Q24. How satisfied are you with the following aspects of Parking and Parking Management in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q24c. Parking permit fees

Very satisfied	9.1%	10.2%	4.8%	12.9%	7.7%	12.8%	20.0%	9.4%	9.9%
Satisfied	29.9%	23.5%	39.8%	38.7%	33.3%	28.2%	37.5%	35.3%	33.6%
Neutral	35.1%	39.8%	38.6%	29.0%	30.8%	38.5%	32.5%	37.6%	36.1%
Dissatisfied	18.2%	21.4%	13.3%	12.9%	20.5%	10.3%	10.0%	11.8%	14.7%
Very dissatisfied	7.8%	5.1%	3.6%	6.5%	7.7%	10.3%	0.0%	5.9%	5.6%

Q24d. Availability of parking information

Very satisfied	9.9%	11.4%	5.5%	10.0%	13.3%	10.2%	14.9%	5.6%	9.6%
Satisfied	37.0%	32.4%	42.9%	41.4%	26.7%	34.7%	34.0%	41.6%	37.6%
Neutral	38.3%	41.0%	41.8%	32.9%	44.4%	26.5%	38.3%	33.7%	36.9%
Dissatisfied	13.6%	12.4%	9.9%	8.6%	8.9%	18.4%	10.6%	16.9%	12.5%
Very dissatisfied	1.2%	2.9%	0.0%	7.1%	6.7%	10.2%	2.1%	2.2%	3.4%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q26a. Appeal of special events offered

Very satisfied	27.1%	27.0%	19.6%	19.2%	18.9%	20.4%	22.0%	15.5%	20.0%
Satisfied	41.7%	43.5%	52.0%	57.7%	64.2%	48.1%	49.2%	48.2%	49.2%
Neutral	17.7%	17.4%	14.7%	15.4%	7.5%	20.4%	20.3%	25.5%	18.9%
Dissatisfied	12.5%	10.4%	12.7%	7.7%	7.5%	9.3%	5.1%	9.1%	10.1%
Very dissatisfied	1.0%	1.7%	1.0%	0.0%	1.9%	1.9%	3.4%	1.8%	1.7%

Q26b. Promotion of Snowmass Village through marketing, advertising, public relations, etc.

Very satisfied	22.9%	17.0%	13.9%	14.1%	18.9%	24.5%	14.3%	14.6%	16.3%
Satisfied	42.7%	47.3%	56.4%	51.3%	52.8%	35.8%	44.6%	52.4%	47.3%
Neutral	21.9%	25.0%	17.8%	16.7%	15.1%	30.2%	21.4%	19.4%	22.5%
Dissatisfied	10.4%	6.3%	5.9%	10.3%	7.5%	9.4%	10.7%	12.6%	9.4%
Very dissatisfied	2.1%	4.5%	5.9%	7.7%	5.7%	0.0%	8.9%	1.0%	4.5%

Q26. How satisfied are you with the following functions of the Tourism Department, and the overall value the community receives for their services? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q26c. Group sales & lodge bookings generated for Snowmass properties

Very satisfied	25.0%	16.5%	12.7%	23.1%	12.5%	15.0%	12.8%	13.7%	16.1%
Satisfied	30.6%	45.9%	41.8%	48.1%	45.0%	37.5%	35.9%	31.5%	38.3%
Neutral	34.7%	27.1%	38.0%	19.2%	30.0%	32.5%	30.8%	30.1%	31.3%
Dissatisfied	6.9%	10.6%	5.1%	7.7%	7.5%	10.0%	20.5%	11.0%	10.6%
Very dissatisfied	2.8%	0.0%	2.5%	1.9%	5.0%	5.0%	0.0%	13.7%	3.8%

Q26d. Guest services at Town Park Station & Ice Age Discovery Center

Very satisfied	30.3%	29.2%	11.9%	20.3%	18.2%	24.4%	20.5%	16.1%	20.7%
Satisfied	35.5%	43.8%	50.0%	47.5%	50.0%	34.1%	45.5%	35.5%	43.8%
Neutral	28.9%	25.0%	35.7%	22.0%	22.7%	39.0%	27.3%	35.5%	29.2%
Dissatisfied	3.9%	1.0%	1.2%	6.8%	6.8%	2.4%	6.8%	9.7%	4.2%
Very dissatisfied	1.3%	1.0%	1.2%	3.4%	2.3%	0.0%	0.0%	3.2%	2.1%

Q26a. Based on your experience, please indicate if you feel the current amount of special events hosted in Snowmass Village is "too much", "not enough", or "just right." (without "don't know")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q26a-a. Number of special events offered

Too much	10.4%	6.0%	6.0%	6.4%	7.7%	13.7%	5.4%	5.7%	8.3%
Just right	60.4%	52.1%	63.0%	60.3%	61.5%	54.9%	58.9%	64.2%	58.7%
Not enough	29.2%	41.9%	31.0%	33.3%	30.8%	31.4%	35.7%	30.2%	33.0%

Q27. What is the best way for you to receive information about Tourism events and activities?

N=859

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q27. What is the best way for you to receive information about tourism events & activities

Tourism website (gosnowmass.com)	48.0%	60.3%	46.6%	48.8%	41.5%	56.1%	48.3%	53.7%	50.5%
Guest service centers (Town Park or Ice Age Discovery Center)	23.0%	17.4%	7.8%	13.1%	15.1%	10.5%	12.1%	9.8%	13.5%
Newspapers	63.0%	65.3%	64.1%	53.6%	67.9%	59.6%	51.7%	52.0%	59.1%
Radio	23.0%	30.6%	19.4%	27.4%	22.6%	22.8%	12.1%	7.3%	19.8%
E-blasts (emails)	27.0%	41.3%	34.0%	40.5%	54.7%	52.6%	50.0%	68.3%	47.1%
Posters/fliers	45.0%	35.5%	36.9%	28.6%	24.5%	26.3%	20.7%	15.4%	28.9%
Mailers	9.0%	8.3%	11.7%	2.4%	5.7%	15.8%	1.7%	12.2%	9.0%
Social media	63.0%	59.5%	55.3%	52.4%	43.4%	49.1%	36.2%	21.1%	44.9%
Other	3.0%	1.7%	2.9%	2.4%	3.8%	1.8%	3.4%	0.0%	2.2%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q29a. Trail etiquette exhibited by other trail users

Very satisfied	26.3%	26.1%	18.0%	30.4%	18.0%	18.5%	19.6%	15.7%	20.3%
Satisfied	42.1%	47.8%	51.0%	45.6%	40.0%	38.9%	50.0%	48.7%	48.0%
Neutral	22.1%	18.3%	20.0%	11.4%	26.0%	29.6%	19.6%	14.8%	18.6%
Dissatisfied	7.4%	7.0%	7.0%	11.4%	10.0%	11.1%	10.7%	8.7%	8.9%
Very dissatisfied	2.1%	0.9%	4.0%	1.3%	6.0%	1.9%	0.0%	12.2%	4.1%

Q29b. Overall enforcement of seasonal trail closures

Very satisfied	29.7%	31.8%	20.0%	30.1%	21.3%	28.6%	28.0%	18.9%	24.5%
Satisfied	56.0%	56.1%	55.8%	53.4%	66.0%	49.0%	60.0%	55.8%	57.5%
Neutral	14.3%	9.3%	21.1%	12.3%	10.6%	20.4%	12.0%	20.0%	15.3%
Dissatisfied	0.0%	1.9%	3.2%	1.4%	0.0%	2.0%	0.0%	5.3%	2.1%
Very dissatisfied	0.0%	0.9%	0.0%	2.7%	2.1%	0.0%	0.0%	0.0%	0.7%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q29c. Overall enforcement of leash laws

Very satisfied	19.3%	24.8%	11.7%	18.9%	10.4%	15.2%	12.0%	4.4%	13.2%
Satisfied	36.4%	31.7%	38.3%	37.8%	25.0%	32.6%	32.0%	40.7%	34.2%
Neutral	27.3%	22.8%	22.3%	24.3%	25.0%	34.8%	22.0%	24.8%	25.3%
Dissatisfied	15.9%	15.8%	19.1%	10.8%	22.9%	13.0%	22.0%	11.5%	17.4%
Very dissatisfied	1.1%	5.0%	8.5%	8.1%	16.7%	4.3%	12.0%	18.6%	9.8%

Q29d. Overall enforcement of trail rules (e.g. no dogs, equestrian only, etc.)

Very satisfied	22.5%	24.3%	15.1%	19.4%	12.8%	15.2%	10.9%	5.4%	14.0%
Satisfied	38.2%	40.8%	39.8%	41.7%	21.3%	45.7%	39.1%	46.8%	39.7%
Neutral	28.1%	20.4%	26.9%	25.0%	40.4%	28.3%	26.1%	23.4%	27.3%
Dissatisfied	9.0%	10.7%	11.8%	8.3%	19.1%	8.7%	17.4%	10.8%	12.5%
Very dissatisfied	2.2%	3.9%	6.5%	5.6%	6.4%	2.2%	6.5%	13.5%	6.5%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q29e. Overall enforcement of nordic trail rules

Very satisfied	24.6%	18.9%	13.3%	26.3%	20.0%	10.5%	10.0%	13.2%	15.5%
Satisfied	36.9%	52.7%	52.0%	47.4%	45.7%	44.7%	53.3%	51.5%	46.9%
Neutral	32.3%	20.3%	26.7%	15.8%	31.4%	36.8%	33.3%	29.4%	28.9%
Dissatisfied	3.1%	5.4%	4.0%	5.3%	0.0%	5.3%	0.0%	5.9%	4.6%
Very dissatisfied	3.1%	2.7%	4.0%	5.3%	2.9%	2.6%	3.3%	0.0%	4.0%

Q29f. Condition of paved surface trails & paths

Very satisfied	31.2%	29.6%	20.6%	23.1%	19.6%	15.1%	16.4%	21.2%	20.9%
Satisfied	45.2%	56.5%	57.7%	57.7%	54.9%	56.6%	58.2%	54.5%	57.3%
Neutral	17.2%	6.1%	18.6%	9.0%	13.7%	22.6%	18.2%	16.2%	14.5%
Dissatisfied	4.3%	3.5%	3.1%	10.3%	7.8%	5.7%	1.8%	7.1%	5.5%
Very dissatisfied	2.2%	4.3%	0.0%	0.0%	3.9%	0.0%	5.5%	1.0%	1.8%

Q29. Based on your experience(s) on our local trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q29g. Connectivity & effectiveness of trail network

Very satisfied	41.5%	28.7%	20.6%	35.1%	17.6%	15.7%	25.0%	18.6%	24.2%
Satisfied	41.5%	56.5%	55.7%	51.4%	60.8%	41.2%	59.6%	57.7%	54.2%
Neutral	11.7%	7.8%	20.6%	10.8%	19.6%	33.3%	13.5%	13.4%	15.6%
Dissatisfied	5.3%	5.2%	3.1%	1.4%	0.0%	9.8%	0.0%	9.3%	5.0%
Very dissatisfied	0.0%	1.7%	0.0%	1.4%	2.0%	0.0%	1.9%	1.0%	1.0%

Q31. Do you feel well informed on current issues facing the town? Please select a number from 1 to 10 where 10 means "Extremely Informed" and 1 means "Not at all Informed." (without "not provided")

N=891

Q40. Your approximate combined household annual income								Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q31. Do you feel well informed on current issues facing the town

Extremely informed	4.0%	3.3%	6.9%	6.2%	3.9%	3.5%	3.5%	3.3%	4.2%
9	6.1%	8.3%	8.9%	8.6%	7.8%	10.5%	8.8%	7.4%	8.1%
8	18.2%	15.0%	17.8%	23.5%	13.7%	22.8%	17.5%	18.9%	18.3%
7	26.3%	29.2%	25.7%	17.3%	13.7%	17.5%	22.8%	18.0%	22.9%
6	18.2%	18.3%	13.9%	13.6%	29.4%	15.8%	14.0%	19.7%	16.5%
5	13.1%	14.2%	11.9%	17.3%	19.6%	12.3%	14.0%	14.8%	14.7%
4	6.1%	6.7%	4.0%	6.2%	5.9%	10.5%	14.0%	6.6%	6.7%
3	2.0%	3.3%	5.0%	1.2%	3.9%	5.3%	3.5%	5.7%	3.7%
2	2.0%	0.8%	2.0%	2.5%	2.0%	0.0%	1.8%	4.1%	2.2%
Not at all informed	4.0%	0.8%	4.0%	3.7%	0.0%	1.8%	0.0%	1.6%	2.6%

Q32. How do you currently access government news and information, including information about Town services?

N=848

	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	

Q32. How do you currently access government news & information

Town websites	40.0%	40.5%	45.7%	46.9%	41.5%	43.9%	40.7%	42.7%	43.5%
Town e-newsletters/alerts	26.0%	33.9%	31.4%	39.5%	43.4%	43.9%	44.1%	54.8%	41.2%
Newspaper articles	74.0%	70.2%	80.0%	70.4%	71.7%	71.9%	78.0%	66.9%	72.9%
Newspaper advertisements	18.0%	14.0%	19.0%	18.5%	9.4%	10.5%	11.9%	11.3%	15.3%
Social media (Facebook/Twitter)	37.0%	45.5%	36.2%	39.5%	30.2%	31.6%	23.7%	8.9%	29.5%
Friends/family/word of mouth	49.0%	50.4%	46.7%	40.7%	54.7%	49.1%	44.1%	37.1%	44.8%
Forums or meetings	6.0%	10.7%	8.6%	7.4%	7.5%	15.8%	11.9%	12.1%	10.6%
Grassroots/CGTV	2.0%	5.0%	9.5%	8.6%	5.7%	3.5%	6.8%	3.2%	5.7%
Other	1.0%	0.8%	1.9%	0.0%	3.8%	0.0%	5.1%	4.0%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891

	Q40. Your approximate combined household annual income							Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	

Q33a. Overall level/amount of communication

Very satisfied	5.6%	9.2%	7.3%	9.7%	4.0%	11.8%	6.0%	4.4%	7.3%
Satisfied	43.3%	47.7%	49.0%	51.4%	46.0%	47.1%	46.0%	41.6%	46.2%
Neutral	46.7%	36.7%	35.4%	33.3%	42.0%	35.3%	40.0%	38.9%	37.4%
Dissatisfied	3.3%	6.4%	7.3%	1.4%	6.0%	2.0%	8.0%	14.2%	7.1%
Very dissatisfied	1.1%	0.0%	1.0%	4.2%	2.0%	3.9%	0.0%	0.9%	1.9%

Q33b. Overall timeliness of communication

Very satisfied	6.8%	8.8%	5.4%	13.0%	4.0%	14.0%	10.6%	5.5%	8.1%
Satisfied	50.0%	48.0%	50.0%	52.2%	44.0%	40.0%	38.3%	37.3%	45.5%
Neutral	39.8%	36.3%	37.0%	29.0%	44.0%	38.0%	42.6%	35.5%	36.8%
Dissatisfied	2.3%	5.9%	6.5%	2.9%	6.0%	4.0%	8.5%	20.9%	7.8%
Very dissatisfied	1.1%	1.0%	1.1%	2.9%	2.0%	4.0%	0.0%	0.9%	1.8%

Q33. How satisfied are you with the following aspects of the Town's Communication efforts? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following: (without "don't know")

N=891	Q40. Your approximate combined household annual income								Total
	Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+	
<u>Q33c. Overall ability to communicate with Town leaders</u>									
Very satisfied	11.1%	9.3%	7.1%	8.6%	11.1%	20.0%	12.2%	7.8%	10.3%
Satisfied	34.6%	32.6%	38.1%	44.8%	35.6%	35.0%	41.5%	28.9%	35.1%
Neutral	46.9%	43.0%	36.9%	34.5%	42.2%	42.5%	39.0%	35.6%	40.2%
Dissatisfied	4.9%	14.0%	16.7%	10.3%	11.1%	2.5%	2.4%	13.3%	10.5%
Very dissatisfied	2.5%	1.2%	1.2%	1.7%	0.0%	0.0%	4.9%	14.4%	3.9%
<u>Q33d. Overall level of opportunity to share my comments/concerns on Town issues</u>									
Very satisfied	13.4%	10.9%	4.8%	8.5%	9.1%	18.6%	5.0%	5.4%	9.3%
Satisfied	34.1%	35.9%	48.2%	52.5%	38.6%	41.9%	42.5%	26.9%	39.0%
Neutral	47.6%	42.4%	39.8%	30.5%	45.5%	37.2%	37.5%	37.6%	40.0%
Dissatisfied	2.4%	10.9%	7.2%	6.8%	6.8%	2.3%	10.0%	14.0%	7.6%
Very dissatisfied	2.4%	0.0%	0.0%	1.7%	0.0%	0.0%	5.0%	16.1%	4.1%

Q34. Do you feel your voice is adequately heard by the Town? (without "don't know/no opinion")

N=891

Q40. Your approximate combined household annual income									Total
Less than \$50K	\$50K-\$74,999	\$75K-\$99,999	\$100K-\$124,999	\$125K-\$149,999	\$150K-\$199,999	\$200K-\$299,999	\$300K+		

Q34. Do you feel your voice is adequately heard by the Town

Yes	60.5%	65.1%	66.7%	72.4%	83.3%	70.0%	60.9%	35.8%	56.7%
No	39.5%	34.9%	33.3%	27.6%	16.7%	30.0%	39.1%	64.2%	43.3%